

Arizona Balance of State Continuum of Care

Coordinated Entry Work Group Notes

November 13, 2019

Members Present:

Cristina Benitez (AZCH)	Jocelyn Muzzin (SAVAHCS)
Glorianna Vercruyssen (CRN)	Marilyn Johnson (OCCAC)
Jenna Farnsworth (CRN)	Timothy Laskowski (US Vets)

Staff & Guests

Candee Stanton (Consultant)	Ryan Vernick (ADOH)
Melissa Swain (ADOH)	

Everyone was welcomed, and the meeting started at 9:08 a.m. Attendees introduced themselves. Cristina motioned for the previous meeting's minutes to be accepted, seconded by Marilyn, with unanimous approval. Ryan told the group that meetings will be scheduled differently in the new year, and that minutes will no longer be taken; instead a set of briefer notes will be used instead. Also, meetings scheduled for longer than two hours will not have a conferencing option; in-person attendance is expected the majority of the time.

Local Updates:

AZCH is working with HMIS for refining data entered into the system. Two new behavioral health agencies are interested in entering data into HMIS. The BNL is still a challenge, since there is no HUD money for PSH, and there is no county-wide transportation option available between communities.

CRN is still collecting resources in the AZBoSCoC counties to include when people call into the 211 CE Hotline. Glorianna introduced the new employee, Jenna, who answers the phone and either sends the caller to the appropriate agency, or if the caller is in one of the four counties the CE Hotline was intended for (Gila, Greenlee, Graham, or Santa Cruz counties), Jenna can facilitate the CE process. A few people have been successfully diverted, but the majority of the calls so far are for non-targeted counties. The BNL for several communities still has unresolved/missing/expired ROIs, and an "alert" with the number of non-compliance ROIs will show on the initial tab. These need to be cleaned-up.

Action Item: Glorianna will check if the list of community resources that CRN is collecting can be shared with the group.

SAVAHCS has been approved for new HUD-Vash vouchers for Pinal County. The homeless coordinator will be coming out in December to review the program; the focus is going to be on chronic homeless.

Action Item: Jocelyn will forward the prioritizing email to everyone.

OCCAC has a new person trained to enter data into HMIS; starting LCEH meetings for Apache/Navajo are still in the works.

US Vets will have approximately 40 new apartments available in January, with about 15 of those specifically for HUD-Vash recipients. The VA has hired three new HUD-Vash employees. In Yavapai US Vets is partnering with other housing service providers (i.e. Catholic Charities) to conduct "office hours" at local facilities such as libraries, where people with housing concerns can talk with someone. US Vets meets weekly to discuss the BNL and CE for veterans, and bi-monthly for non-veterans.

CE Policy:

The majority of the meeting time was spent reviewing the draft CE policy page by page which Candee had compiled from the working matrix into a narrative document; all comments/corrections will be incorporated by Candee to bring before the rest of the CE Committee who were not in attendance.

Action Item: Cristina will research if the RHBA's "community reinvestment" grants are still available, and if an applicant can propose using the funds for Diversion activities.

Action Item: Ryan will send the CE Committee the contact information for Steve Eastwood, CRN's coordinator of the community resource list. Any community resources that need to be included can be sent directly to Steve.

Next Steps:

- A yearly TA review/checklist needs to be conducted for each agency conducting CE.
- Each CE agency needs to compile the costs associated with CE.

Action Item: Candee will develop a survey to be sent out to all CE agencies for their costs associated with running the program; this is the opportunity to show the cost burden.

With no further business, the meeting concluded at 1:25 p.m.

	2018.10-25	2019.02-13	2019.03-13	2019.04-10	2019.10-09	2019.11-13
Achieve	X	X	X		X	
AHCCCS	X					
AZCH	X	X	X	X	X	X
CAHRA	X					
Catholic Charities	X	X		X		
CRN			X	X	X	X
FSS		X	X		X	
GNA	X				X	
Steward						
Mohave County	X	X	X	X		
NAVAHCS	X	X	X			
OCCAC	X	X	X		X	X
Primavera		X*	X		X	
RCFBH	X				X	
SAVAHCS	X	X	X			X
US Vets	X		X	X	X	X
WACOG		X	X	X	X	

* Accidentally left off of minutes

Commonly used acronyms:

Achieve= ACHIEVE Human Services, Inc.

AHCCCS= Arizona Health Care Cost Containment System

ADOH= Arizona Department of Housing

AZBoSCoC= Arizona Balance of State Continuum of Care

AZCH= Arizona Complete Health

BNL= By-Name List

CAHRA= Community Action Human Resources Agency

Catholic Charities Community Services

CE= Coordinated Entry

CRN= Crisis Response Network

DES= Arizona Department of Economic Security

DV= Domestic Violence

ESG= Emergency Solutions Grant

FSS= Flagstaff Shelter Services

GAB= Governance Advisory Board

GNA= Good Neighbor Alliance

HMIS= Homeless Management Information System

HUD= U.S. Department of Housing and Urban Development

HUD-Vash= Veterans Affairs Supportive Housing

JAVC= Jerry Ambrose Veterans Council

NAVAHCS= Northern Arizona VA Health Care System

NOFA= Notice of Funding Available

OCCAC= Old Concho Community Assistance Center

PIT= Point-in-Time Count

Primavera Foundation

PSH= Permanent Supportive Housing

RBHA= Regional Behavioral Health Authority

RCFBH= Regional Center for Border Health

ROI= Release of Information

RRH= Rapid Rehousing

SAVAHCS= Southern Arizona VA Health Care System

SSVF= Supportive Services for Veterans Families

TA= Technical Assistance

US Vets= U. S. Veterans Initiative

VA= U.S. Department Veterans Affairs

VAWA= The Violence Against Women Act of 1994

VI-SPDAT (Vulnerability Index- Service Prioritization Decision Assistance Tool

VOCA= Victims of Crime Act

WACOG= Western Arizona Council of Governments