

## ARIZONA BALANCE OF STATE CONTINUUM OF CARE

## HMIS CONFERENCE CALL MEETING

## 1110 WEST WASHINGTON, PHOENIX, Suite 280

January 6, 2021—1:00PM-3PM

TOPIC	TOPICS/OUTCOME
Call to Order Introductions	ADOH- Ryan Vernick
	AZCH- Cristina Benitez
	CAHRA- Dianna Guerrero
	Catholic Charities- Christopher Moller
	CBI- Megan Lee
	Community Partners- Helen Sanchez
	CRN- Glorianna Vercruyssen
	FSS- Charles Arabas
	Gila County- Dorine Prine
	GNA- Sidney Potter
	Mohave County- Kelly Williams, Nay Covington
	NAVAHCS- Brandi Sonderegger
	NCHP- Maribel Najar, Miguel Villalpando, Tianna Cann
	Primavera- Frank Real
	SAAF- Sergio Ramos
	SAVAHCS- Jocelyn Muzzin
	US Vets- Laurie Morrison
	WACOG- Julia De Los Reyes
	WYGC- Ellen Siegfried-Dodd
Minutes approval and discussion of Action	Cristina made a motion to approve the notes from the last meeting, Glorianna seconded
Items from 11/04/2020	the motion; motion passed unanimously
Coordinated Entry Updates:	US Vets- a new outreach specialist has been hired to assist with CE in the Prescott area
Training module- any still outstanding	CAHRA- still figuring out how to enter people in HMIS with assistance from CRN

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CE Cost Assessment CE LCEH Self-Assessment- Due Jan 15 <sup>th</sup>	CRN- required CE training was released in early October; there are still a handful who still haven't taken the training yet. Please reach out to the HMIS Help Desk if you have questions. The training documents and videos are available online ( <a href="https://hmisaz.org/online-training">https://hmisaz.org/online-training</a> see under the "Coordinated Entry Training"). A report was generated to track how agencies are filling out the sub-assessments-Glorianna gave examples of where the information was not completed as required. ADOH- the cost of doing CE has been brought up numerous times, so a CE Cost Assessment was sent out to gather information on what are the actual costs to agencies performing coordinated entry. Very little feedback was received. The subject will be reintroduced at the next LCEH meeting. If feedback is still lacking, this topic longer be an item for discussion.
Discussion of HMIS Workgroup Meetings- Onboarding, Policy Review, and Data Quality	<ul> <li>Below is a summary of each work HMIS workgroup discussion:</li> <li>HMIS Onboarding- in terms of making sure there is a standardize process for onboarding new agencies, the workgroup is developing additional policy language for onboarding non-traditional HMIS users such as behavioral health agencies</li> <li>HMIS Policy Review- there are numerous policies that need to be reviewed on an annual basis, including HMIS Governance Charter, HMIS Policies and Procedures Manual, the HMIS Privacy Notice, the Privacy Plan, the Data Quality Plan, the Security Plan, and the ROI. The workgroup will be putting together a Google document that will be accessible to the entire HMIS Committee, and this document will display all the necessary policies, when they were last reviewed, and when they need to be reviewed again. After each policy is reviewed by the workgroup, they will be brought to the whole HMIS Committee for approval.</li> <li>HMIS Data Quality- this is one of the most important aspects of HMIS; the group will be working to develop a meaningful data set that would show the overall inflow/outflow dynamic, and CRN has facilitated this. The data development outcome will be discussed with this group and with the GAB. The BOS HMIS Committee and the BOS as a whole are moving toward data based decisions. The provider-specific dashboard is currently being finalized with additional feedback received at the Annual Sub recipient meeting- The tool is live and available on the</li> </ul>

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	HMIS website on the Reports tab, at the bottom is a link to the dashboard. As the tools become utilized, the goal is to have county-wide data be viewed with the provider-specific data in a single report.
Update on Amazon Web Services Working Backwards Innovation Workshops	These workshops are designed to innovate an idea by working backwards from the final product to the logistics that lead into it, like reverse engineering. The goal is to develop a model by which data sharing can be developed on a state-wide level for the purposes for collaborating across different sectors and coordinating care for the clients that those sectors share in common. All the CoC's in Arizona have been a part of the discussion for a statewide data sharing model and a data warehouse in order to enhance coordination of care across systems.
	In addition, Tyler Rosensteel with CRN identified a grant funding opportunity through the Robert Woods Johnston Foundation, which will be used for building a proof of concept that a data warehouse is beneficial; the application has been submitted with AHC as the applicant.
	The ultimate goal for both of these approaches is to develop a statewide database sharing mechanism so systems of care can effectively share data with each other to better serve their clients.
2021 PIT Update	ADOH is in the process of submitting a full exemption request to HUD for the 2021 Unsheltered PIT Count; Maricopa and Pima Counties have already submitted and been approved for exemptions. CRN assisted AZBOSCOC in performing an analysis of different alternative methodologies as substitutes for the traditional PIT count. None of the alternative methodologies allowed by HUD are feasible with the BOS geography. A formal announcement will be forthcoming in the next couple of weeks.
Agency Updates	AZCH- has been provided assistance for homeless prevention and emergency shelter from the CARES Act. Agencies in Cochise, Graham, Greenlee, and Santa Cruz Counties used all their monies for emergency shelter related to COVID-19.

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	GNA- worked with CPSA to temporarily house the individuals experiencing homelessness
	in the area; they were entered in CE and some motels were accommodating for
	accepting the vouchers.
	CRN- the team is expanding- they have hired a new program specialist, and a current team
	member is moving to a contract position which opens up a full-time business analyst
	position.
ADJOURN	

Does the committee want to develop a mission statement for the group?

## Commonly used acronyms:

Achieve= Achieve Human Services

ADOH= Arizona Department of Housing

AHC= Arizona Housing Coalition

ALIP= Arizona Landlord Incentive Program

AZBOSCOC= Arizona Balance of State Continuum of Care

AZCH= Arizona Complete Health

AZDVS= Arizona Department of Veterans' Services

BNL= By-Name List

Catholic Charities Community Services

CBI- Community Bridges, Inc.

CCJ= Coalition for Compassion and Justice

CE= Coordinated Entry

COC= Continuum of Care

Cornerstone = Cornerstone Mission Project, Inc.

CPSA= Community Partners of Southern Arizona

CRN= Crisis Response Network

CRRC= Community Resource Referral Center

ESG-CV= Emergency Solutions Grant via the CARES Act

FEMA= Federal Emergency Management Agency

FSS= Flagstaff Shelter Services

GAB= Governance Advisory Board

GEO= Geographic

GNA= Good Neighbor Alliance

GPD= Grant and Per Diem

HH&W= Horizon Health and Wellness

HMIS= Homeless Management Information System

HOH= Head of Household

HUD= U.S. Department of Housing and Urban Development

JAVC= Jerry Ambrose Veterans Council

LCEH= Local Coalition to End Homelessness

LIHTC= Low Income Housing Tax Credit

NAVAHCS= Northern Arizona VA Health Care System

NCHP= National Community Health Partners

NOFA= Notice of Funding Available

Northland= Northland Cares

OCCAC= Old Concho Community Assistance Center

OVC= O'odham Veterans Celebration

PIT= Point-in-Time Count

Primavera= Primavera Foundation

PH= Permanent Housing

PSH= Permanent Supportive Housing

RFP= Request for Proposals

ROI= Release of Information

RRH= Rapid Rehousing

SAAF= Southern Arizona Aids Foundation

SAVAHCS= Southern Arizona VA Health Care System

SEABHS= SouthEastern Arizona Behavioral Health Services

SMI= Serious Mental Illness

SPDAT= Service Prioritization Decision Assistance Tool

SPM= System Performance Measures

SSA= Social Security Administration

SSDI= Social Security Disability Income

SSI= Social Security Income

SSVF= Supportive Services for Veterans Families

TA= Technical Assistance

TH= Transitional Housing

TIP= Transition in Place

US Vets= U. S. Veterans Initiative

VA= U.S. Department Veterans Affairs

VASH= Veterans Affairs Supportive Housing

VI-SPDAT= Vulnerability Index- Service Prioritization Decision Assistance Tool

VOCA= Victims of Crime Act

VRCA= Veterans Resource Centers of America

WACOG= Western Arizona Council of Governments

WYGC= West Yavapai Guidance Clinic