

Arizona Balance of State
Veterans Working Group Meeting Minutes

August 28, 2019

Members Present:

Albert Moreno (NCHP)	Miguel Villalpando (NCHP)
Frank Real (Primavera)- phone	Nick Wood (VRCA)
Glorianna Vercruyssen (Crisis Response Network)	Rocky Coronado (Catholic Charities)
Jezreel Ramirez (AZDVS)	Shane Groen (AZ Housing Coalition)
Jocelyn Muzzin (SAVAHCS)- phone	Joanna Sagar (AZ Housing Coalition)
Linda Kot (Primavera)- phone	

Staff & Guests

Melissa Swain (ADOH)	Ryan Vernick (ADOH)
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Everyone was welcomed, and the meeting started at 9:33 a.m. Introductions were performed. The minutes were motioned for approval by Shane and seconded by Glorianna, with unanimous approval.

Status Reports/Updates on Action Items

Built for Zero

- Cost is \$10,000 per team, which is structured by BNL (i.e. the entire BoS would be a team)
- ADOH doesn't have to be the lead
- At least 1 person per team must attend each learning session (2 per year)
- Data has to be reported
- January is an intake time
- Commitment would include regular leadership team meetings (e.g. weekly phone meeting with a consultant, monthly meetings face to face).

Action Item: Glorianna will check with TJ Reed, who is the Maricopa County CoC CRN lead, to see what date he compiles for their Built for Zero team.

Action Item: Ryan V. will find out if the Veterans Committee is underneath the Coordinated Entry Committee, or if it is a stand-alone committee.

Action Item: Joanna will obtain the contract or other documents so others can see the language and what would be contractually expected/required.

Rapid Resolution/Diversion Training

- After the pilot in Apache Junction and subsequent feedback, the curriculum was revised
- Maxine Pulliam with the VA said even if SSVF Rapid Resolution funds haven't been approved, it is possible to move forward with training
- Training in Flagstaff will be September 26, in Prescott on October 16, Mohave will be in November, and Show Low is still pending

Action Item: Joanna will send the curriculum to Albert Moreno.

Contact Updates

Action Item: Ryan V. will send the updated list of Veteran contacts to the group.

Coordinated Entry Hotline

- Still in the community resource compilation stage; if anyone know of shelters, libraries, service providers, etc. in Graham, Greenlee, Gila, or Santa Cruz Counties to let Glorianna know
- The hotline is set to go live on October 1, 2019
- CRN has hired a person to answer this phone line

Coordinated Entry Training

- NCHP is conducting training so organizations can better understand the process

HUD VASH in Apache Junction

- The Mesa site is able to port in vouchers, although finding affordable housing that passes the inspection is a challenge

Veteran Definition

- From the HMIS side, during CE, it's simply a "yes" or "no" (self reported)- this is from which the BNL is pulled
- Any program that is veteran-specific and receives funding specifically for veterans, in HMIS there are additional questions (branch, years served, etc.)
- Suggestion to add details in the case conferencing notes as to verification questions and/or documentation, so at least something shows up on the BNL

Action Item: Jocelyn will email the HMIS data standards manual definition of a veteran.

Additional Items

How does HUD categorize veterans who don't qualify for veteran-specific services?

Action Item: Shane will try to find out what HUD can do/does for veterans who do not qualify for veteran services (i.e. are they prioritized in some other way)

The new HUD data standards will take effect October 1st, so CRN will be implementing changes in September.

The Work Plan will be added as an agenda item for the next meeting.

With no further business, the meeting concluded at 10:40 a.m., August 28, 2019.

STAKEHOLDERS	2019.01-30	2019.02-27	2019.07-24	2019.08-28
AZDVS				X
AZHC	X	X	X	X
Catholic Charities	X	X	X	X
CRN	X	X	X	X
NCHP		X	X	X
NAVAHCS	X	X	X	
Primavera	X	X	X	X
SAVAHCS	X	X	X	X
US Vets	X	X		
VA	X	X	X	
VRCA				X

Commonly used acronyms:

ADOH= Arizona Department of Housing	Primavera Foundation
AHC= Arizona Housing Coalition	PSH= Permanent Supportive Housing
ALIP= Arizona Landlord Incentive Program	RFP= Request for Proposals
AZBoSCoC= Arizona Balance of State Continuum of Care	ROI= Release of Information
AZDVS= Arizona Department of Veterans' Services	RRH= Rapid Rehousing
BNL= By-Name List	SAVAHCS= Southern Arizona VA Health Care System
Catholic Charities Community Services	SMI= Serious Mental Illness
CE= Coordinated Entry	SPDAT= Service Prioritization Decision Assistance Tool
CoC= Continuum of Care	SPM= System Performance Measures
CRN= Crisis Response Network	SSA= Social Security Administration
CRRC= Community Resource Referral Center	SSDI= Social Security Disability Income
GEO= Geographic	SSI= Social Security Income
GPD= Grant and Per Diem	SSVF= Supportive Services for Veterans Families
HMIS= Homeless Management Information System	TA= Technical Assistance
HUD= U.S. Department of Housing and Urban Development	TH= Transitional Housing
JAVC= Jerry Ambrose Veterans Council	TIP= Transition in Place
LCEH= Local Coalition to End Homelessness	US Vets= U. S. Veterans Initiative
LIHTC= Low Income Housing Tax Credit	VA= U.S. Department Veterans Affairs
NCHP= National Community Health Partners	VASH= Veterans Affairs Supportive Housing
NAVAHCS= Northern Arizona VA Health Care System	VI-SPDAT= Vulnerability Index- Service Prioritization Decision Assistance Tool
NOFA= Notice of Funding Available	VOCA= Victims of Crime Act
OVC= O'odham Veterans Celebration	VRCA= Veterans Resource Centers of America
PIT= Point-in-Time Count	