

Governance Advisory Board Meeting Minutes

July 8, 2015

Members Present: Karia Basta (ADOH)
Anita Baca (Housing Authority of Cochise County, Cochise County)
Chantel Padilla (Advocate, Navajo & Apache Counties)
Dave Wolf (Mohave County Community Services, Mohave County)
Valarie Donnelly (WACOG)
Eliza Louden (Catholic Charities, Yavapai County)

Members Absent: Suzanne Payan (Community Action Human Resource Agency [CAHRA], Pinal County)

Guests: Anne Scott (ADOH)
Michele Meyerkorth (ADOH)
Candee Stanton (Consultant)

Anita welcomed everyone and started the meeting at 9:05 a.m. We introduced ourselves.

There were no additional agenda items for this meeting. Dave suggested two (2) future agenda items:

- Review of the Governance charter;
- Reports from the Standing Committees (HMIS, Membership).

These items will be on the October meeting agenda.

Veteran Committee

Karia has a monthly conference call with the VA (Tamara White from Texas) and SSVF providers. From listening to those meetings Karia felt that there was miscommunication about the COC. Therefore, a face-to-face meeting of veteran providers (sixteen (16) in attendance) in the state including Red Cross, National Community Health Providers, Northern Arizona Veterans Resources and Catholic Charities was hosted by ADOH in Phoenix. There was also representation from the VA in northern and southern Arizona. After a great meeting discussing veteran issues, the group voted to create a committee and to meet every other month. After being polled on the best time to meet, the consensus was the second Friday at 1:00. The first of these phone calls will be August 14th. This committee is about serving veterans and will be a great way to get information to all veteran providers. Valerie is to provide Michele with the names and e-mail addresses of contacts in Yuma to invite. Dave would like this committee to provide a report to the Governance Advisory Board. Eliza is very excited as there is definitely a disconnect among the providers.

NOFA

With the NAEH Conference next week in Washington, DC, it is very doubtful HUD will release the NOFA during that time. It will most likely be released the third week of July and we should have at least sixty (60) days to complete, although the HUD TA has indicated that the turnaround time may be longer this year. We know we will need to prove we are doing what we said we would do in the 2013 application. Candee and Karia have been discussing the possibility of having all renewals complete a mini application which focuses on how the program is contributing to the Continuum and efforts on ending homelessness in their community. Candee has prepared a draft of this document and it will be distributed with the meeting minutes for feedback from the Advisory Board. This will be good information on where the projects are and create understanding that the Continuum is no longer just about running each program but that it's about working to end homelessness. We will be using performance and outcome data to show increased units for housing chronic homelessness as well as a housing first approach, removing barriers and using coordinated entry. There are seven (7) levels of measures; six (6) will include non-HUD funded programs.

- 1 Length of Time Persons Remain Homeless
- 2a The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within Six (6) to Twelve (12) Months
- 2b The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within Two (2) Years
- 3 Number of Homeless Persons
- 4 Employment and Income Growth for Homeless Persons in CoC Program-funded Projects
- 5 Number of Persons who Become Homeless for the First Time
- 6 Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects
 - 6a Preventing Returns to Homelessness within Six (6) and Twelve (12) Months Among This Subset of Families and Youth
 - 6b Preventing Returns to Homelessness within Twenty-four (24) Months Among This Subset of Families and Youth
 - 6c Successful Housing Placement Among This Subset of Families and Youth
- 7a Successful Placement from Street Outreach
- 7b Successful Placement in or Retention of Permanent Housing

HUD is moving toward data and performance measurements and we need to be able to support this movement. It will be a more arduous process to complete this NOFA. The Tier 1 and Tier 2 process will remain and we will have the opportunity to apply for bonus projects. There is also an increase in planning funds. The Governance Advisory Board should think about how we should use this funding. One suggestion is a landlord campaign to get landlords to commit to providing units for our clients. This is a huge issue in Coconino and Yavapai counties. Eliza would like community education on how to engage local champions to further support the goal of ending homelessness. A discussion with

Mayors and other local leaders on the issue of homelessness and how much it is costing the community would be a great start. Karia will look into putting together a “toolkit” of information to use. AZCEH might already have something and could possibly do a session at their upcoming conference. We will look at other “Mayor’s Challenges” launched around the country. There is a misperception of folks experiencing homelessness and a few isolated incidents can destroy the progress that has been made.

HIC/PIT Data Sharing at July Regional Meetings

We are going to center on data examination at the regional meetings with a focus on turnover rate of the PSH program and who we are housing. If we know who we are housing, this should help us reduce the number of people on the street. According to the last PIT, there are approximately 1,000 unsheltered people in the thirteen (13) counties. We need to give the least amount of assistance for the shortest amount of time to get people back on their feet and not let them fall back into the same situation.

Request from Director Traylor

Director Traylor would like photos of folks experiencing homelessness and their journey to get back on their feet for the upcoming Housing Forum. Please submit to Anne or directly to the portal by July 10th. Please get a media release and send a copy to our office with the original in your files.

Coordinated Entry

This is going well with approximately 800 VI-SPDATs in the system. Reports are being run every two (2) weeks. Data is to be entered into the system within seven (7) days of service. Everyone in the state needs to be using the VI-SPDAT to determine the highest acuity. This is not just another assessment tool. An agency needs to reach out to those with the highest score even if they are not who the agency normally or directly is dealing with. One challenge is what to do when a person with a high score does not meet the other qualifications of the program.

Housing Based Case Management

Folks were encouraged to attend training and we are very thankful for all who did attend. There were a number of individuals who attended that can actually implement change. We need to shift our way of thinking and work hand in hand with promoting housing first philosophy.

The next meeting will be during the AZCEH Conference on October 7th and 8th. Karia will check into how much is in the planning budget as she would like to register everyone for the conference.

The meeting adjourned at 10:22 a.m.