



ARIZONA BALANCE OF STATE CONTINUUM OF CARE

VETERANS WORKING GROUP MEETING

1110 WEST WASHINGTON, PHOENIX, Suite 280

April 28, 2021 — 10:00 am – 12:00 pm

TOPIC	TOPICS/OUTCOME	
Call to Order Introductions	ADOH- Ryan Vernick AHC- Joanna Carr AZDVS- <i>Absent</i> Catholic Charities- Anna Cresup, Jarod Brooks HOHP- <i>Absent</i> JAVC- Pat Farrell	Primavera Foundation- Frank Real NCHP- Rukiya Chavers NAVAHCS- Brandi Sonderegger Solari (fka CRN)- Hillary Evans SAVAHCS- Jocelyn Muzzin VA- Rocky Coronado, Melinda Woods, Jason Ramos, US Vets- Justin Price
Minutes approval from 02/24/2021	Pat made a motion to approve the notes from the last meeting, Ryan seconded the motion; Brandi abstained; motion passed.	
Review Purpose of the Veteran’s Workgroup	Jocelyn gave the purpose statement as a refresher.	
Built for Zero Update	BFZ has put a moratorium on accepting BOS applications/participants since Community Solutions were struggling to manage BOS communities under their current model. A pilot model for BFZ in underway in the Colorado BoS which if successful may be offered to Arizona. This subject is tabled if/until it is opened up again for all CoCs.	
BNL Statewide Data Review	There was discussion about how the BNL works and how to ensure all veterans who are homeless are showing up on the BNL. Over the last few months homeless veterans have been tracked by county, and then “chronic” was pulled out as a sub-category. The number fluctuates slightly up and down, but it never really seems to be decreasing or increasing overall. Through the pandemic, we would expect to see variance in the BNL data as opposed to non-pandemic times. This further calls into question the quality of the BNL. Part of the issue is adding new HMIS providers, who in turn reach more people who are then added to the BNL; HMIS also gives somewhat of a false picture, since there are many providers who do not use it and so their data isn’t being captured in a “central” location.	

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	<p>To ensure the quality of our BNL, it is important to identify which providers are not entering data into HMIS.</p> <p>ADOH is moving towards having each LCEH identify specific people to be designees to the various committees (Veterans, HMIS, Coordinated Entry) instead of the current ever-changing “come one/come all” approach, in an effort to establish continuity and provide leadership; if a designee cannot attend a meeting, their stand-in can attend, with the understanding that they are just filling in for the official attendee, that they will inform the official attendee of what went on at the meeting, and the attendee will then return for the next meeting. The official attendees will report important information to the LCEH.</p>
<p>Review HMIS Veteran Service Providers and non-HMIS</p>	<p>Those who will compile service providers who are not entering data into HMIS:</p> <ul style="list-style-type: none"> • Pat (Mohave and La Paz Counties) • Frank (Santa Cruz, Graham/Greenlee, and Cochise Counties) • Jarod (Yavapai County) • Anna (Coconino County) • Nick Wood (Gila County) • Miguel Villalpando (Yuma and Pinal Counties) <p>Ryan and Brandi will contact the LCEHs for the remaining counties to see who can compile the list in:</p> <ul style="list-style-type: none"> • Navajo County • Pinal County • Apache County <p>Hillary shared the current HMIS license list- each designee (above) should also contact the current HMIS licensees to make sure they are actually entering data in HMIS</p>
<p>Update on Stand Downs</p>	<p>Stand Downs are supposed to be focusing on veterans experiencing homelessness, but over the years they have become more of a general resource fair, where veterans can get free food and access to other resources, even if they aren’t homeless. The AZDVS, who funds these events, want the focus to shift back to veterans experiencing homelessness. There is an opportunity for Stand Down events to adopt coordinated entry to capture veterans experiencing homelessness and therefore to get them on the BNL. There are two options:</p> <ol style="list-style-type: none"> 1. Completing VI-SPDATs at the Stand Downs, in order to get homeless veterans in HMIS

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	<p>2. Incorporate a Stand Down navigation program in HMIS that would allow a program entry at the Stand Down, where the full VI-SPDAT could be conducted at a later date</p> <p>These options will be discussed at the next Stand Down leadership meeting, to finalize a set of guidelines for Stand Downs.</p>
Discussion of next steps of Quality BNL	<p>As we continue to brainstorm how to ensure every veteran experiencing homelessness is captured on the BNL, it would be useful to also use HMIS data to identify strategies that can drive a reduction in veteran homelessness.</p> <p>For example, knowing how many veterans on the BNL are housed each month and the time it takes from assessment to housing, is an important data point to analyze (i.e. the housing rate)</p> <p>Data accuracy on this issue involved entering the housing placement date – some agencies are not doing this in a timely manner</p> <p>It would also be useful to track returns to homelessness to see where the system may not be working</p> <p>Accuracy needs to be “verified/managed” by the official designee in each county- someone might enter the data incorrectly so a veteran appears still unhoused, when they were actually housed- the designee will also check to see if those veterans being <i>referred</i> to services have actually been served</p> <p>It would also be helpful to understand the steps (and how long each step should take) that it takes through the different funding/eligibility criteria in order to house a veteran- is there a certain step that bogs down the process and prevents reducing the number of veteran who are homeless</p>
ADJOURN	

Action Items:

- Deep dive will be conducted on Data Quality of Veteran serving organizations in HMIS and presented at next meeting (Ryan and HMIS)
- Jocelyn will send out an email to volunteers with attached spreadsheet (with highlighted Veteran providers). Volunteers will gather names of agencies in their county serving homeless veterans but not in HMIS
- Ryan, with HMIS, will look at Maricopa County [Tableau](#) veteran-specific dashboard, to see if it can be used in BOS
- Joanna will follow up with Stand Downs and HMIS data entry

	2021.01-06	2021.02-24	2021.04-28
AZDVS	X		
AZHC	X	X	X
Catholic Charities			X
Community Bridges			
HOHP		X	
JAVC		X	X
NCHP	X	X	X
NAVAHCS	X		X
Primavera	X		X
SAVAHCS	X		X
Solari (fka CRN)	X	X	X
US Vets	X	X	X
VA	X	X	X
America's Finest (fka VRCA)			

Commonly used acronyms:

ADOH= Arizona Department of Housing AHC= Arizona Housing Coalition

ALIP= Arizona Landlord Incentive Program

AZBOSCCC= Arizona Balance of State Continuum of Care

AZDVS= Arizona Department of Veterans' Services

BFZ= Built For Zero

BNL= By-Name List

BOS= Balance of State

Catholic Charities Community Services

CBI- Community Bridges, Inc.

CCSNF= Crisis Contingency Safety Net Fund

CE= Coordinated Entry

CoC= Continuum of Care

CRN= Crisis Response Network

CRRC= Community Resource Referral Center

DES= Arizona Department of Economic Security

DV= Domestic Violence

GAB= Governance Advisory Board

GEO= Geographic

GPD= Grant and Per Diem

HMIS= Homeless Management Information System

HOHP= Honoring/Hiring/Helping our Heroes of Pinal County

HUD= U.S. Department of Housing and Urban Development

JAVC= Jerry Ambrose Veterans Council

LCEH= Local Coalition to End Homelessness

LIHTC= Low Income Housing Tax Credit

MAG= Maricopa Association of Governments

MFRF= Military Family Relief Fund

MOLINA= Molina Complete Care

NCHP= National Community Health Partners

NAVAHCS= Northern Arizona VA Health Care System

NOFA= Notice of Funding Available

OVC= O'odham Veterans Celebration

PHA= Public Housing Authority

PIT= Point-in-Time Count

Primavera Foundation

PSH= Permanent Supportive Housing

RFP= Request for Proposals

ROI= Release of Information

RRH= Rapid Rehousing

SAVAHCS= Southern Arizona VA Health Care System

SMI= Serious Mental Illness

SPDAT= Service Prioritization Decision Assistance Tool

SPM= System Performance Measures

SSA= Social Security Administration

SSDI= Social Security Disability Income

SSI= Social Security Income

SSVF= Supportive Services for Veterans Families

TA= Technical Assistance

TH= Transitional Housing

TIP= Transition in Place

UFA= Unified Funding Agency

US Vets= U. S. Veterans Initiative

VA= U.S. Department Veterans Affairs

VASH= Veterans Affairs Supportive Housing

VBC= Veteran Benefits Counseling

VFW= Veterans of Foreign Wars

VISN= Veterans Integrated Service Networks

VI-SPDAT= Vulnerability Index- Service Prioritization Decision Assistance Tool

VOCA= Victims of Crime Act

VRCA= Veterans Resource Centers of America