



**ARIZONA BALANCE OF STATE CONTINUUM OF CARE  
 AZBOSCOC Governance Advisory Board –  
 November 15, 2023, Virtual 10:00am to 11:30am**

TOPIC	Person Responsible	OUTCOME/NOTES
Welcome and Introductions	David Bridge Members	<p><b>Membership</b>            David Bridge (ADOH)_Chair-present            Cristina Benitez (ADOH)=present            Camie Rasband (Catholic Charities)_Co-chair, Subrecipient, LCEH Lead-present            Carole Benedict (U.S. Veterans Initiative)_Subrecipient            Clayton Abernathy Idea’l Institute, At Large, Developer            Jenna Panas (ACESDV)At Large-present            Joselyn Wilkinson (AHC)_At Large            Katelyn Murphy (AHCCCS)_State Partner-present            Kelly Tanner (AZYP)_At Large-Present            Lt. Governor Monica Antone (Gila River Indian Community)_At Large            Pam Moseley (DES)_State Partner, ESG-present            Kelly Williams (Mohave County)- Subrecipient, LCEH            Rita Rodriguez_(AZED Homeless Liaison)_State Partner            Ross Schaefer (FSS)_At large, LCEH Co-Lead-present            Terrance Watkins (Community Partners)_Subrecipient, LCEH Lead-present            Vacancy as of October 2023</p> <p><b>Other Participants</b>            Shannon Haines (ADOH)-present            Connie Howell (ADOH)-present            Candee Stanton (Independent Contractor)</p>
AZ Data Landscape Overview	Chris Pitcher, ICF	<p><b>David introduced Chris. Purpose of the evaluation that was conducted was to review the homeless reporting system for all three CoCs. This was a review of our HMIS software vender(Wellsky) who is also the same vender for the other 2 CoCs. HMIS is operating in compliance with HUD standards. They entered into a contract with Solari related to the Garcia Foundation funds.</b></p> <p><b>Based on review the need for data is broader than what HMIS is providing currently. Everything that must be completed outside the system makes the data less secure. HMIS architecture is not meeting the AZBOSCOC needs. Chris provided an overview of what data and information they looked at as a part of the review.</b></p> <p><b>AZHAC is university partners from all three universities.</b>  <b>Governance—AZ could reduce some duplication by sharing governance among the three CoCs.</b></p> <p><b>The success of DWEL is critical for the next steps.</b>  <b>System integration is critical because of participants crossing CoC lines as well as the agencies that serve multiple CoC.</b>  <b>Areas where improvement could take place</b></p> <ul style="list-style-type: none"> <li>• <b>Information around domestic violence.</b></li> <li>• <b>Street outreach</b></li> </ul>

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		<ul style="list-style-type: none"> <li>• Homelessness in tribal communities.</li> </ul> <p>Call to Action:</p> <ul style="list-style-type: none"> <li>• Three CoCs use a single system.</li> <li>• Governance will need to come with a single system.</li> </ul> <p>David provided an overview of DWEL—which is the data warehouse that was originally funded by Robert Johnson Foundation. The warehouse includes the three CoCs as well as AHCCCS. Green River has been contracted as the data warehouse and they could be a replacement as the HMIS system provider (currently Well Sky).</p> <p>Green River’s model—doesn’t work on user licenses—so that would be a cost that could be eliminated with a system like Green River.  HMIS users are growing—AZBOSCOC added 30 licenses this year.  David will be providing regular updates about DWEL in future meetings.</p> <p>There has been discussion among AZBOSCOC about moving away from WellSky. Maricopa is looking at alternative systems. TPCB is looking at other systems as well. There has been some economy of scale with sharing Solari/WellSky. There are benefits to a shared system.</p> <p>David indicated that that presentation will also be provided to the AZBOSCOC HMIS Committee. He also indicated that the three CoCs are meeting this week to discuss the report and the options. We will also be looking at how to better integrate DV and youth information within the confidentiality requirements.</p> <p>Slides from the presentation will be sent out..</p>
Review and approval of minutes from 09.07.23 (Note there was not a quorum on 10.18.23 for an official meeting)	David/Camie	No quorum was available to vote. Minutes were approved by email in January 2024. Katelyn Murphy, Terrance Watkins, and Jenna Panas abstained as they was not present at the October meeting.
Update on Membership/Recruitment for vacancy	David/Cristina	<p>David indicated that there is one vacancy. Maria Elena Ochoa has resigned. The recruitment bulletin has gone out and applications are due November 17<sup>th</sup>. At this point, there has been one response.</p> <p>Maria Elena was a champion for equity/diversity as well as other areas.</p> <p>Kelly Tanner suggested LGBTQ and Youth Voice.  David suggested that the due date be extended. David also requested that Board members reach out to individuals and ask them to apply.</p> <p>We are planning the Board retreat in March—so we would like to have positions filled in preparation. The Board will have the opportunity to review all candidates.</p>
Update on Subrecipient Agencies	David/Cristina	OCCAC received consumer complaints and was part of the HUD process. Special Needs is currently working with OCCAC. CPSA/Intermountain/CPIH has given notice that they are withdrawing from both AZBOSCOC and TPCB as a provider/subrecipient.
Brainstorm about topics for All AZBOSCOC Meeting—December	David/Cristina	Agenda item wasn’t discussed because of time limitations.

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15th		
AZ Housing Analytics Collaborative (AZHAC) Overview	David/Kristin Ferguson-Colvin-Ph.D	<p>David provided introductions—Kristin introduced Sara Shuman, George Runger, and Lara Law. Kristin provided an overview of AZHAC. Review includes data analytics—right now they are working with Maricopa data.</p> <p>Maricopa questions</p> <ul style="list-style-type: none"> <li>• High users</li> <li>• Services being used</li> <li>• Equity issues</li> <li>• Returns to homelessness</li> <li>• George Runger with ASU is looking at HMIS—who is successfully moving into permanent housing and successful exits.</li> </ul> <p>AZHAC was awarded a HUD grant to look at encampments in Yuma Maricopa, and Pima Counties. Micaela presented information about work being done related to high utilizers and return to homelessness.</p> <p>Lara Law provided an overview of the information from focus groups from throughout the state.</p> <p>Sara Shuman provided an overview of the encampment grant project.</p> <p>David thanked AZHAC for the presentation—this is a new resource which hasn't been available before. The work will provide information to inform decision makers to impact services.</p>
Committee Reports (as time permits)	David/Cristina	Agenda item not discussed due to time limitations.
<ul style="list-style-type: none"> <li>• HMIS</li> <li>• Coordinated Entry</li> <li>• JEDI</li> <li>• Veterans</li> </ul>		
Other Items	Members	Please send any suggestions for agenda items to Cristina. Please nominate individuals for JEDI.

<p>Note New Board Members joined in April 2023- This list reflects current board members and does not include members that left the board. Please see older agendas/notes as needed.</p>	2/10/2023	3/7/2023	Retreat April 2023	6/14/2023	7/26/2023	8/9/2023	9/7/2023	10/18/2023	11/15/2023	
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David Bridge (ADOH)	X	X	X	X	X	X	X	X	X	
Cristina Benitez (ADOH)	X	X	X	X	X	X	X	X	X	
Camie Rasband (Catholic Charities)	X	X	X	X		X		X	X	
Carole Benedict U.S. Veterans Initiative			X		X	X	X	X		
Clayton Abernathy Idea'l Institute			X	X	X	X				
Kelly Tanner AZYP			X		X	X	X		X	
Lt. Governor Monica Antone Gila River Indian Community				X	X		X	X		
Katelyn Murphy AHCCCS				X	X	X	X		X	
Pam Mosely DES	X	X	X	X		X	X	X	X	
Joselyn Wilkinson AHC (previous attendance by J. Carr)	X	X	X	X	X		X			
Maria-Elena Ochoa At Large		X	X	X	X		X	R		
Nay Rush/Kelly Williams (Mohave County)only after October	X	X	X		X	X	X	X		
Rita Rodriguez AZ Department of Education	X		X	X	X					
Ross Schaefer (Flagstaff Shelter Services)		X	X	X		X			X	
Terrance Watkins (Community Partners)	X	X	X	X	X	X	X		X	
Jenna Panas ACESDV					X	X	X		X	

<p><b>Arizona Department of Housing</b>  <b>Contact Information</b>  1-Cristina Benitez  Continuum of Care Coordinator  <a href="mailto:Cristina.Benitez@azhousing.gov">Cristina.Benitez@azhousing.gov</a>  602-771-1017</p> <p>2-David Bridge  Special Needs Program Administrator  <a href="mailto:David.Bridge@azhousing.gov">David.Bridge@azhousing.gov</a>  (602) 309-6542</p> <p><b>Link to ADOH Bulletin List Serve</b>  <a href="https://visitor.r20.constantcontact.com/manage/optin?v=001jarSHX2McaSRycGIQd2zdIkxkSWYEQC-MuzYbNIJBZGWeXqaUpUTOPciYTxRW_hIOMACBdDhOjfZuyjAeuNAu300I63kKkqAwNuJ9moVyXg10ivkFNKnG-4Zry2dA34qGqhDyXB26kVzRfREQ2MnZIDiLBNYUBixMCNuqmUWdG-Ujg-KZQavPaZhbsziPBocDh4zrG9EGas%3D">https://visitor.r20.constantcontact.com/manage/optin?v=001jarSHX2McaSRycGIQd2zdIkxkSWYEQC-MuzYbNIJBZGWeXqaUpUTOPciYTxRW_hIOMACBdDhOjfZuyjAeuNAu300I63kKkqAwNuJ9moVyXg10ivkFNKnG-4Zry2dA34qGqhDyXB26kVzRfREQ2MnZIDiLBNYUBixMCNuqmUWdG-Ujg-KZQavPaZhbsziPBocDh4zrG9EGas%3D</a></p> <p><b>ADOH website:</b> <a href="https://housing.az.gov/documents-links/forms/special-needs-continuum">https://housing.az.gov/documents-links/forms/special-needs-continuum</a>  Special Needs-Continuum -What you will find are updates regarding NOFO  AZBOSCOC Policies/guidelines/initiatives/Governance Charter, AZBOSCOC annual meetings note; Coordinated  Entry Committee; Governance Advisory Board agenda's/notes; HMIS committee/  <b>Special Needs Portal:</b> <a href="https://housing.az.gov/portals/document-upload-portals/special-needs-portal">https://housing.az.gov/portals/document-upload-portals/special-needs-portal</a></p> <p><b>Special Needs:</b>  <b>Special Needs Housing Manual &amp; Forms- HUD and Housing related</b>  <a href="https://housing.az.gov/documents-links/forms/special-needs-forms">Arizona Landlord Incentive Program- https://housing.az.gov/documents-links/forms/special-needs-forms</a>  <a href="#">Az Landlord Incentive Program documents</a></p> <p><b>System Performance Measure Link</b>  <a href="https://public.tableau.com/app/profile/hmisaz/viz/BOS-SystemPerformanceMeasures/CountyComparison">https://public.tableau.com/app/profile/hmisaz/viz/BOS-SystemPerformanceMeasures/CountyComparison</a>  <a href="https://public.tableau.com/app/profile/hmisaz">https://public.tableau.com/app/profile/hmisaz</a></p>	<p>Resources for Funding and information—many of them have list-serves so you will be updated on information:</p> <p>USICH resource tool for funding for Social and other related Services  <a href="https://www.usich.gov/tools-for-action/federal-health-and-social-service-programs-that-support-people-experiencing-homelessness/">https://www.usich.gov/tools-for-action/federal-health-and-social-service-programs-that-support-people-experiencing-homelessness/</a></p> <p>National Alliance to End Homelessness  <a href="https://endhomelessness.org/">https://endhomelessness.org/</a></p> <p>All things HUD  <a href="https://www.hudexchange.info/">https://www.hudexchange.info/</a></p> <p>United States Interagency Council on Homelessness  <a href="https://endhomelessness.org/ending-homelessness/policy/united-states-interagency-council-homelessness/">https://endhomelessness.org/ending-homelessness/policy/united-states-interagency-council-homelessness/</a></p> <p>Housing Assistance Council—focus on rural areas  <a href="https://ruralhome.org/">https://ruralhome.org/</a></p> <p>Local First Arizona –Rural Development  <a href="https://localfirstaz.com/rural-development">https://localfirstaz.com/rural-development</a></p> <p><a href="https://www.azhousingcoalition.org/">Arizona Housing Coalition- https://www.azhousingcoalition.org/</a></p> <p><a href="http://vitalysthealth.org/">Vitalyst Health Foundation- http://vitalysthealth.org/</a></p>
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