



ARIZONA BALANCE OF STATE CONTINUUM OF CARE
AZBOSCOG Governance Advisory Board

February 11, 2021 9:30am -11:00am

TOPIC	OUTCOME/NOTES
<p>Welcome and Introductions</p>	<p>Betsy Long (DES) Maria-Elena Ochoa (Against Abuse) Camie Rasband (Catholic Charities) Nay Covington (Mohave County)- <i>Absent</i> Candee Stanton (Independent Contractor) Olivia Gutzman (ADOH) Chavon Woods (ADOH) Ricardo Fernandez (AZDHS) Cristina Benitez (AZCH) Ross Altenbaugh (FSS)- <i>Absent</i> Denise Cox (Health Choice AZ) Ryan Vernick (ADOH) Jessi Hans (CCJ) Silvia Chavez (AZDE)- <i>Absent</i> Joanna Carr (AHC) Terrance Watkins (Community Partners) Joy Johnson (ADOH)</p> <p>Linda Jensen (AHC) - guest presenter Glori Vercruyssen (CRN) - guest presenter</p> <p>Ryan introduced Olivia Gutzman, the new Special Needs Program Administrator. Olivia introduced herself. All the members introduced themselves.</p>
<p>Approval of the Minutes from the 1.14.2021 meeting</p>	<p>Betsy asked that the minutes be changed to take the word eviction out about the information related to the competitive grant. Terrance made a motion to approve with Betsy's addition. Christina seconded the motion. The minutes were approved unanimously.</p>
<p>Presentation about potential collaboration with Arizona Housing Coalition related to training activities</p>	<ul style="list-style-type: none"> • Linda provided an overview of the training discussion. In February 2020, the AZBOSCOG Training Committee convened and had started planning for a presentation at the AHC Conference. Subsequently, with COVID-19 those plans changed. Linda provided an overview of the shift of training to virtual; the sessions which can be provided: <ul style="list-style-type: none"> ○ Crisis Intervention ○ Harm Reduction ○ Interviewing Skills ○ Secondary Trauma ○ Using Data for Decision ○ Trauma Informed Care

	<ul style="list-style-type: none"> • Camie asked for clarification about the \$500—Ryan indicated that the \$500 would be paid out of planning funds and would provide for AHC logistics costs. • Denise suggested that cultural competency and racial equity/social justice be interwoven into trauma informed care. • Maria-Elena suggested the importance of building foundations related to racial equity and justice. • Candee mentioned that our ultimate goal for the AZBOSCOG was to develop and provide trainings that filled the gaps that agencies may not be providing to staff. • Glori asked if the training would be required for all case managers, or are they supplemental. A discussion took place. Ricardo indicated that they have some required trainings for their partners. Camie indicated that agencies do provide many of the trainings—but that these would provide additional opportunities. Glori asked if there any incentive that could be provided—Linda indicated that certificates could be available for individual sessions and also for a set of completed trainings. • Camie asked what are the next steps? A discussion took place about how to proceed. There was a consensus to distribute a training survey to the LCEHs. A discussion took place about whether trainings will be available as recorded webinars available for a period of time (i.e. a month) for those who couldn't attend "in person." Linda indicated that is a possibility depending on whether the presenters' content/intellectual property could be purchased in addition to what is done while "live." Further discussion took place. Ryan and Linda will have further discussion about the contract logistics and a survey will be distributed on 02/12/21 with a week turnaround.
<p>Presentation from CRN related to LCEH and agency data dashboards</p>	<p>Ryan provided an overview about the agency level dashboards and the County level dashboards. The new website is at hmisaz.org under the reports tab, then scroll down to the bottom and click on the Balance of State button. A variety of reports are available. Glori provided an overview of the data available. Items that are meeting the metric are highlighted in light blue.</p> <p>Gloria presented the system performance measures.</p> <ul style="list-style-type: none"> • First time homelessness is trending down. • Length of time in shelter is going up slightly • Successful exit to PH is going up. • Reduced returns are going down. • Jobs and income growth is going up (CoC funded only) • Non-employment growth has limited measurement. <p>County reports are available for the LCEHs. This information will be transposed quarterly into PowerPoints for LCEH use.</p> <p>Joanna asked if information is coming from HMIS? Glori indicated yes. Agencies that are</p>

	<p>not entering into HMIS will not be reflected in the data. In terms of domestic violence— not all the domestic violence agencies use the same source. The sheltered PIT counts provides some information to fill the gap for those agencies that do not participate in HMIS.</p> <p>Ryan complemented CRN on the work they have done on this project. Ryan also mentioned that the data will be in real time which will be of great benefit.</p>
Social Justice and Racial Equity Planning Update	Due to time restrictions, this item will be deferred to the March meeting.
NOFA update	<p>HUD announced that there will not be competitive process for 2020. Ryan has verified the subrecipient contract amounts and contracts will move forward with the subrecipients shortly. The registration for the 2021 NOFA is due March 4th. ADOH has decided to move forward with another UFA application. Camie gave a vote of confidence for the process.</p> <p>The planning contracts will be sent out to the LCEH Lead agencies by 2/12/21.</p>
Other Items	Due to time restrictions, no other items were discussed.

	01/14/2021	02/11/2021
Betsy Long (<i>DES</i>)	X	X
Denise Cox (<i>Health Choice</i>)	X	X
Camie Rasband (<i>Catholic Charities</i>)	X	X
Cristina Benitez (<i>AZCH</i>)	X	X
Jessi Hans (<i>CCJ</i>)	X	X
Joanna Carr (<i>AHC</i>)	X	X
Maria-Elena Ochoa (<i>Against Abuse</i>)	X	X
Nay Covington (<i>Mohave County</i>)		
Ricardo Fernando (<i>DHS</i>)		X
Ross Altenbaugh (<i>Flagstaff Shelter Services</i>)	X	
Ryan Vernick (<i>ADOH</i>)	X	X
Silvia Chavez (<i>AZDE</i>)	X	
Terrance Watkins (<i>Community Partners</i>)	X	X

Commonly used acronyms:

Achieve= ACHIEVE Human Services, Inc.

ADOH= Arizona Department of Housing

AHC= Arizona Housing Coalition

AHCCCS= Arizona Health Care Cost Containment System

AZBOSCO= Arizona Balance of State Continuum of Care

AZCH= Arizona Complete Health

AZDE= Arizona Department of Education

AZDHS= Arizona Department of Health Services

BNL= By-Name List

BFZ= Built for Zero

BOS= Balance of State

CAHRA= Community Action Human Resources Agency

CCCS= Catholic Charities Community Services

CCJ= Coalition for Compassion and Justice

CE= Coordinated Entry

CRN= Crises Response Network (HMIS Managers)

DES= Arizona Department of Economic Security

DV= Domestic Violence

ESG= Emergency Solutions Grant

GAB= Governance Advisory Board

HMIS= Homeless Management Information System

HUD= U.S. Department of Housing and Urban Development

JAVC= Jerry Ambrose Veterans Council

NAVAHCS= Northern Arizona VA Health Care System

NOFA= Notice of Funding Available from HUD

OAT= Online Application Tracking (part of SOAR)

OCCAC= Old Concho Community Assistance Center

PIT= Point-in-Time Count

Primavera Foundation

PSH= Permanent Supportive Housing

RBHA= Regional Behavioral Health Authority

RFI= Request for Information

RFP= Request for Proposal

ROI= Release of Information

RRH= Rapid Rehousing

SAMHSA= Substance Abuse & Mental Health Services

SAVAHCS= Southern Arizona VA Health Care System

SOAR= SSI/SSDI Outreach, Access, and Recovery

SOW= Scope of Work

SSVF= Supportive Services for Veterans Families

SPM= System Performance Measures

TA= Technical Assistance

UFA= Unified Funding Agency

US Vets= U. S. Veterans Initiative

VA= U.S. Department Veterans Affairs

VAWA= The Violence Against Women Act of 1994

VI-SPDAT= Vulnerability Index- Service Prioritization Decision Assistance Tool

VOCA= Victims of Crime Act

WACOG= Western Arizona Council of Governments