



ARIZONA BALANCE OF STATE CONTINUUM OF CARE

VETERANS WORKING GROUP MEETING

1110 WEST WASHINGTON, PHOENIX, Suite 280

August 23, 2021—12:00 pm –2:00 pm

TOPIC	TOPICS/OUTCOME	
Call to Order Introductions	ADOH- Olivia Gutzman AHC- Joanna Carr, Andre Matthews AZDVS- Joselyn Wilkinson Catholic Charities- <i>Absent</i> HOHP- Kim Vandenberg JAVC- Pat Farrell	Primavera Foundation- Frank Real NCHP- <i>Absent</i> NAVAHCS- Brandi Sonderegger, Jessica Taylor, Rebecca Ligori Solari (fka CRN)- Stephanie Crum, Curtis Hahn SAVAHCS- Patrick Hazlett Phoenix VA- Penny Miller US Vets- Justin Price
Minutes approval from 04/28/2021	Joanna made a motion to approve the notes from the last meeting, Olivia seconded the motion; motion passed.	
BNL Statewide Data Overview	Joanna gave an overview of the reason for this topic, since the data seems to stay static, while other areas in the BOS are not being represented in the data since they don't enter information in HMIS; the goal is to improve the BNL. More discussion will be forthcoming at the next meeting.	
Tableau Dashboard discussion	Action item from last meeting: <ul style="list-style-type: none"> <li>➤ <i>Ryan, with HMIS, will look at Maricopa County <a href="#">Tableau</a> veteran-specific dashboard, to see if it can be used in BOS. The answer is yes, and funding is set aside for it; they are waiting to hear from the committee on what exact data points are helpful; Solari shared the Maricopa County Tableau dashboard with the group. A smaller group (Joanna, Kim, Brandi, Andre, Frank, Stephanie, Curtis) will convene to decide which data points to include.</i></li> </ul>	
Update on Veteran serving organizations not licensed with HMIS	It is necessary to first identify the areas where veterans are not being entered into HMIS and then research community resources to possibly help pay for HMIS licenses or funding for other barriers might exist.  Action items from last meeting were:	

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	<ul style="list-style-type: none"> <li>➤ <i>Deep dive will be conducted on Data Quality of Veteran serving organizations in HMIS and presented at next meeting. Joanna has been taking this duty over for staff that are no longer with ADOH.</i></li> <li>➤ <i>Jocelyn will send out an email to volunteers with attached <a href="#">spreadsheet</a> (with highlighted Veteran providers). Volunteers will gather names of agencies in their county serving homeless veterans but not in HMIS. Joanna outlined some areas that are lacking data; volunteers are sending information to Jocelyn and Joanna, who will follow up</i></li> </ul>
Stand Down/Coordinated Entry Update	<ul style="list-style-type: none"> <li>➤ <i>Joanna will follow up with Stand Downs and HMIS data entry. The AHC has been working with Solari and Be Connected to capture the data at Stand Downs in order to enter veterans' information who attend Stand Downs and are homeless into HMIS</i></li> </ul>
ADOH Update	<ul style="list-style-type: none"> <li>• The AZ Housing Forum was held last week in Tucson</li> <li>• The HUD NOFA is out and the application will be completed as soon as possible</li> <li>• Currently hiring for the COC Coordinator position</li> </ul>
Agency Updates	<p>AHC: The AHC Conference is coming up in October on the 26<sup>th</sup> and 27<sup>th</sup> and the next legislative session will be soon; Stand Downs are proceeding at a fast pace with veterans self-identifying as homeless being entered into HMIS</p> <p>HOHP: Just about ready to open a transitional center in Pinal County; the first floor is almost completed and up to 10 homeless veterans will be sheltered (the second floor will have to wait since the price of lumber has gone up)</p> <p>US Vets: A Stand Down will take place September 17 and 18; there are about 13 transitional beds open but there has been an increase in phone calls so beds are filling quickly; 7 TIP placements available, and one PSH unit available.</p> <p>JAVC: GPD program opened in February, with 15 beds still available, with substance abuse and/or service-intensive needs being the focus.</p> <p>AZDVS: The two veterans homes will be opening in September (Flagstaff and Yuma); the deadline for <a href="#">MFRF</a> is being extended (MFRF can be used with other housing programs such as VASH)- there just has to be a provable hardship</p> <p>VA: Vaccinations are being offered to veterans and their families and caregivers; in coordination with US Vets developing a Use Lease program with 103 PSH units available.</p>

Action Items:

- Pat Farrell will send Joanna the list of Veterans organizations in La Paz not entering into HMIS

- Joanna will reach out to volunteers to work through the list (above)
- Joanna will reach out to the Warrior Healing Center (Graham/Greenlee)
- Stephanie and Kim will connect to get HOHP into HMIS
- A sub-group meeting to discuss a BOS Tableau dashboard was scheduled for September 1<sup>st</sup> at 11:00 a.m.

	2021.01-06	2021.02-24	2021.04-28	2021.08-23
AZDVS	X			X
AZHC	X	X	X	X
Catholic Charities			X	
Community Bridges				
HOHP		X		X
JAVC		X	X	X
NCHP	X	X	X	
NAVAHCS	X		X	X
Primavera	X		X	
SAVAHCS	X		X	X
Solari (fka CRN)	X	X	X	X
US Vets	X	X	X	X
VA	X	X	X	
America's Finest (fka VRCA)				

### Commonly used acronyms:

ADOH= Arizona Department of Housing  
AHC= Arizona Housing Coalition  
ALIP= Arizona Landlord Incentive Program  
AZBOSCCC= Arizona Balance of State Continuum of Care  
AZDVS= Arizona Department of Veterans' Services  
BFZ= Built For Zero  
BNL= By-Name List  
BOS= Balance of State  
Catholic Charities Community Services  
CBI- Community Bridges, Inc.  
CCSNF= Crisis Contingency Safety Net Fund  
CE= Coordinated Entry  
CoC= Continuum of Care  
CRN= Crisis Response Network  
CRRC= Community Resource Referral Center  
DES= Arizona Department of Economic Security  
DV= Domestic Violence  
GAB= Governance Advisory Board  
GEO= Geographic  
GPD= Grant and Per Diem  
HMIS= Homeless Management Information System  
HOHP= Honoring/Hiring/Helping our Heroes of Pinal County

HUD= U.S. Department of Housing and Urban Development  
JAVC= Jerry Ambrose Veterans Council  
LCEH= Local Coalition to End Homelessness  
LIHTC= Low Income Housing Tax Credit  
MAG= Maricopa Association of Governments  
MFRF= Military Family Relief Fund  
MOLINA= Molina Complete Care  
NCHP= National Community Health Partners  
NAVAHCS= Northern Arizona VA Health Care System  
NOFA= Notice of Funding Available  
OVC= O'odham Veterans Celebration  
PHA= Public Housing Authority  
PIT= Point-in-Time Count  
Primavera Foundation  
PSH= Permanent Supportive Housing  
RFP= Request for Proposals  
ROI= Release of Information  
RRH= Rapid Rehousing  
SAVAHCS= Southern Arizona VA Health Care System  
SMI= Serious Mental Illness  
SPDAT= Service Prioritization Decision Assistance Tool  
SPM= System Performance Measures

SSA= Social Security Administration  
SSDI= Social Security Disability Income  
SSI= Social Security Income  
SSVF= Supportive Services for Veterans Families  
TA= Technical Assistance  
TH= Transitional Housing  
TIP= Transition in Place  
UFA= Unified Funding Agency  
US Vets= U. S. Veterans Initiative  
VA= U.S. Department Veterans Affairs  
VASH= Veterans Affairs Supportive Housing  
VBC= Veteran Benefits Counseling  
VFW= Veterans of Foreign Wars  
VISN= Veterans Integrated Service Networks  
VI-SPDAT= Vulnerability Index- Service Prioritization Decision Assistance Tool  
VOCA= Victims of Crime Act  
VRCA= Veterans Resource Centers of America