



**ARIZONA BALANCE OF STATE CONTINUUM OF CARE**  
**AZBOSCOC Governance Advisory Board –**  
**August 6, 2024, Virtual 9:00am to 10:30am**

TOPIC	Person Responsible	Duration in minutes	OUTCOME/NOTES
<p><b>Welcome and Introductions</b></p>	<p><b>David Bridge</b>  <b>Cristian Benitez</b>  <b>Members</b></p>	<p><b>5</b></p>	<p><b>Membership</b>  David Bridge (ADOH)_Chair-present  Cristina Benitez (ADOH)-present  Terrance Watkins (CCS-SOAZ) Co Chair At Large-present  Camie Rasband (Catholic Charities_) Subrecipient, LCEH Lead  Clayton Abernathy Idea'l Institute, At Large, Developer-present  Edgar Figueroa, Achieve, Subrecipient, LCEH-present  Erin Cochran(DES) State Partner, ESG  Heather Patel-Pinal County, LCEH Lead-present  Katelyn Murphy (AHCCCS)_State Partner  Kelly Tanner (AZYP)_At Large-present  Kelly Williams (Mohave County)- Subrecipient, LCEH  Jenna Panas (ACESDV)At Large  Monica Antone (Gila River Indian Community)_At Large-present  Jamie Podratz (AHC) At Large-present  Rita Rodriguez (AZED Homeless Liaison)State Partner-present  Ross Schaefer (FSS) At large, LCEH Co-Lead-present  Terrance Watkins (Catholic Charities of SA) At Large-present</p> <p><b>Other Participants</b>  Randy Hade, Solari-present  Sam Debus, Solari-present</p> <p>Shannon Haines (ADOH)-present  Connie Howell (ADOH)-present</p>
<p><b>Review and approval of meeting notes from June 4, 2024</b></p>	<p><b>Terrance Watkins</b></p>	<p><b>5</b></p>	<p>Terrance asked if there were any comments. Clayton made a motion to approve, Ross seconded. The meeting notes were approved.</p>
<p><b>Data Quality and Update</b></p> <ul style="list-style-type: none"> <li>• The existing policy</li> <li>• The current DQ status/score</li> <li>• Brief description of HMIS team’s work to support agencies related to compliance.</li> </ul>	<p><b>Randy Hade,</b>  <b>Solari</b>  <b>Sam, Debus,</b>  <b>Solari</b></p>	<p><b>15</b></p>	<p>David introduced Randy and Sam. Randy provided an overview of the importance of the data quality which impacts information about the system performance measures.  7 days is the time frame for entry of information into HMIS  Completeness— Universal data elements –95% complete is the standard.  For program data elements it fluctuates.  Data quality is good for the vast majority of projects. 56% of the projects are 95%+. Shelters generally have lower data quality—The Solari HMIS team is</p>

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			<p>working with the agencies to help them clean their data and move towards 95%. The team is also going to start sending alerts when data quality is 95%. If there are policies or compliance issues, they will be taken to the HMIS Committee for review. Kelly asked if the data quality chart was only CoC projects . Randy indicated that it is all the projects in HMIS. David indicated that the data is critical in making individual decisions and process decisions to end homelessness.</p> <p>Randy indicated that Solari will be producing a document related to available reports shortly. He then provided some data quality tips. Solari is planning to do a biannual data clean-up. Currently it only happens once a year.</p> <p>David indicated that the three CoCs have agreed to look at a new HMIS platform. The plan is to RFP . Solari has provided funds through the Garcia Foundation to hire a consultant to manage that RFP. The three CoCs are also discussing a joint governance structure. Setting up the workgroup is imminent.</p> <p>AZHAC has the AZBOSCOC data. They have subsequently asked for a monthly upload. AZHAC is looking at evictions, 211, benefits information from DES. The Governance Advisory Board didn't express any issues of sharing information monthly.</p>
<p><b>Operationalizing Strategic Action Plan</b></p> <ul style="list-style-type: none"> <li>• Establish benchmarks for plan</li> <li>• Establish benchmarks related to System Performance Measures</li> <li>• Discussion about Board members would like to be involved in process</li> </ul>	David	20	<p>David provided an overview of the Strategic Action Plan that was approved by the Governance Advisory Board in June.</p> <p>David provided an overview of the SPMs and some benchmarks. Length of Time Homeless—through data quality clean up –the mean has been reduced. The national average is 100-150—we are below that, but HUD did set a national goal should be 20 days or reduce average by 10 from one year to the next. There are variety of interventions to impact and reduce the length of stay. Median Length of Time would be 22 days and reduce ES/TH average length of time by 10% from one year to the next. Kelly Tanner indicated that 70 days is lofty considering the current housing market. David indicated that the benchmark would be to maintain the 77 days.</p> <p>David provided information about SPM 2 Returns to Homelessness—80% of population is not coming back through the system in two years. High Performing Communities set the benchmark at 5% –or 20% year to year reduction.</p> <p>David indicated that the AZBOSCOC is doing well related to PSH retention.</p>

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			<p>David provided an overview of the rest of SPM data and potential benchmarks. He indicated that the data will be sent out for further review. The idea of setting benchmarks is not to be punitive but rather to target interventions to improve the ability to end homelessness.</p> <p>Kelly asked about how did HUD establish the benchmarks for High Performing Community. David indicated that they were established years ago and there are HUD resource documents around each of the strategies.</p> <p>Monica asked about local perspectives and how local data is collected. Monica agreed that a Data Analytics Workgroup is a good idea. David indicated that looking at data by demographics and subpopulation will be included.</p>
LCEH update	Cristina David	15	<b>Item was not covered due to time constraints.</b>
CoC Builds NOFO	David	10	<p>David provided an overview of the CoC Builds—AZBOSCOC has the potential of \$5 million for a single project—it estimated that new construction would result in 10-12 units. He indicated that there are 400+ CoCs but only 25 projects will be funded. The partner is critical. For full points must demonstrate 50% leverage from health and/or housing partners. David has had initial discussions with AHCCCS. They are willing to partner. David indicated that two project can be submitted if one of the projects is in a tribal community. Clayton indicated that he has some contacts. Monica indicated that Gila River Indian Community might be interested-she would like to see the NOFO. David explained that there will be a process for a request for a Letter of Interest that will be distributed through the ADOH Bulletin and the AZBOSCOC stakeholders. David asked that members distribute as they can. Ross asked if there were ways to make the AZBOSCOC more competitive through action now. She also encouraged that the AZBOSCOC try to do the two projects in order to partner with a tribal community.</p> <p>David indicated that the AZBOSCOC could prioritize a bonus project for PSH to support the project if funded through CoC Builds</p> <p>David indicate that connections will be made between interested organizations.</p> <p><a href="https://www.hud.gov/program_offices/cfo/gmomgmt/grantsinfo/fundingops/CoCBuilds">https://www.hud.gov/program_offices/cfo/gmomgmt/grantsinfo/fundingops/CoCBuilds</a></p>
PIT Count Summary	David	10	<b>Item was not covered due to time constraints</b>
2024 NOFO update <ul style="list-style-type: none"> <li>• Volunteers for Bonus Project Review</li> </ul>	David	5	David indicated the 2024 NOFO is out and is due October 30 <sup>th</sup> 2024. It is anticipated that additional meetings with the Governance Advisory Board will be needed. A major change is that Tier 2 will be 10% of the annual renewal demand. It is anticipated that both bonus and DV-bonus funds will be available . We have had challenges in expending current DV dedicated

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			<p>funds so there may need to reallocate and use DV-Bonus for statewide DV project. Planning has started for the process and more information will be provided in the next few weeks.</p> <p>HUD is again looking for a bonus project from health and/or housing –it is significant points. If there are any collaborations, please contact David or Cristina.</p> <p>The tentative plan is to schedule two Governance Advisory meetings a month between now and October 30th so they are on your calendar--we can cancel if we have no action items in that time period</p> <p><a href="https://www.hud.gov/sites/dfiles/CPD/documents/FY2024_FY2025_CoC_and_YHDP_NOFO_FR-6800-N-25.pdf">https://www.hud.gov/sites/dfiles/CPD/documents/FY2024_FY2025_CoC_and_YHDP_NOFO_FR-6800-N-25.pdf</a></p>
Youth Homeless Systems Innovation Grant update	David Kelly T	5	Item was not covered due to time constraints
Next Meeting			<p>Discussion about the visibility of information to HMIS Committee and an update will be provided to Governance Advisory Board.</p> <p>Set aspirational benchmarks based on the discussion and data David provided on 8&gt;6.24.</p> <p>David—would like to form a Data Analytics Workgroup to help frame the issues.</p> <p>LCEH update Youth Homeless System Innovation Grant Updates PIT update</p>
<b>Adjourn – 10:40am</b>			

2024 Board Attendance

Member	2/1/2024	4/2/2024	Planning 4/24 & 25	6.4.2024	8.6.24				
David Bridge (ADOH)	X	X	X	X	X				
Cristina Benitez (ADOH)-nonvoting	X	X	X	X	X				
Camie Rasband (Catholic Charities)	X	X		X					
Carole Benedict U.S. Veterans Initiative resigned April 2024	X	X							
Clayton Abernathy Idea'l Institute	X	X	X	X	X				
Edgar Figueroa (Achieve)—Joined April 2024			X	X	X				
Erin Cochran DES	X	X	X	X					
Heather Patel, Pinal County	*	X	X	X	X				
Jenna Panas ACESDV	X	X	X*	X					
Katelyn Murphy AHCCCS	X	X	X	X					
Kelly Williams (Mohave County)			X	X	X				
Kelly Tanner AZYP	X	X	X	X	X				
Monica Antone Gila River Indian Community	X	X	X	X	X				
Nicole Newhouse/Jamie Podratz--AHC			X*	X	X				
Rita Rodriguez AZ Department of Education			X	X	X				
Ross Schaefer (Flagstaff Shelter Services)	X	X		X	X				
Terrance Watkins (CCS-SOAZ)	X	X	X	X	X				
*Danielle Wright attended Planning for Jenna. Jamie Podratz attended for Nicole									

<p><b>Arizona Department of Housing</b>  <b>Contact Information</b>  1-Cristina Benitez  Continuum of Care Coordinator  <a href="mailto:Cristina.Benitez@azhousing.gov">Cristina.Benitez@azhousing.gov</a>  602-771-1017</p> <p>2-David Bridge  Special Needs Program Administrator  David.Bridge@azhousing.gov  (602) 309-6542</p> <p><b>Link to ADOH Bulletin List Serve</b>  <a href="https://visitor.r20.constantcontact.com/manage/optin?v=001jarSHX2McaSRycGIQd2zdIkxkSWYEOC-MuzYbNIJBZGWeXqaUpUTOPciYTxRW_hI0MACBdDhOjfZuyjAeuNAu300l63kKkqAwNul9moVyXgI0ivkFNKnG-4Zry2dA34qGqhDyXB26kVzRfREQ2MnZIDiLBNYUBIxMCNuqmUWdG-Ujg-KZQavPaZhbSziPBoCdh4zrG9EGas%3D">https://visitor.r20.constantcontact.com/manage/optin?v=001jarSHX2McaSRycGIQd2zdIkxkSWYEOC-MuzYbNIJBZGWeXqaUpUTOPciYTxRW_hI0MACBdDhOjfZuyjAeuNAu300l63kKkqAwNul9moVyXgI0ivkFNKnG-4Zry2dA34qGqhDyXB26kVzRfREQ2MnZIDiLBNYUBIxMCNuqmUWdG-Ujg-KZQavPaZhbSziPBoCdh4zrG9EGas%3D</a></p> <p><b>ADOH website:</b> <a href="https://housing.az.gov/documents-links/forms/special-needs-continuum">https://housing.az.gov/documents-links/forms/special-needs-continuum</a>  Special Needs-Continuum -What you will find are updates regarding NOFO  AZBOSCOC Policies/guidelines/initiatives/Governance Charter, AZBOSCOC annual meetings note; Coordinated Entry Committee; Governance Advisory Board agenda's/notes; HMIS committee/  <b>Special Needs Portal:</b> <a href="https://housing.az.gov/portals/document-upload-portals/special-needs-portal">https://housing.az.gov/portals/document-upload-portals/special-needs-portal</a></p> <p><b>Special Needs:</b>  <b>Special Needs Housing Manual &amp; Forms- HUD and Housing related</b>  <a href="https://housing.az.gov/documents-links/forms/special-needs-forms">Arizona Landlord Incentive Program- https://housing.az.gov/documents-links/forms/special-needs-forms</a>  <a href="#">Az Landlord Incentive Program documents</a></p> <p><b>System Performance Measure Link</b>  <a href="https://public.tableau.com/app/profile/hmisaz/viz/BOS-SystemPerformanceMeasures/CountyComparison">https://public.tableau.com/app/profile/hmisaz/viz/BOS-SystemPerformanceMeasures/CountyComparison</a>  <a href="https://public.tableau.com/app/profile/hmisaz">https://public.tableau.com/app/profile/hmisaz</a></p>	<p>Resources for Funding and information—many of them have list-serves so you will be updated on information:</p> <p>L  Peer Services  <a href="https://www.azahcccs.gov/AHCCCS/Downloads/PeerRunOrganizationsFlyer.pdf">https://www.azahcccs.gov/AHCCCS/Downloads/PeerRunOrganizationsFlyer.pdf</a></p> <p>HEAplus communities  <a href="https://www.azahcccs.gov/Resources/Downloads/community/HEA_plus_handout.pdf">https://www.azahcccs.gov/Resources/Downloads/community/HEA_plus_handout.pdf</a>  <a href="https://www.healthearizonaplus.gov/app/Info_Assistor.aspx">https://www.healthearizonaplus.gov/app/Info_Assistor.aspx</a></p> <p>USICH resource tool for funding for Social and other related Services  <a href="https://www.usich.gov/tools-for-action/federal-health-and-social-service-programs-that-support-people-experiencing-homelessness/">https://www.usich.gov/tools-for-action/federal-health-and-social-service-programs-that-support-people-experiencing-homelessness/</a></p> <p>National Alliance to End Homelessness  <a href="https://endhomelessness.org/">https://endhomelessness.org/</a></p> <p>All things HUD  <a href="https://www.hudexchange.info/">https://www.hudexchange.info/</a></p> <p>United States Interagency Council on Homelessness  <a href="https://endhomelessness.org/ending-homelessness/policy/united-states-interagency-council-homelessness/">https://endhomelessness.org/ending-homelessness/policy/united-states-interagency-council-homelessness/</a></p> <p>Housing Assistance Council—focus on rural areas  <a href="https://ruralhome.org/">https://ruralhome.org/</a></p> <p>Local First Arizona –Rural Development  <a href="https://localfirstaz.com/rural-development">https://localfirstaz.com/rural-development</a></p> <p><a href="https://www.azhousingcoalition.org/">Arizona Housing Coalition- https://www.azhousingcoalition.org/</a>  <a href="http://vitalysthealth.org/">Vitalyst Health Foundation- http://vitalysthealth.org/</a></p>
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