

Servicer Performance Report

November 28, 2012

Permanent Modification / Second Mortgage Settlement Assistance					
Servicer's					
Servicer's Name	Participation Status	# of Modifications Submitted	# of Modifications Approved	# of Modifications Denied	Countered
Acqura Loan Services	Undetermined	1	0	1	0
American Home Mortgage Servicing	Undetermined	0	0	0	0
Americas Servicing Company	Undetermined	2	2	0	0
Aurora Financial Group Inc.	Undetermined	2	2	0	0
Bank of America	Active	113	66	23	5
BSI Financial Services	Active	1	1	0	0
Capital One	Undetermined	1	1	0	0
Carrington Mortgage Services	Active	1	1	0	0
Cenlar	Active	0	0	0	0
Chase Home Finance	In Process	23	14	5	0
Citi Corporation	Undetermined	2	2	0	0
Coldwell Banker	Undetermined	1	0	1	0
Credit Union West	Undetermined	1	1	0	0
Desert Schools Federal Credit Union	Active	4	4	0	0
First Horizon Home Loans	Undetermined	1	0	0	1
Flagstar	Active	2	0	2	0
GMAC Mortgage	Active	23	14	2	0
Green Tree Servicing LLC	Active	2	1	1	0
Homeward Residential	Undetermined	4	3	0	0
HSBC Mortgage Services	Undetermined	4	4	0	0
ING Direct	Undetermined	1	1	0	0
iServe Servicing, Inc.	Active	1	1	0	0
Little Loan Servicing	Undetermined	0	0	0	0
M&T Bank	Undetermined	1	0	0	0
Metlife Home Loans	Active	3	0	1	0
National Bank of Arizona / Zions	Active	4	3	1	0
NationStar Mortgage	Active	5	3	1	0
Ocwen Loans Servicing LLC	Undetermined	6	3	0	0
One West Bank	Undetermined	1	1	0	0
PHH Mortgage	Active	1	1	0	0
PNC Mortgage	Active	5	3	1	0
Provident Funding Corp	Undetermined	2	1	1	0
Regions Bank	Active	2	2	0	0
Select Portfolio Servicing	Active	3	3	0	0
Selene Finance	Undetermined	1	1	0	0
Seterus, Inc.	Active	7	4	2	1
SunTrust Mortgage, Inc.	Active	4	2	1	1
USAA Federal Savings Bank	Undetermined	1	0	1	0
USBank Home Loans	Active	7	3	2	1
Washington Federal	Undetermined	1	1	0	0
Wells Fargo Home Mortgage	In Process	18	10	1	2
Westmount Financial	Active	1	1	0	0
Totals		263	160	47	11

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Under/Unemployment/Reinstatement Mortgage Assistance					
Servicer's Name	Servicer's Participation Status	# of Requests Submitted	# of Requests Approved	# of Requests Denied	# of Withdrawn
21st Mortgage Corporation	Active	2	2	0	0
Acqura Loan Services	Undetermined	2	1	1	0
American Financial Resources, Inc.	Undetermined	1	1	0	0
American Home Mortgage Servicing Inc.	Active				
Americas Servicing Company	Undetermined	8	6	0	0
AmeriNational Community Services, Inc.	Undetermined	1	1	0	0
Aurora Financial Group Inc.	Active	6	4	1	0
Bank of Albuquerque	Undetermined	1	1	0	0
Bank of America	Active	310	243	8	1
BBandT Mortgage	Active	5	4	0	0
BBVA Compass Bank	Active	3	3	0	0
Capital One	Undetermined	1	1	0	0
Carrington Mortgage Services	Active	3	1	1	0
Castle and Cooke Mortgage LLC	Active	1	1	0	0
Cenlar	Active	2	1	0	0
Chase Home Finance	Active	157	127	6	1
Citi Corporation	Active	28	20	2	0
Coastal States Mortgage Corporation	Active	2	1	0	0
Coldwell Banker	Undetermined	1	0	1	0
Colonial Savings	Active	3	3	0	0
County Bank	Undetermined	1	1	0	0
Desert Opportunities, LLC	Undetermined	1	0	0	0
Desert Schools Federal Credit Union	Active	11	10	0	0
Everhome Mortgage Company	Active	6	5	0	0
FCI Lender Services	Active	1	1	0	0
Fidelity National Title	Undetermined	2	2	0	0
Fifth Third Bank	Undetermined	1	1	0	0
First Mortgage Corporation	Undetermined	4	2	0	0
First National Bank of America	Undetermined				
Flagstar	Active	35	28	3	0
Freedom Mortgage	Undetermined	1	1	0	0
GMAC Mortgage	Active	123	100	2	1
Grand Canyon Title Agency	Undetermined	2	2	0	0
Green Tree Servicing LLC	Active	17	11	1	0
BMO / Harris NA	Active	3	3	0	0
Homeward Residential	Undetermined	13	12	0	0
HSBC Mortgage Services	Active	5	5	0	0
ING Direct	Undetermined	1	1	0	0
iServe Servicing Inc.	Active				
Litton Loan Servicing	Active	1	0	1	0
LoanCare	Active	1	1	0	0
M & I Bank	Active	3	2	0	0
M&T Bank	Undetermined	2	1	0	0
Meriwest Mortgage	Undetermined	3	3	0	0
Metlife Home Loans	Active	19	17	1	0
Midland Mortgage Co	Active	12	9	0	1
Mortgage Clearing Corporation	Active	1	1	0	0

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Mortgage Questions	Undetermined	1	1	0	0
National Bank of Arizona / Zions	Active	4	4	0	0
NationStar Mortgage	Active	26	17	3	0
Navy Federal Credit Union	Undetermined	1	0	0	1
NHS Phoenix	Undetermined	1	0	0	0
Northern Trust	Undetermined	4	4	0	0
Ocwen Loan Servicing LLC	Active	21	13	0	0
One West Bank	Active	2	2	0	0
Payson Habitat for Humanity	Active	1	0	0	0
PennyMac Loan Services, LLC	Active	1	1	0	0
Pioneer Title Agency, Inc.	Undetermined	1	1	0	0
PHH Mortgage	Active	4	3	0	0
PNC Mortgage	Active	19	17	1	0
Provident Funding	Active	3	1	1	0
Quicken Loans	Active	1	1	0	0
Regions Bank	Active	2	2	0	0
Residential Credit Solutions, Inc.	Active	1	0	0	0
RoundPoint Mortgage Servicing Corporation	Active	1	1	0	0
Select Portfolio Servicing	Active	6	5	0	0
Selene Finance	Active	2	2	0	0
Seterus, Inc.	Active	25	22	0	0
SN Servicing Corp	Active	1	0	0	0
Southwest Stage Funding	Active	2	2	0	0
Specialized Loan Servicing LLC	Active	2	2	0	0
Statebridge	Active	1	1	0	0
Sun West Mortgage Company, Inc	Undetermined	1	1	0	0
SunTrust Mortgage, Inc.	Active	10	8	0	0
US Bank Home Loans	Active	30	21	3	0
USDA Rural Development	Active	5	4	0	0
Vanderbilt Mortgage and Finance Inc	Undetermined	1	1	0	0
Washington Federal	Undetermined	1	1	0	0
Wells Fargo Home Mortgage	Active	184	157	5	0
West Star Loan Servicing Corporation	Undetermined	1	1	0	0
Westmount Financial	Active	3	3	0	0
Totals		1175	939	41	5

Short Sale Assistance					
Servicer's Name	Servicer's Participation Status	# of Requests Submitted	# of Requests Approved	# of Requests Denied	# of Requests Withdrawn
Bank of America	Undetermined	11	7	1	0
Cenlar	Undetermined	2	2	0	0
Chase Home Finance	Undetermined	6	5	0	0
Desert Schools Federal Credit Union	Undetermined	2	2	0	0
GMAC	Undetermined	3	2	1	0
Green Tree Servicing LLC	Undetermined	1	1	0	0
Homeward Financial	Undetermined	1	0	0	0
Meriwest Mortgage	Undetermined	1	1	0	0
NationStar Mortgage	Undetermined	2	2	0	0
Ocwen Loan Servicing LLC	Undetermined	1	0	0	0
PHH Mortgage	Undetermined	2	1	0	0
Seterus, Inc.	Undetermined	1	1	0	0
Specialized Loan Servicing, LLC	Undetermined	1	1	0	0
USBank Home Loans	Undetermined	2	2	0	0
USDA Rural Development	Undetermined	1	1	0	0
Wells Fargo Mortgage	Undetermined	11	6	0	1
Totals		48	34	2	1