



ARIZONA BALANCE OF STATE CONTINUUM OF CARE
AZBOSCOC HMIS Committee

May, 30, 2024 9:00am to 10:30am

TOPIC	OUTCOME/NOTES	
Welcome and Introductions	Achieve- Lucia Wilson ADOH- Cristina Benitez, Connie Howell, Shannon Haines ANL- Amanda Flores CAHRA- Suzanne Payan CCCS- Autumn Patton CPIH- Helen Sanchez DES/DDD- Megan Akens Gila County- Hannah Lynch	GNA- Matthew James Mariposa- Sarah Castillo Mohave- Cheisea Marshall Joyce Sanchez-Torres RCFBH- Jorge Herrera SAAF- Chandy Leverance, Abby Loucks, Frankie Hernandez SAVAHCS- Jocelyn Muzzin Solari- Randy Hade, Sam Debus US Vets- Laurie Morrison
Approval of the Draft HMIS meeting notes from the 4/10/2024	Cheisea made a motion to approve the notes from 04/10/24, Hannah seconded the motion. Motion passed.	
<ul style="list-style-type: none"> • DWEL data request • Data Quality standards review <ul style="list-style-type: none"> a. Additional field for DQ-PDE set standards next year b. Solari will begin sending notices for below data quality • BOS COC Score card and Agency Score card- review scorecards –Data Completeness • Corrective Interventions • Solari Tableau for BNL-update • Strategies in how to use the data • Other HUD tools • Review of SPMs on a Quarterly basis-report • Trends – how to identify from reports • AZBOS COC Release of Information form updated with new agencies 	<p>There is importance in making data-driven decisions by analyzing information and identifying trends within the BOS; the past year saw an increase in the PIT count, potentially due to better organization and support for local coalitions addressing homelessness.</p> <p>Efforts have been made to build the capacity of these coalitions, leading to a more organized workforce across counties conducting the PIT count. The goal is to gain a deeper understanding of what is happening within the BOS, acknowledging that rural and smaller communities often operate differently from metropolitan areas. Local coalitions creatively address their unique challenges, organizing various functions such as point-in-time counts, coordinated entry systems, and resource provision.</p> <p>The focus is on improving data accuracy in the Homeless Management Information System (HMIS), ensuring that information entered is as precise as possible. This includes cleaning up incomplete data and ensuring accurate record-keeping. Solari provides tools and training to support these efforts; it's important to partner and collaborate in enhancing data quality and supporting coalitions.</p> <p>The Dwell project is a data warehouse initiative aiming to integrate datasets from various care systems, beginning with data from Arizona's three HMIS systems and some healthcare access data. The primary goal is to link healthcare information with homeless</p>	

data to facilitate care coordination. This would allow healthcare navigators and homeless service agencies to access relevant information, improving support for individuals.

Currently, Dwell is in its pilot phase and not yet operational. The initial steps involve finalizing the fields for healthcare data sharing and implementing a gradual collection process. This phase includes a manual monthly data exchange, transitioning to an automated transfer later in the summer.

Dwell will provide two levels of data access:

Individual Client Records: Available to those involved in direct care coordination, like case managers and health navigators, enabling them to view comprehensive client information.

Aggregate Data: Available to researchers and program evaluators, who will see only aggregated data unless they go through a process to access detailed information.

The governance of Dwell is managed by an 11-member board with representatives from the three CoCs, AHCCCS, and DES. Each CoC has veto power, ensuring data sharing decisions reflect collective approval. Solari, selected as the administrative operator, oversees finances and daily operations.

The expansion of data sharing to include all HUD project types and implementing standardized HUD fields is planned. This will initially be done manually but aims to transition to an automated system. The project emphasizes technical security to protect shared data and ensure it is used responsibly

Data Quality: the summary highlights the current state and proposed improvements for data quality within the AZBOSCOC. In April, the BOS had a 91% completeness rate for universal data elements (UDEs), which is below the policy requirements that range from 95% to 100%. Despite this, many agencies are performing well, with most scoring in the mid-90% range.

The proposal is for Solari to focus on supporting the lowest-scoring projects to improve their data quality, rather than pushing all agencies to meet the high policy requirements immediately. The idea is to raise the low scores closer to the average, even if that average is still below policy standards, before working on incremental improvements across the board.

Current issues include only evaluating UDEs and not program data elements, and outdated data quality reports that don't align with the latest HUD standards. Solari plans to create custom reports to address these gaps.

Feedback is sought on this targeted approach, and the proposal includes not sending low data quality (DQ) notices to all agencies below the policy requirements but rather focusing on intensive support for the lowest scorers to improve overall data quality in a more manageable and supportive way.

Tableau update: The dashboard provides an overview of homelessness data from the Balance of State (BOS) monthly By-Name List (BNL), covering various aspects through three tabs.

1. BNL Overview Tab:

- Presents a high-level summary of homelessness data as of May 14, based on April's BNL.
- Allows filtering by specific counties.
- Displays data on chronic status, VI-SPDAT scores, and demographics (gender, race, ethnicity, age).
- Shows client enrollment in shelters, transitional housing, and housing programs.

2. Shelter Overview Tab:

- Offers a more detailed view of shelter enrollments.
- Can filter by county and specific shelters.
- Tracks length of stay in shelters and VI-SPDAT scores, helping identify clients who may need prioritization for housing or highlight potential data quality errors.
- Includes a table showing shelter program occupancy, although current family composition data may need recalculations.

3. Housing Overview Tab:

- Focuses on clients housed through rapid rehousing and permanent supportive housing programs.
- Displays the number of clients housed each month based on their housing move-in date.
- Filters by housing type and county.
- Does not include clients exiting to positive destinations without a rental subsidy.

The dashboard is a tool to identify trends, outliers, and potential data quality issues, and it invites feedback and questions for further refinement and accuracy.

	The CE Policy was reviewed by the CE Committee. Lucia made a motion to approve the policy; Jorge seconded. The motion passed, and the CE policy will be sent to the GAB for final approval [GAB approved June 14, 2024].
Note with NOFO release we may schedule an additional meetings outside of the regular schedule and /or vote via emails for policy updates.	
Member Updates	<p>ANL: Focused on Pinal County as a relatively new presence in the area. Although we’ve had a lot of success in the past year, the biggest struggle is finding housing in Apache Junction- people are having to search further out, like in Florence, San Tan Valley, Casa Grande. It’s also a challenge to educate landlords on the programs, especially when clients have previous evictions.</p> <p>Mohave County: Have started rotating the CoC meetings to try help get more involvement from the outlying cities (instead of having it in Kingman all the time). Going to do a “Landlord Town Hall” event to explain how programs work w/ Section 8 as well as supportive housing.</p> <p>Gila County: Has been approved for a cooling center to be installed in Globe.</p> <p>CAHRA: Hired new staff, currently in training. Our executive director is retiring after 43 years (Mary Lou Rosales).</p>
ADJOURN	

List of [Acronyms](#)

<p>ADOH contacts for information/concerns or issues:</p> <ol style="list-style-type: none"> 1. Cristina Benitez cristina.benitez@azhousing.gov 2. David Bridge David.Bridge@azhousing.gov 3. Keon Montgomery keon.montgomery@azhousing.gov <p>ADOH website: https://housing.az.gov/documents-links/forms/special-needs-continuum</p> <p>>Special Needs-Continuum -What you will find are updates regarding NOFO BOS CoC Policies/guidelines/initiatives/Governance Charter, BOSCO annual meetings note; Coordinated Entry Committee; Governance Advisory Board agenda’s/notes; HMIS committee/HMIS documents/form; LCEH Committee; Point In Time Reports; Veterans Work group;</p> <p>Special Needs: System Performance Measure Link https://public.tableau.com/app/profile/hmisaz/viz/BOS-SystemPerformanceMeasures/CountyComparison</p> <p>HUD CoC Dashboard Reports-AZ 500</p>	<p>Resources for Funding and information—many of them have list-serves so you will be updated on information:</p> <p>USICH resource tool for funding for Social and other related Services https://www.usich.gov/tools-for-action/federal-health-and-social-service-programs-that-support-people-experiencing-homelessness/</p> <p>AZ Housing Fund (Different from the Arizona Department of Housing Trust Fund) https://arizonahousingfund.org/</p> <p>National Alliance to End Homelessness https://endhomelessness.org/</p> <p>Funds available through Home-American Rescue Plan Program https://www.hud.gov/program_offices/comm_planning/home-arp</p> <p>All things HUD</p>
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<https://www.hudexchange.info/programs/coc/coc-dashboard-reports/>

Using Dashboards to :Pulse Check” Your CoC YouTube

<https://www.youtube.com/watch?v=djUdaRCYr-M>

HUD Tableau-Search Az 500 AZ BOS

<https://public.tableau.com/app/profile/system.performance.measures.hud.public.data/viz/HUDCoCSystemPerformanceMeasures/MILengthofStay>

<https://www.hudexchange.info/>

United States Interagency Council on Homelessness

<https://endhomelessness.org/ending-homelessness/policy/united-states-interagency-council-homelessness/>

Housing Assistance Council—focus on rural areas

<https://ruralhome.org/>

Local First Arizona –Rural Development <https://localfirstaz.com/rural-development>