



**ARIZONA DEPARTMENT OF HOUSING
AS UNITED FUNDING AGENCY
FOR
THE ARIZONA BALANCE OF STATE CONTINUUM OF CARE (AZBOSCO)
STRATEGIC ACTION PLAN SUMMARY OBJECTIVES/STRATEGIES
FOR 2023/2024/2025**

Approved by Governance Advisory Board June 4, 2024

NOTE: This is a summary of the objectives and strategies that are included in the full 2023/2024/2025 Strategic Action Plan

Goal: End homelessness in the AZBOSCO geographic Area:

Related to Objective	Strategies	Action Items	Who is involved	Notes	Target Date
Strategies Identified as Priorities for 2024/2025 by Governance Advisory Board Members					
1.	1.1 Increase exits to permanent housing	1. Set a goal—of how any households can we move to permanent housing in 12 months.	David Bridge-Lead Cristina Benitez-Lead Subrecipients Governance Advisory Board	From 2023 NOFO debrief	
1	1.2 Increase employment and cash income so households can better afford housing	1. Establish workgroup to	Cristina Benitez-Lead Workgroups	From 2023 NOFO debrief	6/1/2025
2	2.1 Work with mainstream, local and private sector strategies to secure and/or develop affordable housing units including PHA, HTF, HOME, CDBG and others.	1. Establish LCEH Workgroup to develop agenda related to affordable housing in AZBOSCO geographic area	Cristina Benitez-Lead		1/31/25
		2. Identify stakeholders internal and external to ADOH.	Cristina Benitez-Lead LCEH Lead Agency representatives Governance Advisory Board Members		1/31/25
		3. Convene Roundtable webinar with PHAs, ADOH CDBG and other leadership staff, entitlement communities in AZBOSCO geographic area.	Cristina Benitez-Lead Cristina Benitez-Lead		5/31/25 5/31/25

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Strategies Identified as Priorities for 2024/2025 by Governance Advisory Board Members					
		4. Focus on PHAs and LCEH Leads working with local housing resources to increase housing availability			
2.	2.2. Participate in the new Medicaid 1115 waivers.	1. Coordinate Training 2. Participate in CMD Accelerator	David Bridge-Lead Cristina Benitez-Lead Governance Advisory Board Members		12/31/24
3	3.1. Use HMIS and other data to track success in moving households from engagement to through shelter.	1. Form a workgroup of HMIS Committee members to work with Solari to develop or enhance reports that provide information about household movement through the system. 2. Recommendations from Workgroup go to HMIS Committee for approval. 3. Training on new reporting takes place	Cristina Benitez-Lead Solari Workgroup from HMIS Committee HMIS Committee		12/31/24
3	3.2. Conduct training and TA about how to use data as a management tool.	1. HMIS Committee identify current HMIS reports that can provide information to better manage the service continuum at the LCEH level 2. HMIS Committee works with Solari to establish training topics. 3. HMIS Committee develops TA/Training Schedule 4. Cristina Benitez—coordinates logistics to implement training/TA Activities	Cristina Benitez-Lead Solari HMIS Committee		3/31/25
3	3.3. Integrate use of By Name Lists with CoC and CE process across the AZBOSCOC. Increase enrollment in HMIS.	1. Implement tools to effectively use information from BNL to inform strategies to reduce households experiencing homelessness.	Cristina Benitez Solari HMIS Committee		4.1.2025

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Strategies Identified as Priorities for 2024/2025 by Governance Advisory Board Members					
		2. Implement surge goals to maximize use of BNL 3. Explore using HOM, Inc throughout the AZBOSCOG (Heather Patel)			
4	4.1 Prioritize Households experiencing homelessness <ul style="list-style-type: none"> • Increase outreach coverage that is culturally responsive • Develop new tools to measure system performance measures • Augment training and TA for subrecipients and LCEHs • Target unsheltered and underserved populations. • Increase engagement and access to coordinated entry. • Continue to focus on households that meet the definition of chronically homeless. • Expand outreach/housing coordination. Expand other services including IDS, navigation, etc.	Incorporate Prioritization—strategies into updated Coordinated Entry Policy	Cristina Benitez --Lead	Revised Policy posted June 2024	Completed
5	5.1. . Provide technical assistance and support to strengthen LCEH effectiveness.	1. ADOH staff visit all LCEHs Work with HMIS system to provide LCEH level information to inform and improve local responses.	Cristina Benitez, Lead		In process
6	6.1.. Develop housing project that will directly leverage health care resources.	Set meeting with stakeholders to discuss potential projects for 2024 NOFO	Cristina Benitez-Lead David Bridge Governance Advisory Board Members		7/20/24

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Strategies Identified as Priorities for 2024/2025 by Governance Advisory Board Members					
		Identify potential partnerships for 2024 NOFO among Health Care. Develop and submit project for 2024 NOFO			
7	7.1.. Enhance strategies to ensure involvement and support from persons with lived experience.	1. Work with LCEHs to conduct environmental scan about current status of persons with lived experience. 2. Discuss new strategies to incorporate individuals with lived experience participation in LCEHs, Governance Advisory Board and other committees	Cristina incorporates into LCEH monitoring.		Ongoing
8	8.1.. Begin stakeholder engagement, outreach and learning opportunities related to Native American and tribal homelessness issues including discussions around potential availability of COC funding on tribal lands	1. Explore opportunities with AZ Housing Coalition 2. Engage with Board and LCEH members to inform process	Cristina Benitez-Lead Governance Advisory Board members		Ongoing

	Objectives
1	Objective 1: Reduce Service Disparities by Filling Gaps in LCEH Service Continuums including Outreach, Emergency Shelter and Permanent Supportive Housing that are culturally responsive and include underserved population
2	Objective 2: Increase and Leverage Housing Resources
3	Objective 3: Identify, Shelter, and House Individuals Experiencing Unsheltered Homelessness with Data and Performance.
4	Objective 4: Identify and Prioritize Households Experiencing or with Histories of Unsheltered Homelessness.
5	Objective 5: Expand LCEH Capacity and Expertise
6	Objective 6: Leverage Healthcare Resources
7	Objective 7: Involve Individuals with Lived Experience of Homelessness in Decision Making and Meaningful Outreach
8	Objective 8 Support Underserved Communities and Support Equitable Community Development.