ARIZONA BALANCE OF STATE CONTINUUM OF CARE

HMIS CONFERENCE CALL MEETING   September 2, 2020—10:00 am-12:00 pm

1110 WEST WASHINGTON, PHOENIX, Suite 280

TOPIC	TOPICS/OUTCOME
Call to Order Introductions-Updates	ADOH- Ryan Vernick AZCH- Cristina Benitez CAHRA- Dianna Guerrero, Suzanne Payan Catholic Charities- Christopher Moller, Patty Heiden Community Partners- Helen Sanchez CRN- Danielle Fischer, Hillary Evans, Ty Rosensteel DES- Alfred Edwards Gila County- Dorine Prine GNA- Sidney Potter NAVAHCS- Brandi Sonderegger NCHP- Maribel Najar, Nancy Zatarain, Tianna Cann OCCAC- Marilyn Johnson SAAF- Phoenix Boettcher, Serio Ramos SAVAHCS- Jocelyn Muzzin US Vets- Laurie Morrison VA- Jason Ramos WACOG- Julia De Los Reyes Unknown- Fred B, Enrique Marquez
Minutes approval and discussion of Action Items from 06/03/2020	A motion was made by Patty to approve the minutes. Cristina seconded the motion. The motion was approved unanimously.
Agency Updates	• AZCH- been entering in HMIS for over a year; have seen an increase in housing referrals in rural communities where some members also appear on the HUD COC BNL. A new project with the Yuma Housing Authority has built three new single-family homes that will be available for behavioral health members- there is hope that similar projects will move forward in Cochise and

TOPIC	TOPICS/OUTCOME
	Pinal Counties; working with HMIS has enabled some members to be housed through PSH or RRH programs that wouldn't have been available to them prior to being entered in HMIS; agencies are also participating in the various coalitions to help maximize resources
	• WACOG- approved for FEMA funding for mortgage assistance, they have ADOH funding for homeless prevention, and 10f funding as well; were approved to give families in the RRH program and additional $800 to help with utilities
	• CRN- through funding by Maricopa County, will be hiring two additional staff persons to assist with HMIS issues; the 211 phone line has funding through 2021- the role 211 plays is evolving to a more community-based focus, with four resource liaisons throughout the state who will be involved in local committees/work groups/task forces
	• NCHP- 92.5% of people in their programs are being housed and the transportation services is up and running; have migrated into Maricopa County and not just Pinal County and looking to hire case managers
	• CAHRA- this year there is funding for the emergency shelter, homeless services, utility and rental assistance, and for a food pantry; will be hiring two more case managers; preparing for the October 15th utility cut-off date
	• Prescott VA- beginning of October HUD Vash vouchers will be available in Kingman; in Prescott there is a veterans housing project (Fort Whipple) underway that should be completed in 2021
	• US Vets- hired a new outreach person, so occupancy is increasing; will be working with the VA on the Fort Whipple project
	• Gila County- working on revamping the program to be able to keep continuous services going with the new funding available
	• Southern VA- in Yuma the HUD Vash program is short on staff; a few GPD beds will be available in Pinal and Yuma Counties in October
	• Catholic Charities- the northern team received ESG-CV funding; have added a new case manager position in the Page area; have been taking a close look at data to identify trends associated or vice versa with positive outcomes and will present results at a later date; the number of people on the BNL in Coconino County has decreased by about 19%; the Bullhead City shelter is ready to move ahead when the communal setting restrictions are lifted

TOPIC	TOPICS/OUTCOME
	• ADOH- Karia Basta, the Special Needs Program Administrator has retired but is still contracting with ADOH to assist the new Administrator, Kinari Patel, as she gets up to speed; there has not been a status on the HUD NOFA issued yet- there is legislation before Congress to bypass the NOFA and issue level funding for 2020, but it's not final. the Rental Assistance/Eviction Prevention COVID-19 program is still ongoing- see the ADOH website at https://housing.az.gov/general-public/eviction-prevention-assistance or contact Ryan or Joy or Chavon for questions; ADOH/ADOA are working on the second round distribution of shelter supplies
BOS COVID-19 Assessment Update	After review of this request by CRN at the last HMIS Committee meeting in June, this subject was brought before the GAB, who has decided not to implement collecting COVID-19 risk data when doing intake, at least for now- it is not currently mandated by HUD, and it was felt this information was already being collected by health agencies
BOS HMIS Data Quality Discussion	For the last four months, most if not all ADOH-funded agencies in HMIS in the BOS have had excellent data quality; however, the HUD data quality report for the entire BOS shows only 80.89% accuracy overall.

Is data not required by funding type, such as SSVF doesn't require collection of certain data that other funding sources require, could this be affecting the score, since an empty cell might register as "incomplete"

Ryan will look into this issue to identify where the low data quality is coming from and what the data requirements are; a possible sub-committee may be formed to delve into this further, once preliminary information is gathered

Ryan will also check with CRN if they are able to "block" empty non-required fields to keep them from counting against the score |
| Discussion of HMIS onboarding for Northern RBHA Health Choice AZ providers | From the Southern RBHA's perspective in having used HMIS for a year, these are unexpected values added: |

TOPIC	TOPICS/OUTCOME
	1. By being in HMIS the RBHA can see who has a need- those who are not already members of behavioral health programs but definitely appear to be eligible; without HMIS they would not have been brought to the RBHA's attention 2. Housing in the southern part of the state, the HUD providers are also 75% to maybe 90% also behavioral health members, so there is a lot of overlap, so limited resources need to be maximized; the two groups, HUD COC providers and behavioral health providers are not a cross purposes but have the same criteria to house the most vulnerable- one individual may show up on two lists, so the chances of getting housed are actually greater 3. Having access to the data is an unexpected benefit, as agencies start using the data to approach leadership for additional resources 4. The PIT count data from ADOH is used by public housing authorities to develop their housing plans, i.e. other opportunities can emerge from the data.
ADJOURN	

Commonly used acronyms:

Achieve= Achieve Human Services	NOFA= Notice of Funding Available
ADOH= Arizona Department of Housing	Northland= Northland Cares
AHC= Arizona Housing Coalition	OCCAC= Old Concho Community Assistance Center
ALIP= Arizona Landlord Incentive Program	OVC= O'odham Veterans Celebration
AZBOSCOC= Arizona Balance of State Continuum of Care	PIT= Point-in-Time Count
AZCH= Arizona Complete Health	Primavera= Primavera Foundation
AZDVS= Arizona Department of Veterans' Services	PH= Permanent Housing
BNL= By-Name List	PSH= Permanent Supportive Housing
Catholic Charities Community Services	RFP= Request for Proposals
CCJ= Coalition for Compassion and Justice	ROI= Release of Information
CE= Coordinated Entry	RRH= Rapid Rehousing
COC= Continuum of Care	SAVAHCS= Southern Arizona VA Health Care System
Cornerstone= Cornerstone Mission Project, Inc.	SEABHS= SouthEastern Arizona Behavioral Health Services
CRN= Crisis Response Network	SMI= Serious Mental Illness
CRRC= Community Resource Referral Center	SPDAT= Service Prioritization Decision Assistance Tool
ESG-CV= Emergency Solutions Grant via the CARES Act	SPM= System Performance Measures
FEMA= Federal Emergency Management Agency	SSA= Social Security Administration
FSS= Flagstaff Shelter Services	SSDI= Social Security Disability Income
GAB= Governance Advisory Board	SSI= Social Security Income
GEO= Geographic	SSVF= Supportive Services for Veterans Families
GNA= Good Neighbor Alliance	TA= Technical Assistance
GPD= Grant and Per Diem	TH= Transitional Housing
HH&W= Horizon Health and Wellness	TIP= Transition in Place
HMIS= Homeless Management Information System	US Vets= U. S. Veterans Initiative
HOH= Head of Household	VA= U.S. Department Veterans Affairs
HUD= U.S. Department of Housing and Urban Development	VASH= Veterans Affairs Supportive Housing
JAVC= Jerry Ambrose Veterans Council	VI-SPDAT= Vulnerability Index- Service Prioritization Decision Assistance Tool
LCEH= Local Coalition to End Homelessness	VOCA= Victims of Crime Act
LIHTC= Low Income Housing Tax Credit	VRCA= Veterans Resource Centers of America
NAVAHCS= Northern Arizona VA Health Care System	WACOG= Western Arizona Council of Governments
NCHP= National Community Health Partners	