

Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.

1A. Continuum of Care (CoC) Identification

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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1A-1. CoC Name and Number: AZ-500 - Arizona Balance of State CoC

1A-2. Collaborative Applicant Name: Arizona Department of Housing

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Arizona Department of Housing

1B. Continuum of Care (CoC) Engagement

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

- 1. participated in CoC meetings;**
- 2. voted, including selecting CoC Board members; and**
- 3. participated in the CoC’s coordinated entry system.**

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
Law Enforcement	Yes	Yes	Yes
Local Jail(s)	Yes	Yes	No
Hospital(s)	Yes	Yes	No
EMS/Crisis Response Team(s)	Yes	Yes	No
Mental Health Service Organizations	Yes	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes	No
Disability Service Organizations	Yes	Yes	Yes
Disability Advocates	No	No	No
Public Housing Authorities	Yes	Yes	Yes
CoC Funded Youth Homeless Organizations	Not Applicable	No	No
Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes

Youth Advocates	Yes	Yes	No
School Administrators/Homeless Liaisons	Yes	Yes	Yes
CoC Funded Victim Service Providers	Not Applicable	No	No
Non-CoC Funded Victim Service Providers	Yes	Yes	Yes
Domestic Violence Advocates	Yes	Yes	Yes
Street Outreach Team(s)	Yes	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	Yes	Yes	Yes
LGBT Service Organizations	Yes	Yes	Yes
Agencies that serve survivors of human trafficking	Yes	Yes	Yes
Other homeless subpopulation advocates	Yes	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	Yes
Mental Illness Advocates	Yes	Yes	Yes
Substance Abuse Advocates	Yes	Yes	No
Other:(limit 50 characters)			
Agencies that serve Veterans	Yes	Yes	Yes
Faith Based Organiizations	Yes	Yes	Yes
Funders	Yes	Yes	No

1B-1a. CoC’s Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;**
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;**
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and**
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)**

1) The CoC uses many strategies to solicit and consider opinions related to ending and preventing homelessness. Information is gathered across multiple platforms including CoC membership, Governance Advisory Board (GAB), committees, HMIS Data, and housing strategy alignments. The CoC works with over 150 community partner organizations who participate at various levels to promote awareness, advocacy, and housing intervention around ending and preventing homelessness. Yearly, the CoC evaluates its membership and Board to seek new members who have expertise in areas that need strengthening including DV and youth. This year the Board grew from 11 to 13 for that reason. 2) There are multiple strategies that the CoC uses to solicit and communicate information publicly. These include: a) Information Bulletins (IB) which are released throughout the year which inform the public about various events, activities, and opportunities for program expansion and funding; b) public hearings are held to gather input and information from the public

regarding planning processes, new programs and strategies, upcoming events, and other forms of information that relate to the CoC strategic planning process which is also used to update the annual report for the Consolidated Plan and to ensure that non-members are included in planning. 3) Public input and feedback submitted to ADOH is distributed across the CoC through the Local Coalitions to End Homelessness (LCEH) in each County for discussion and consideration and through articles in the quarterly ADOH newsletter. Recommendations for improvements or new approaches that result from publicly solicited feedback is gathered and presented for discussion by the GAB. 4) All communications that occur and result from publicly solicited feedback is posted on the ADOH Special Needs web page and is accessible in electronic PDF formats. Electronic documents are regularly updated and maintained to reflect current information and full accessibility.

1B-2. Open Invitation for New Members.

Applicants must describe:

- 1. the invitation process;**
 - 2. how the CoC communicates the invitation process to solicit new members;**
 - 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;**
 - 4. how often the CoC solicits new members; and**
 - 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC.**
- (limit 2,000 characters)**

1) Membership for CoC Governance is an open and transparent process and is solicited annually at the beginning of the year, as terms end each year for some members and new members are on boarded at the annual retreat each March. 2)An Information Bulletin announcing that the Board is seeking new members with a link to the application is sent statewide to the AZBOSCOG listserv and posted on the website. The announcement outlines the timeline to submit an app and includes a Board member job description. 3)The postings for solicitation of new CoC membership on the ADOH Special Needs Webpage are accessible to those who are hearing impaired through TTY capabilities and electronic formats. These formats are regularly updated and maintained in order to offer alternative accessibility formats to those with disabilities. 4) New members are solicited annually. 5)In certain situations, the GAB will recruit specific individuals based on GAB and LCEH feedback to meet specific CoC qualifications or priorities that may not apply through the general process. In 2018, in accordance with the charter mandated position for GAB representation from a person with lived experience, the GAB solicited publicly as well as LCEH referrals to fill this vacant position. In 2019, in response to these efforts, there are now two members of the GAB who have lived experience. Local Coalitions to End Homelessness (LCEH) also have open and transparent solicitation. It is accomplished thru formal and non-formal activities, at events and meetings, verbally and in print. Local leadership seek individuals who have knowledge and skill in areas where collaboration is needed to end homelessness, i.e. justice system and/or health system. Also, in areas that the local community has identified as critical which may be increased homelessness due to evictions or drug use. Requirements for membership are

included in the GAB and LCEH charters/governance documents.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:

- 1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;**
- 2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;**
- 3. the date(s) the CoC publicly announced it was open to proposal;**
- 4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and**
- 5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.**
(limit 2,000 characters)

1)The AZBOSCOC released an Information Bulletin(IB) detailing instructions for submitting documents for both renewal of current projects and new project proposals to be funded AZBOSCOC thru bonus and DV set aside in the 2019 HUD NOFA competition on July 31, 2019. LCEH leadership representatives, VA representatives, Regional Behavioral Health Authorities, and the Director of the AZ Coalition to End Sexual Violence (AZCESDV) were asked via email to disseminate IB to their partnership networks in order to solicit new project interest, specifically with respect to entities that may not be on the Bulletin listserv or be a current grantee.

2) The CoC utilizes several tools and processes in order to score and rank project applications for the NOFA competition. For renewal projects these include: a) a self-scoring tool reviewed and approved by the GAB and posted for use by the sub-recipients; b) an HMIS APR performance scoring matrix intended to measure SPM and assign point values; c) a project scoring and ranking review discussion by the GAB resulting in the final determination of Tier ranking for final submission which is voted on at the meeting. For DV/Bonus project determinations the CoC uses: a) a three-member review committee that independently scores using an objective tool; b) a review of individual budgets to determine program-budget feasibility; c) final ranking determinations performed by the GAB.

3) The IB was released on July 31, 2019. All subsequent notices, updates, FAQs, instructions, etc. are noticed through ADOH bulletins.

4)The CoC posts all IB's on the ADOH Website in electronic format with a notice of other available formats if needed.

5)The CoC Coordinator contacts all new applicants by phone to notify them of results prior to the public announcement, followed by a letter. The IB announcing what projects were selected for submission was issued on September 9, 2019.

1C. Continuum of Care (CoC) Coordination

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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Yes
Head Start Program	Yes
Funding Collaboratives	Yes
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	
Regional Behavioral Health Authorities	Yes

Native American Communities within geographic area	Yes
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1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:
1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.
(limit 2,000 characters)

- 1) The AZ Dept of Housing, in their role as Collaborative Applicant and the CoC ESG Recipient, AZ Dept of Economic Security (ADES) continue to work closely to align ESG/CoC activities; planning, funding alignment, and project performance. Planning and consultation efforts with ESG recipients are ongoing and focused on investment in outreach and shelter partnerships, specifically related to gaps in geographic coverage. ADES regularly shares funding recommendations with the CoC, and this year coordination came to fruition in LaPaz County where ESG funding was able to create a full-time outreach position and fund motel nights for shelter operations. ADOH funded RRH with SHTF to create a spectrum from outreach to housing in this under resourced County.
- 2) ESG and CoC staff meet regularly to evaluate reporting performance of ESG recipients and sub recipients. Key strategies consist of: a) ESG staff participate in CoC project Ranking and Review committee and ADOH CoC staff participate in DES ESG funding application review processes; b) as the HMIS lead, ADOH provides DES/ESG with HMIS data sharing through a standardized system of project reporting (ex: APRs, SPM, CAPER) c) DES ESG have staff representation at all levels of CoC governance including GAB, LCEH lead agency meetings, strategic planning committees, and ESG contract requirements for CoC participation including standardization of project monitoring and evaluation.
- 3) Local homelessness information is communicated and addressed in the Consolidated Plan which is annually reviewed and updated by CoC and ESG staff. The development of shared strategies and objectives include: a) development of shared ESG/CoC program standards for PH-RRH; b) regular meetings of CoC and ESG staff to standardize project monitoring and evaluation; c) development of a shared Performance Management Plan for CoC and ESG program in 2019; d) creation of standardized system and project reporting based on HUD HMIS reports (ex: CAPER, SPM, APRs).

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions. Yes to both

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

1C-2b. Providing Other Data to Consolidated Plan Jurisdictions. Yes

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:

- 1. the CoC’s protocols, including protocols for coordinated entry and the CoC’s emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and**
- 2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)**

1) The CoC maximize efforts and coordination to ensure awareness, safety, and services for DV survivors. CoC CE policies require compliance and implementation of VAWA and other standard DV protocols. They are: a) DV screening is incorporated in CE/HMIS intake, diversion, and VI-SPDAT assessment to ID and ensure safety for those at risk or fleeing DV situations; b) Safety planning is aligned with best practices as recommended by The National Domestic Violence Hot Line; c) CoC required trauma informed care trainings include annual refresher courses; d) AZBOSCOG continues to develop a standardized DV training through the AZ Coalition against Domestic and Sexual Violence and ADOH CoC staff sit with AZCDSV on the AZ State Agency Coordination Team (SACT) for coordination of statewide strategies w/ other stakeholders; e) CoC providers attend and facilitate training related to serving survivors on advocacy, trauma informed care, motivational interviewing, service provisions, cultural competency and other trainings that assist in providing services to victims of crimes. Training opportunities are shared through LCEH meetings, email, newsletters, listservs and other methods to ensure all agencies have access to trainings including sessions at the annual Housing Coalition Conference held each October. 2) The CoC, through CE, uses strategies to maximize client choice for housing and service provision while ensuring confidentiality and safety. They are: a) The use of TBRA vouchers for housing programs which allows greater flexibility in identifying appropriate housing options while preserving the confidentiality of the client; b) The By-Name-List (BNL) allows agencies to prioritize clients for housing in a confidential manner; c) Coordination with victim service providers/DV shelters are held by a separate case conferencing to maintain confidentiality. The BNL allows communities to effectively use case conferencing and increase the range of housing and services for the DV client.

1C-3a. Training–Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services

providers to provide training, at least on an annual basis, for:
1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.
(limit 2,000 characters)

The CoC and its CE processes comply with VAWA and HUD requirements including confidentiality, DV screening, service coordination, safety and planning protocols and all are incorporated into local LCEH DV compliant policies and procedures working in conjunction with the local DV Shelter/s.

1) AZBOSCOC agencies receive onsite training in DV protocols and services from local resources and/or the AZ Coalition to End Sexual and Domestic Violence (AZCESDV). AZCESDV continues to train staff and CE lead agencies on DV best practices including housing and service coordination, trauma informed care, housing first in the DV context, mobile advocacy, safety models, VAWA compliance, and CE coordination. There are webinars and onsite training including sessions at various conferences including the annual conference to end homelessness held each October by the Arizona Housing Coalition. Last year the AZBOSCOC updated and improved AZBOSCOC continuum wide policies regarding providing appropriate services to DV survivors through the CE and CoC system in DV screening, safety planning and confidentiality of information. This work continues. In 2018, the AZBOSCOC Governance Advisory Board added a DV provider as a voting member of the Board to incorporate DV provider perspective and best practices into Continuum planning.

2) Coordinated Entry staff from the LCEHs participate in the training about trauma informed care and safety planning as well. Training is provided by the ACESDV as well as the local regional behavioral health authorities (i.e. trauma informed care, motivational interviewing). The training and skills are implemented and provide compliance with the CoC coordinated entry policy that incorporates safety and planning protocols as part of the process.

1C-3b. Domestic Violence–Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking.
(limit 2,000 characters)

The CoC uses the ESG CAPER and HMIS entry/exit information along with the PIT/HIC reports to ID aggregate information regarding those who have experienced or are fleeing DV. All of this information is de-identified. The CoC PIT process incorporates questions in the unsheltered count survey tool to ID possible DV survivors and DV programs are sent a survey to gather the needed data to report aggregate data in the HIC/PIT. This data along with information gleaned through AZCESDV, the Governor’s Office of Youth, Faith and Family (GOYFF) and the DV Program Manager at the Department of Economic Security is reviewed and evaluated to preliminarily analyze the scale of DV victimization among the CoC’s homeless population. It is then shared via the LCEH meetings to all of AZBOSCOC. In the 2019 PIT 26% of the population in emergency shelters were survivors, understanding that 44% of the shelters are DV. Of the 1730 adult people engaged during the PIT, 18% have experienced

domestic violence, an increase over 2018, and 7% were unsheltered which is a decrease from 2018. For while a need exists, overall DV bed occupancy in the 2019 HIC showed a 76.59% occupancy suggesting some capacity in the DV system. A continuing challenge is that existing shelters and DV resources are not always geographically accessible to those in need. DV projects are still in initial stages of being actively involved with the LCEH's. They all have comparable databases by contract with AzDES and could submit de-identified aggregate reports to the CoC. Since there are currently zero DV projects funded through the CoC, performance reports have not been requested. Two projects are being submitted in this year's NOFA and CoC funding would definitely increase the coordination as funding is a great motivator. All RRH and PSH program are available to DV survivors who meet eligibility criteria and in one RRH program in Coconino County DV survivors are given preference.

***1C-4. PHAs within CoC. Attachments Required.**

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC's geographic area.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
Flagstaff Housing Authority	4.00%	No	No
Pinal County Housing Authority	2.00%	Yes-HCV	No

1C-4a. PHAs' Written Policies on Homeless Admission Preferences.

Applicants must:

1. provide the steps the CoC has taken, with the two largest PHAs within the CoC's geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or

2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

1) The AZBOSCOG continues to recruit PHAs to participate in the LCEH meetings in their respective counties, if there is a PHA. PHA recruiting efforts are an ongoing process and include these activities: a) In Coconino, Mohave, Gila, and Cochise Counties, CoC staff regularly meet with the PHAs to explore opportunities for housing placement for individuals experiencing homelessness. In Coconino County CoC sub recipient staff sit on the PHA Board of Commissioners with a focus of advocating for the prioritization of individuals experiencing homelessness as their preference is for families. In Mohave County, PHA wait list preferences are aligned with individuals experiencing homelessness who are immediately connected and assisted with applying for HCV's as part of their overall case planning process. Additional PHA engagement efforts include: a) CoC sub recipients regularly assist individuals

experiencing homelessness to apply for vouchers with the PHAs in their communities when Wait Lists are open b) AZBOSCOG continues to offer free HMIS licenses for participating PHAs to enter data and track homeless housing placements. c) Special Needs Administrator and staff regularly meet with PHAs to discuss participation and standardization of homeless priority policy language that can be used in recommendations to PHAs without current standards of practice around homelessness. d) AZBOSCOG Coordinator continues to engage county and municipal leaders through the CoC to provide information around enhancing PHA and local government involvement in the CoC using HMIS localized BNL and SPM data to demonstrate need and potential impact of adopting preference policies around homelessness.

2) Not applicable. The CoC does work with the PHA's in its geographic area although there are challenges in working with some of the smaller PHA's that have low turnover and don't see the point.

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

Yes

If "Yes" is selected above, describe the type of provider, for example, multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local low-income housing programs. (limit 1,000 characters)

Mohave County PHA has long had a commitment to moving on those who are in the CoC programs. They use their HCV and it is part of the case planning process. Other CoC Moving-On strategies include: a) providing advocacy and assistance in applying for LIHTC, USDA and other affordable housing as well as looking at other options such as shared living; b) assisting individuals experiencing homelessness in applying for housing vouchers to the local PHA and monitoring that it is prioritized as part of the sub recipient's case planning process; c) the CoC Coordinator presented at the Arizona Housing Authority Directors Association (AHADA) in April 2019 re the importance of PSH projects having the ability to move people onto HCV's and sharing resources from Corporation for Supportive Housing and encouraging participation in LCEH's. These efforts fluctuate by county, but Mohave and the City of Flagstaff in Coconino County do well. More Move-On strategy training needs to occur and is on the agenda for the quarterly LCEH meeting scheduled for 10-28-19 and at the annual all-day sub-recipient meeting scheduled for 12-17-19.

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

The AZBOSCOG is focused and committed to serving all persons experiencing

homelessness regardless of race, color, religion, sex, national origin, handicap, or familial status. ADOH is a member of the statewide Fair Housing Partnership and has a Fair Housing representative who is actively engaged in staying current with Fair Housing standards and practices. ADOH also contracts with a fair housing agency to conduct ongoing statewide Fair Housing training for all housing and service providers, advocates, housing authorities and the general public to promote non-discrimination and accessibility in housing for all protected class populations. In the Scope of Work, it states that a minimum of 2 trainings per county will be conducted and at least 1 TV or radio broadcast per county or an article on fair housing be printed in the local newspaper. This year ADOH contracted for the training to be expanded and approved for real estate continuing education credits around the issue of using criminal history as a means to disqualify applicants for housing and the disparate impact that results and conduct 4 additional trainings before end of calendar year 2019. In addition, all sub-recipient contracts which are reviewed in annual monitoring procedures require posting and/or publication of Fair Housing literature explaining measures taken to provide effective communication to those with disabilities and to document complaints/appeals for Fair Housing violations. CE policies were updated and approved by the CE Committee with wording on nondiscrimination being strengthened in 2019. The AZBOSCOG provides all Fair Housing materials in Spanish and in alternative formats as needed. ADOH also coordinates with DES ESG to compare monitoring findings and compliance to coordinate action and compliance for programs that receive funding from both sources.

***1C-5a. Anti-Discrimination Policy and Training.**

Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	Yes
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?	Yes
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?	Yes

***1C-6. Criminalization of Homelessness.**

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC’s geographic area.

1. Engaged/educated local policymakers:	<input checked="" type="checkbox"/>
2. Engaged/educated law enforcement:	<input checked="" type="checkbox"/>
3. Engaged/educated local business leaders:	<input checked="" type="checkbox"/>

4. Implemented communitywide plans:	<input checked="" type="checkbox"/>
5. No strategies have been implemented:	<input type="checkbox"/>
6. Other:(limit 50 characters)	
LCEH engaged Law Enforcement as members	<input checked="" type="checkbox"/>
Jail inreach to prevent homelessness at release	<input checked="" type="checkbox"/>
	<input type="checkbox"/>

1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:

- 1. demonstrate the coordinated entry system covers the entire CoC geographic area;**
- 2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and**
- 3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)**

1) Since January 2018, CE has been available in all 13 counties of the CoC. Persons experiencing homelessness are entered into HMIS CE BNL based on intake with any HMIS provider w/in 7 days. The BNL is sent every Monday morning to the LCEH case conferencing Lead for prioritization and dissemination of housing vacancies in CoC, ESG, VASH, SSVF, participating PHA's, HTF RRH and RBHA's to facilitate client engagement and prompt housing. Outreach varies by county with some having PATH staff, while others have to patch together a system including "drop in" hours and consistent visits to places like a public library or dining halls.

2) The CoC CE system continues to develop several strategies to reach people who are least likely to apply for assistance. In the 2018 NOFA, funding was re-allocated to create an SSO CE phone line for 4 rural counties w/o homeless resources. The CE hotline provides an accessible process of calling 211 and reaching a person who will do a phone assessment and enter the person into HMIS CE. The behavioral health agencies and the community action agencies can then be contacted to specifically assist someone and know where they are located. Spanish and Native American speaking Navigators are also available to assist individuals calling in to the hotline to diminish any language barriers.

3) The CoC adopted HUD's CPD Notice 16-11 for PH to focus on CH persons, LOT, disability, and overall acuity (using the VISPDAT for PH and RRH placement). The CoC has also identified special sub-population priorities based on vulnerability or CoC priorities. A navigator is assigned at case conferencing and the household is outreached to typically within 72 hours of the initial assessment. CoC's CE Committee reviews CoC CE prioritization, data and improvements including "dynamic" prioritization to ensure overall system performance and effectiveness. The CoC tracks time from CE to housing lease up to ID barriers and work to reduce them.

1D. Continuum of Care (CoC) Discharge Planning

Instructions:

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<https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices>

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	<input checked="" type="checkbox"/>
Health Care:	<input checked="" type="checkbox"/>
Mental Health Care:	<input checked="" type="checkbox"/>
Correctional Facilities:	<input checked="" type="checkbox"/>
None:	<input type="checkbox"/>

1E. Local CoC Competition

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at <https://www.hudexchange.info/program-support/my-question/>

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***1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.**

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Did not reject or reduce any project
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

1E-2. Project Review and Ranking–Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

1E-3. Project Review and Ranking–Severity of Needs and Vulnerabilities.

Applicants must describe:

- 1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and**
 - 2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.**
- (limit 2,000 characters)**

1) Bonus projects were limited to serving persons who met the chronically homeless definition. Additionally, there was a focus on projects that will serve unserved or underserved counties in the geographic areas. CoC project rating and ranking of all projects included consideration of these criteria. Projects received points for participating in CE and accepting prioritized referrals from the CoC CE system based upon risk and vulnerability factors included in the VI-SPDAT such as lack of income, history of victimization including DV, and criminal history. Points were awarded for Housing First adherence by removing barriers to housing related to severe needs or vulnerabilities such as substance use, criminal history, or lack of income. DV Bonus Project scoring and ranking included questions on experience/capacity to serve DV victims as well as those w/ severe needs and increased vulnerability.

2) Serving vulnerable persons was considered in three ways: a) For renewal PSH and RRH project applications, points were awarded for the number of CH persons served by the project and the number of persons served with at least one disabling condition per the APR. Bonus projects without performance history were required to answer and received points based upon the severity of needs of the target population(s) to be served and the agency’s capacity to serve CH and/or other populations with severe needs; b) Renewal projects received points for participating in and accepting prioritized referrals from the CE system which are based on the VI-SPDAT. Bonus projects committed to participating in CE and accepting prioritized referrals based in part on acuity; c) New/renewal projects were required to document their implementation of (or intent to follow for new projects) of Housing First principles in their projects, particularly in the removal of barriers to serving vulnerable and high-risk persons.

1E-4. Public Postings–CoC Consolidated Application. Attachment Required.

Applicants must:

- 1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or**
- 2. check 6 if the CoC did not make public the review and ranking process; and**
- 3. indicate how the CoC made public the CoC Consolidated Application—including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected—which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or**
- 4. check 6 if the CoC did not make public the CoC Consolidated Application.**

Public Posting of Objective Review and Ranking Process		Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings	
1. Email	<input checked="" type="checkbox"/>	1. Email	<input checked="" type="checkbox"/>
2. Mail	<input type="checkbox"/>	2. Mail	<input type="checkbox"/>
3. Advertising in Local Newspaper(s)	<input type="checkbox"/>	3. Advertising in Local Newspaper(s)	<input type="checkbox"/>
4. Advertising on Radio or Television	<input type="checkbox"/>	4. Advertising on Radio or Television	<input type="checkbox"/>
5. Social Media (Twitter, Facebook, etc.)	<input type="checkbox"/>	5. Social Media (Twitter, Facebook, etc.)	<input type="checkbox"/>
6. Did Not Publicly Post Review and Ranking Process	<input type="checkbox"/>	6. Did Not Publicly Post CoC Consolidated Application	<input type="checkbox"/>

1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC’s ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 25%

1E-5a. Reallocation–CoC Review of Performance of Existing Projects.

Applicants must:

- 1. describe the CoC written process for reallocation;**
 - 2. indicate whether the CoC approved the reallocation process;**
 - 3. describe how the CoC communicated to all applicants the reallocation process;**
 - 4. describe how the CoC identified projects that were low performing or for which there is less need; and**
 - 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.**
- (limit 2,000 characters)**

1. Reallocation is a tool for the CoC to use to ensure that all programs funded through HUD align to the priorities of ending homelessness using strategies that are most effective in the CoC. 1) Projects are identified that are appropriate for reallocation based on population served vs population need; PIT unsheltered count; HIC including occupancy rates; acuity of individual need and LOT individuals are experiencing homelessness. 2) Projects are also reviewed related to meeting thresholds related to organizational items including: legal standing, financial stability and accountability, and auditing/monitoring issues among others. In addition, participation in the CoC is considered related to HMIS data standards, Coordinated Entry participation, occupancy rates and timely expenditures, meeting performance standards, and serving individuals

- with high need through low barrier and Housing First Approaches.
2. The CoC Coordinator drafted and the Governance Advisory Board (GAB) adopted the reallocation process at the July 15, 2018 meeting. It has been reviewed March of 2019 and no changes were made.
 3. The reallocation process was included in NOFA documents for the 2018 NOFA process. No reallocation took place for the 2019 NOFA as all current projects are operating at appropriate levels.
 4. Not applicable for 2019. In past years, projects that were low performing were identified based on the items described in #1 above and includes performance, participation, operations and management. ADOH has standardized monitoring processes and all projects are monitored annually. If findings are identified, there is proscribed process by which agencies can address areas of low performance or less need prior to reallocation becoming an option.
 5. No projects met the criteria for reallocation for the 2019 NOFA cycle.

DV Bonus

Instructions

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1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is requesting DV Bonus projects which are included on the CoC Priority Listing: Yes

1F-1a. Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.

1. PH-RRH	<input checked="" type="checkbox"/>
2. Joint TH/RRH	<input type="checkbox"/>
3. SSO Coordinated Entry	<input type="checkbox"/>

Applicants must click “Save” after checking SSO Coordinated Entry to view questions 1F-3 and 1F-3a.

*1F-2. Number of Domestic Violence Survivors in CoC’s Geographic Area.

Applicants must report the number of DV survivors in the CoC’s geographic area that:

Need Housing or Services	429.00
--------------------------	--------

the CoC is Currently Serving	260.00
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1F-2a. Local Need for DV Projects.

Applicants must describe:

- 1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and**
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source).**
(limit 500 characters)

1) 429 is number of persons counted in the unsheltered count who said they were homeless because of DV--107 plus 322 which is the number adults/children who were counted in DV shelters for the 2019 Point in Time Count. 260 is the number of DV Survivors housed in sub-recipient projects based on the most recent APR. 2) DV shelters complete a survey outside of HMIS for the HIC. Information is asked about capacity and the numbers of persons served as a part of the point in time count.

1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing—using the list feature below.

Applicant Name	DUNS Number
Arizona Departmen...	086704488

1F-4. PH-RRH and Joint TH and PH-RRH Project

Applicant Capacity

DUNS Number:	086704488
Applicant Name:	Arizona Department of Housing
Rate of Housing Placement of DV Survivors–Percentage:	24.00%
Rate of Housing Retention of DV Survivors–Percentage:	44.24%

1F-4a. Rate of Housing Placement and Housing Retention.

Applicants must describe:

- 1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and**
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)**

PH retention is based on the CoC's retention rate for rapid rehousing. The rate is based data from the Systems Performance Measures. If the two DV Bonus applications proposed are approved they will represent the first DV dedicated RRH programs in the CoC and will provide the opportunity for improved data collection of de-identified aggregate DV specific data.

1F-4b. DV Survivor Housing.

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing. (limit 2,000 characters)

The Arizona Department of Housing is the applicant for the KAAP DV Bonus RRH project which will be located in Mohave County and Against Abuse DV Bonus RRH project located in Pinal County. The Sub-recipients are Kingman Aid to Abused People (Duns # 829614767) and Against Abuse, Inc. (Duns # 149082620).

Both projects will use a variety of strategies to ensure DV survivors experiencing homelessness are assisted to move into permanent housing. The addition of these RRH projects dedicated to DV survivors will fill a gap in services to ensure that individuals and families continue to be safe once they move out of the respective shelters operated by the two agencies. Both agencies indicated that they have a goal of reducing time for households in shelter by quickly utilizing the RRH units so that participants can begin the healing and stabilization process. Once individuals are in RRH, agencies will continue to provide comprehensive wraparound services related to employment, mental, physical, emotional and spiritual health. Strategies include:

- 1) ensuring individuals apply for all applicable mainstream benefits. a) assisting participants with employment skill assessment and connecting them to workforce agencies such as AZ@Work, Goodwill, technical schools, and support for developing self-employment opportunities. Both agencies have

relationships with employers in their communities to assist with securing employment. The end goal is to ensure the participant is making a livable wage at the time the RRH subsidy ends. b) The agencies have working relationships with the PHA'S in the respective counties which will assist on leads for permanent housing for participants. c) Both sub-recipients will continue case management and supports for the participant beyond the RRH subsidy including a primary focus on the participant's safety; 2) referring them to a behavioral health or counseling agency if needed as well as support groups depending on their needs.

1F-4c. DV Survivor Safety.

Applicants must describe how project applicant:

- 1. ensured the safety of DV survivors experiencing homelessness by:**
 - (a) training staff on safety planning;**
 - (b) adjusting intake space to better ensure a private conversation;**
 - (c) conducting separate interviews/intake with each member of a couple;**
 - (d) working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance;**
 - (e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living spaces operated by the applicant;**
 - (f) keeping the location confidential for dedicated units and/or congregate living spaces set-aside solely for use by survivors; and**
 - 2. measured its ability to ensure the safety of DV survivors the project served.**
- (limit 2,000 characters)**

1a) Staff are trained internally and attend training sponsored by the AZ Coalition to End Sexual and Domestic Violence. Both agencies conduct safety planning with all participants and include items such as safe transport, safe pick-up sites for children, and known transportation.

1b) Sub-recipients have extensive experience with serving survivors of DV and ensure their privacy throughout their involvement including at intake.

1c) Interviews and intakes are conducted to ensure privacy.

1d) Sub-recipients supplement the housing assessment with their agency safety planning protocols which include questions about the type of housing participants would like to live in and where they would feel safe.

1e) Shelters are maintained in a secure manner. Strategies include non-publishing of addresses, limited access to the building, required check in, fully staffed facilities 24 hours per day and maintaining the shelters for safety and security. Up to date building security systems are in place and are monitored.

1f) Locations are confidential. The RRH units will be scattered site. Sub-recipients work with property management to identify options of safe housing units. Staff along with the participant will inspect the unit prior to move-in, establish and discuss safety plans, need for additional security locks and other household security measures as appropriate. Both sub-recipients are always available for immediate response and transition to other housing if an incident or the potential of an incident occurs. Both sub recipients have established relationships with law enforcement in the multiple communities they serve.

2) Strategies that the sub-recipients use include: a) Case Reviews between staff and supervisor to ensure all components of safety planning are included and have been discussed and implemented with the participant. b) Participants are surveyed monthly. The survey includes questions about the individual's

feeling and knowledge of safety.

1F-4d. Trauma-Informed, Victim-Centered Approaches.

Applicants must describe:

- 1. project applicant’s experience in utilizing trauma-informed, victim-centered approaches to meet needs of DV survivors; and**
- 2. how, if funded, the project will utilize trauma-informed, victim-centered approaches to meet needs of DV survivors by:**
 - (a) prioritizing participant choice and rapid placement and stabilization in permanent housing consistent with participants’ preferences;**
 - (b) establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;**
 - (c) providing program participants access to information on trauma, e.g., training staff on providing program participant with information on trauma;**
 - (d) placing emphasis on the participant’s strengths, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans include assessments of program participants strengths and works towards goals and aspirations;**
 - (e) centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination;**
 - (f) delivering opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and**
 - (g) offering support for parenting, e.g., parenting classes, childcare.**

(limit 4,000 characters)

1) Against Abuse-(AAI) has provided services to survivors of DV for 36 years including shelter, safety planning, case management, lay legal advocacy, outreach, education, supportive assistance, crisis counseling, individuals and groups, and referrals to community services. Services are client-driven and include a holistic, trauma informed care approach. Services are provided to victims with respect and thoughtfulness of where the victim is at in their healing. Staff are trained to be sensitive when a victim appears to be short-tempered/stressed. Survivors know their own strength and weaknesses; staff allow them to determine their course of action or inaction. Since 1985, Kingman Aid to Abused People (KAAP) has provided an extensive domestic and sexual violence program. Services are delivered by staff who have expertise in the areas of dynamics of domestic abuse, trauma informed care, with a victim centered focus. KAAP ensures that clients are provided a trauma-informed environment. KAAP’s staff are trained to ensure all direct services provided to clients includes a trauma-informed environment; to be non- judgmental, discuss confidentiality of disclosures and validate the clients concerns. The staff facilitate both services and referrals. Both agencies adhere to the AZ Service Standards for Domestic Violence Service Providers. 2a) The projects prioritize participant choice by using various assessment and interviewing protocols. The projects can provide rapid placement through the use of their shelters and the use of motel vouchers. The addition of these RRH units will expand the options available to assist participants in stabilization to a permanent situation. This process is driven by the participant. 2b)The projects have human resources processes to recruit and hire staff who have experience and/or capacity to work

with survivors. Background checks are completed with employees. Staff development includes 40 hours provided by the ACESDV and other training on topics including trauma, advocacy, cultural competence, suicide prevention (ASSIST), addressing confidentiality, and victim rights. Projects focus on meeting participants where they are. Projects emphasize and provide ongoing training to ensure that all interactions with participants are completed with the upmost respect. 2c)Participants have the opportunity to learn about trauma, the impacts of experiencing domestic violence, empowerment, and skill building through various activities including one-on-one counseling, meetings with case managers, support and peer support groups. In addition, supportive services such as parenting programs, employment skill building, developing financial independence through benefits and employment, and skill building related to household management help participants gain self-sufficiency and confidence. 2d)The projects are focused on delivering all services from the perspective of the participants strengths, abilities, and interests. Assessments and case management are the structure for the strength-based approach. Feedback from participants provide the opportunity to enhance these strategies to ensure that participants feel respected and supported while they are involved with the agencies. 2e)Staff of each project attend cultural competency training both internally, through webinars and those provided by the ACESDV. Projects focus on hiring a diverse staff with many staff being bi-lingual. Staff have ongoing opportunities to discuss cultural responsiveness and strategies with supervisors and their peers. Participants have the opportunity to provide feedback about services through periodic confidential surveys. 2f) With the participant, case plans are developed that identify therapeutic and support interventions that can include: one on one counseling, support groups, empowerment development, advocacy, and connecting to natural support systems. 2g) Both agencies provide parenting training and referrals go childcare.

1F-4e. Meeting Service Needs of DV Survivors.

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- **Child Custody**
- **Legal Services**
- **Criminal History**
- **Bad Credit History**
- **Education**
- **Job Training**
- **Employment**
- **Physical/Mental Healthcare**
- **Drug and Alcohol Treatment**
- **Childcare**

(limit 2,000 characters)

Child Custody-Projects have relationships with The AZ Department of Child Safety. Staff are mandatory reporters. Agencies can access resources related to child custody. These activities are driven by the focus on participant safety.

Legal -The agencies participate in committees that include justice and law enforcement. Agencies have resources for referrals to address legal issues. Legal Services provide trainings to staff and offer lay legal support. Criminal History-The agencies operate low barrier programs with minimum restrictions related to criminal history. Restrictions that do exist are to ensure the safety of all participants. Bad Credit History-Both agencies offer support services related to credit repair, financial management, and household management and budgeting. Education- Children are enrolled or maintained in school. Safety issues are addressed to ensure children are not in harm's way. Adult education is addressed as it relates to skill building for employment. Agencies help participants with choosing programs, whether it be community colleges or technical schools, connecting to career counseling, and applying for financial aid. Job Training/Employment-Agencies help participants become or stay employed. Support includes training, internships, colleges or technical schools, resume development and the job application process, access to appropriate work clothes/tools, and developing retention skills. Physical/Mental Healthcare/ Drug/Alcohol Treatment-Agencies have relationships with the integrated behavioral/physical health agencies which also provide drug and alcohol use disorder treatment. Agencies assist participants in attending various support groups (i.e. NA, AA). Participants are provided support to enroll in AHCCCS-Arizona's Medicaid Program. Childcare – There are relationships with childcare providers. Staff assist participants in applying for childcare benefits and choosing the best option for their child(ren).

2A. Homeless Management Information System (HMIS) Implementation

Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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2A-1. HMIS Vendor Identification. WellSky

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	902	374	461	87.31%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	261	77	160	86.96%
Rapid Re-Housing (RRH) beds	628	0	628	100.00%
Permanent Supportive Housing (PSH) beds	1,187	0	887	74.73%
Other Permanent Housing (OPH) beds	0	0	0	

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

**1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.
(limit 2,000 characters)**

1 PSH HMIS bed coverage is down and HMIS shows that the Southern VA Health Care Services VASH beds account for 100% of this decline. Their 300 beds account for 26% of the PSH inventory and without them the AZBOSCOG HMIS PSH coverage is 100%. HMIS was unable to categorize them as utilizing HMIS. In the past they have been counted because they have agreements in place, have bought licenses, and participate on the Veteran Committee and the PIT. However, there is not one VASH participant served by the SAVAHCS that has been entered into HMIS. The steps to be taken are to meet face to face, review this application and show them that their inability to enter data, although they have had numerous trainings, paid for licenses, and signed agreements is affecting the entire AZBOSCOG negatively. We will address any continued issues they have and look to HUD and the VA for further guidance on how to bridge a gap that has frustrated us for at least 4 years.

2 The CoC Coordinator will schedule a face to face meeting before October 31, 2019 and go over an email sent 12-07-2018 from the previous CoC Coordinator (see attachment) that outlined very clearly an action plan to enter data and referred to the VA Privacy Guide on Authority to Make Disclosures to Community Partners as this tends to be their security officers concern. Any concerns they have will be addressed and if they can't be answered immediately, a written letter requesting the information will be sent to the appropriate party.

***2A-3. Longitudinal System Analysis (LSA) Submission.**

Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0. Yes

***2A-4. HIC HDX Submission Date.**

**Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX).
(mm/dd/yyyy)** 04/26/2019

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

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2B-1. PIT Count Date. 01/22/2019

Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data–HDX Submission Date. 04/26/2019

Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy).

2B-3. Sheltered PIT Count–Change in Implementation.

Applicants must describe:

1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and

2. how the changes affected the CoC’s sheltered PIT count results; or

3. state “Not Applicable” if there were no changes.

(limit 2,000 characters)

Not applicable

***2B-4. Sheltered PIT Count–Changes Due to Presidentially-declared Disaster.**

**Applicants must select whether the CoC No
added or removed emergency shelter,**

transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC’s 2019 sheltered PIT count.

2B-5. Unsheltered PIT Count–Changes in Implementation.

Applicants must describe:

- 1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and**
 - 2. how the changes affected the CoC’s unsheltered PIT count results; or**
 - 3. state “Not Applicable” if there were no changes.**
- (limit 2,000 characters)**

Not applicable

***2B-6. PIT Count–Identifying Youth Experiencing Homelessness.**

Applicants must:

Indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count. Yes

2B-6a. PIT Count–Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

- 1. plan the 2019 PIT count;**
 - 2. select locations where youth experiencing homelessness are most likely to be identified; and**
 - 3. involve youth in counting during the 2019 PIT count.**
- (limit 2,000 characters)**

1) The CoC continued to emphasize the need to outreach to youth for inclusion in the count. LCEH Count Coordinators outreached to agencies that specifically serve youth to partner with them and the response was terrific in that all of them had volunteers who participated in the PIT. Attention was paid to pairing those with youth experience with someone without that knowledge. In 2019 the CoC revised youth specific questions on the survey and distributed the survey to all of the CoC for review prior to finalization with follow up phone calls to those serving youth to make sure wording was appropriate. The count takes place over several days and time is flexible, which also assists with surveying youth. 2) Locations where youth gather or may be found were identified with the assistance of local stakeholders, as well as drop in centers, agencies that provide meals and other “hot spots” that differ by county and town. 3) Youth participants were involved in the count in Coconino County where Northern Arizona University is located.

2B-7. PIT Count–Improvements to Implementation.

Applicants must describe the CoC’s actions implemented in its 2019 PIT count to better count:

- 1. individuals and families experiencing chronic homelessness;**
- 2. families with children experiencing homelessness; and**
- 3. Veterans experiencing homelessness.**

(limit 2,000 characters)

1) The 2019 PIT count involved 289 volunteers deployed throughout the 13 counties in the AZBOSCOG. County LCEH PIT leads provided input into survey revisions and it was vetted thru the CoC. Then each Lead provided training to local volunteers with a focus to enhance engagement skills to engage chronically homeless, families and veterans. The survey form continued to be refined and simplified to expedite interview time. Additional steps were used to engage chronic homeless (CH) persons;

families with children and veterans. 1) Chronic: AZBOSCOG PIT CH numbers did decrease slightly from 471 in 2018 to 467 in 2019. CH count strategies included: a) RBHA mental health providers PIT participation; b) PATH and experienced outreach teams participated to engage hard to serve CH persons especially in remote environments where rural CH persons go to avoid harassment or engagement; and c) law enforcement cooperation to identify homeless sites.

2) Family strategies included: a) PIT interviews hosted at mainstream service locations including food pantries, dining halls, coordinated entry access points where homeless families are more likely to present for assistance; b) school liaisons with knowledge of family and youth issues participated; and c) targeted follow up with DV and non HMIS CoC family shelters for inclusion in sheltered count.

3) Veterans: LCEHs worked with SSVF, VASH, and local Veteran agency volunteers to locate veterans in the PIT count. Veteran service organizations lead veteran engagement activities including securing interview incentives, hosting stand-down events to draw veterans and using experienced Veteran outreach staff to identify camps and other hard to find veteran (and CH) populations.

3A. Continuum of Care (CoC) System Performance

Instructions

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

***3A-1. First Time Homeless as Reported in HDX.**

Applicants must:

Report the Number of First Time Homeless as Reported in HDX.	4,040
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3A-1a. First Time Homeless Risk Factors.

Applicants must:

- 1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;**
- 2. describe the CoC’s strategy to address individuals and families at risk of becoming homeless; and**
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)**

1)Between FY18 and FY19 the CoC reported a decrease in first time homelessness of 244 persons, or 5.6%. The CoC reviewed national research, and examined HMIS data to determine risk factors for persons becoming homeless for the first time and discussed this information with the GAB and LCEH Leads. Data includes HMIS demographics, prior living situations, economic data including housing affordability/availability, institutional releases, and other mainstream systems data. The CoC is focused on first time risk factors including previous episodes of homelessness, lack of housing affordability, evictions, and institutional releases to homelessness. Coordinated entry serves as a diversion opportunity to help identify those at risk of

homelessness and make referral to appropriate serves to mitigate these factors. Four LCEH's are piloting jail/prison pre-release diversion and housing counseling programs. 2) The CoC uses the following strategies to address and prevent individuals and families from becoming homeless: a) ADOH Eviction prevention pilot in 4 of the BOS counties developed by identifying the highest rates of eviction using \$2 Million in AZ HTF funding b) BOS ESG contract, ADOH HTF RRH Programs and VA SSVF programs set aside homeless prevention funding in all contracts. c) Training and implementation of diversion techniques through the Arizona Coalition on Housing across the BoS d) LCEH development of financial education workshops, budgeting education, identification of barriers and resources to employment and partnering with local Community Action Programs' on this work e) the addition of AHCCCS/Medicaid integrated health planning networks to improve coordination of housing and support services e) CoC HMIS BNL includes first time homeless identification to expedite engagement.

3) The ADOH CoC Coordinator is responsible for working with HMIS, mainstream providers, LCEHs, and CoC stakeholders to oversee, implement and evaluate the strategies described here.

***3A-2. Length of Time Homeless as Reported in HDX.**

Applicants must:

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.	58
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3A-2a. Strategy to Reduce Length of Time Homeless.

Applicants must:

- 1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;**
 - 2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and**
 - 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless.**
- (limit 2,000 characters)**

1) Comparing SPM 1a from 2017 to 2018, the average Length Of Time (LOT) persons remained homeless in ES was reduced by 2% from 49 to 48 days and average LOT persons remained homeless for ES/TH was reduced by 16% from 69 to 58 days. Key strategies to continue to reduce LOT are: a) HMIS quarterly review to identify and prioritize users with over a 100 days in ES/TH and follow up directly as to the situation; b) as part of CE Standards there is a LOT weighted factor in CE prioritization and this is included in the weekly county By Name Lists (BNLs) sent to LCEH leads for use at case conferencing; c) behavioral health, VA and other mainstream partners use HMIS to prioritize, using LOT in their housing resources; d) previous reallocations and ADOH AZ HTF funding for RRH to expedite housing placement for those with long LOT, and e) CoC written standards require Housing First practices in all project types.

2) To help identify HH's with the longest LOT's homeless: 1) CoC CE standards require ES's and Outreach to refer to all PH resources those person with the

longest LOTs and most severe needs. 2)the CoC works with the VA and AHCCCS/RBHA systems to prioritize housing for homeless persons in their systems. 3)HMIS reports are regularly provided to agencies to assist them in analyzing the length of time individuals and families are experiencing homelessness so that they can develop strategies to reduce LOT homelessness. Additionally, HMIS provides regular reporting training to agencies to enable them to run the reports for their own agency on “as needed” basis to track this metric. 3)The ADOH CoC Coordinator is responsible for overseeing the CoC’s strategy to reduce the LOT individuals and families remain homeless.

***3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	44%
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	96%

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:

1. describe the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
2. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
3. describe the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
4. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(limit 2,000 characters)

1) In 2018, exits to PH from ES, TH, and PH-RRH increased by 2% to 44% compared to 2017. The percentage of PH retention or exits to PH destinations from PH increased by 2% to 96%. The CoC strategy to increase PH exits include: a)CoC establishing PH exit goals for SO, ES, TH, RRH and to monitor performance quarterly.2) Projects evaluated on % who exit to PH in the annual CoC evaluation process. 3)Continue with ADOH HTF funded RRH programs 4) CoC written standards require Housing First practices in all project types, 5)

CoC contracts require all PH projects to prioritize those with greater needs and longer homeless histories, and PSH projects must follow HUD's Order of Priority6) mandated SOAR training for all CoC contractors, and mandated OAT data entry; b) continuing to develop coordination efforts with AHCCCS around HMIS participation and service coordination for persons with behavioral health issues. 2) The ADOH Special Needs CoC Coordinator is responsible for strategies to increase exits to PH. 3) CoC strategies to increase PH exits includes: a) Renewal projects are evaluated and scored on percentage of clients who exit to/retain PH in the annual CoC project eval process b) CoC written standards requires Housing First practices in all projects, c) CE Standards require all PSH projects to prioritize those with greater needs and longer homeless histories d)referral and service coordination with behavioral and physical health entities; e) facilitating case planning around transportation solutions; f) assisting clients in being connected to activities that enhance and develop overall independent living and pre-employment skills; g) regularly scheduled face to face case management contacts in the client's home to monitor progress and provide support. 4) The ADOH Special Needs CoC Coordinator is responsible for overseeing the strategy to increase the exits/retention of PH.

***3A-4. Returns to Homelessness as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	4%
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	6%

3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

Applicants must:

- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;**
- 2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and**
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)**

1)The CoC identifies common factors in returns to homelessness (RTH) having reviewed national research, using HMIS and client data reports, reviewing returns to the CE HMIS based BNL, and feedback from CoC working groups and LCEHs. ADOH reviews all exits from all CoC programs monthly and discusses questionable exits with the sub-recipient. 2) The HMIS system admin continues to develop capabilities to run recidivism SPM by county and project to target performance so the CoC may identify other local issues that may be impacting RTH and develop project based incentives and remedial interventions. 2) Strategies to reduce RTH include: a) using HMIS to quickly

identify returns for service connection and rehousing; b) involving RHBA, VA and 3rd party service providers in the CoC to improve mainstream service connection and retention especially for SMI individuals; c) increasing SOAR in all CoC and HTF funded projects to expedite disability benefits as appropriate; (d) developing improved partnerships with workforce and employment services, developing MOU's to ensure follow through; e) continued monitoring of all project exits through HMIS to evaluate services and retention; and (f) Renewal CoC projects are evaluated on their increasing income/non-cash benefit rates as part of the annual CoC project evaluation process. 3) These strategies are the responsibility of the AZBOSCOC Coordinator working with GAB and LCEH stakeholders.

***3A-5. Cash Income Changes as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	15%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	20%

3A-5a. Increasing Employment Income.

Applicants must:

- 1. describe the CoC's strategy to increase employment income;**
 - 2. describe the CoC's strategy to increase access to employment;**
 - 3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and**
 - 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment.**
- (limit 2,000 characters)**

1) Strategies to increase employment include: a) Establishing goals for all project types related to increasing cash income both employment and/or benefits and monitoring quarterly b) Assisting clients in connecting with mainstream employment resources/job training, c) resolving transportation barriers, d) executing an MOU b/w the CoC and AZDES Workforce Development Program. 2) Key Strategies to increase access to employment include: a) a) assisting clients in connecting to mainstream employment resources and training including job fairs, job listings, and employment trainings b) execution of formalized MOU agreements b/w LCEH's with local employment agencies such as Quality Connections and Goodwill; c) provide CM training on strategies for increasing client's access to employment and incorporate into the client's housing case plan at program entry; and d) use HMIS to monitor income progress on a quarterly basis. 3) Strategies include: a) Increased CoC LCEH partnerships and agreements with employment specialty agencies to provide enhanced job training, job placement, skill development, and financial education

workshops. b) Increased CoC partnerships with Vocational Rehab services which provide job skills training for clients with disabilities c) CoC program assisted transportation to all job fairs and assistance in registering with Arizona@Work as well as pre-employment services including interviewing skills. d) LCEHs work with local mainstream programs networks including WOIA workforce development providers, VAHCSs and AZ Department of Veterans Services, Vocational Rehabilitation, and AHCCCS/RBHA physical/behavioral health programs to assist households to secure income through job placement, supported employment, training, resume and job search assistance, transportation, employment related resources (clothing, tools, bikes) and counseling. 4) The ADOH CoC Coordinator is responsible for overseeing the CoC's strategy to increase jobs and income from employment.

3A-5b. Increasing Non-employment Cash Income.

Applicants must:

- 1. describe the CoC's strategy to increase non-employment cash income;**
- 2. describe the CoC's strategy to increase access to non-employment cash sources;**
- 3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.**

1) SPM measure 4 shows the percentage of all clients (stayers/leavers) with increased non-employment cash income remained steady at 46 % in 2019. The CoC uses several strategies to build non-employment cash income strategies into their case planning process with their program participants. These include: a) ADOH Special Needs Division is the SOAR AZ lead agency within the CoC providing leadership and coordination to increase access to SOAR application services and outcomes; b) regular SOAR committee meetings are organized and held to promote information and consistency related to the SOAR application submission process with Social Security. c) all benefits applications are submitted and tracked through the OAT system for consistency and follow through. d) All case managers from participating agencies assist persons to gain TANF, SNAP, Medicaid, child support if eligible, and unemployment if needed. 2) The CoC primarily uses the SOAR model as a strategy to increase non-employment cash income. ADOH Special Needs Division acts as the lead agency for SOAR program implementation across the CoC and conducts regular committee meetings to coordinate efforts around increasing client access to SOAR. All CoC program staff are contractually obligated to have at least one SOAR trained staff in each of their agencies in order to facilitate and expedite the review and approval of SSI/SSDI benefits applications. 3) These strategies are the responsibility of the AZBOSCOC Coordinator working with GAB and LCEH stakeholders.

3A-5c. Increasing Employment. Attachment Required.

Applicants must describe how the CoC:

- 1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and**
- 2. is working with public and private organizations to provide meaningful,**

**education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being.
 (limit 2,000 characters)**

1) The CoC through the LCEH's is in formal partnership with a few community colleges throughout the BoS to promote technical training and certificate programs that allow clients to gain employment readiness and training. In addition, the CoC has multiple referral partnerships with Workforce Solutions to provide life skills training, GED classes, career counseling, and on the job training, support services, and testing. Clients are assisted in accessing the Vocational Rehabilitation Services Department with DES and in enrollment with the Arizona@Work programs throughout the state. CoC programs also sponsor and promote career fair participation throughout the BoS which target resume development, interviewing enhancement skills, and overall job readiness training. 2)The CoC has established and is developing partnerships to facilitate access to increased employment opportunities with private employers and organizations. These include: a) working with ARIZONA@WORK programs focusing on client career choice and/or educational services that are applicable to the client's financial needs and goals .b) utilizing work study program employees from Yavapai Community College and Embry Riddle University as well as Upward Bound and trio programs which assist clients with enrollment in certification programs that are applicable to the client's skills and interests. c) Open referral networks with Good Will industries providing job training, job placement, job skills, and limited financial education d) Facilitating access to Vocational Rehabilitation services and Quality Connections providing employment opportunities and job skills training for clients with disabilities.

3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	<input type="checkbox"/>
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	<input type="checkbox"/>
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	<input type="checkbox"/>
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	<input type="checkbox"/>
5. The CoC works with organizations to create volunteer opportunities for program participants.	<input type="checkbox"/>
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	<input type="checkbox"/>
7. Provider organizations within the CoC have incentives for employment.	<input type="checkbox"/>
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	<input type="checkbox"/>

**3A-6. System Performance Measures 05/30/2019
 Data-HDX Submission Date**

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

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3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
2. Number of previous homeless episodes	<input checked="" type="checkbox"/>
3. Unsheltered homelessness	<input checked="" type="checkbox"/>
4. Criminal History	<input checked="" type="checkbox"/>
5. Bad credit or rental history	<input checked="" type="checkbox"/>
6. Head of Household with Mental/Physical Disability	<input checked="" type="checkbox"/>

3B-1a. Rapid Rehousing of Families with Children.

Applicants must:

- 1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;**
- 2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once**

assistance ends; and
3. provide the organization name or position title responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of them becoming homeless.
(limit 2,000 characters)

1a)The CoC assesses and monitors performance for length of rehousing on all CoC contracts. b)CE Standards require F-VI-SPDAT to be done ASAP on HH’s in shelter with no self-identified housing plan, to help ID families with the greatest needs and refer them to PH ASAP. c)Written Standards require Housing First practices in all project types. d) Written Standards require reducing barriers to entry and targeting resources based on need. e) COC works with the state ESG recipient to increase ESG funds for RRH and to work in partnership with ADOH to fund programs together (as in La Paz County ESG funds shelter, ADOH fund RRH) focusing on counties with few resources. f) ADOH funds housing locator staff for four CoC counties. 2)CoC strategies to increase housing retention include: a) implementing RRH housing and service standards developed with DES/ESG to improve services and outcomes; b)RRH providers required to develop and collaboratively work on individualized housing stability plans with RRH clients c) monitoring monthly exits from all CoC, ADOH HTF RRH grants, and ESG RRH programs for positive exits to PH and follow up on negative exits; c) tracking income and other stability factors on all CoC and ADOH HTF RRH programs to ensure income for rent after end of RRH subsidy; e) RRH policies and practices allow ongoing case management resources and in specific cases, extension of financial assistance to ensure stability; f) RRH standards require providers to encourage clients to contact provider if experiencing instability after financial assistance ends. g) Provider agencies work with ARIZONA@WORK to make sure families are engaged in locating work and retaining it. 3)The ADOH CoC Coordinator is responsible for overseeing the CoC’s strategy to rapidly re-house families with children within 30 days of becoming homeless.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or - Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	<input checked="" type="checkbox"/>
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	<input checked="" type="checkbox"/>
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	<input checked="" type="checkbox"/>
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	<input type="checkbox"/>

3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC’s strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC’s current strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
2. Number of Previous Homeless Episodes	<input checked="" type="checkbox"/>
3. Unsheltered Homelessness	<input checked="" type="checkbox"/>
4. Criminal History	<input checked="" type="checkbox"/>
5. Bad Credit or Rental History	<input checked="" type="checkbox"/>

3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

- 1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and**
 - 2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.**
- (limit 3,000 characters)**

1a)The ADE State Coordinator of Homeless Education has a permanent seat

on the BoSCoC GAB. B)At the LCEH level, six counties have local LEA/McKinney Vento School Liaisons participating in LCEH meetings and case conferencing to coordinate resources. The new ADE State Coordinator has agreed to work to assist the CoC in promoting and recruiting LEA and School Districts to participate in CoC/LCEH activities. c) ADE provides training, workshops, and multiple language materials about the rights of students in temporary housing. d)RHY sub-recipients participate in CoC PIT and LCEH activities to engage youth and families experiencing homelessness. e)The CoC is in discussion about providing HMIS access to LEAs to serve as CoC CE access points for youth and children in areas where homeless outreach services are limited.

2a)The ADOH HTF RRH programs are encouraged to work with all programs serving homeless youth and let them know this is a PH resource b) CoC has two designated youth homeless service and housing providers. These programs are active in the CoC including CE, case conferencing, HMIS and LCEH coordination. c) the CoC has a training proposal into the Arizona Housing Coalition to provide a minimum of two trainings in different geographical locations on outreaching to unsheltered youth before end of 2019 d)There is a Youth Drop In Center Yavapai County open 3-5 hours, 5 days a week and there is another agency that has 4 beds available for emergency shelter. e) The CoC continues to include youth in established programs as the data and funds do not support separate entities based on the data. In the 2019 PIT count, there were zero (0) unaccompanied youth individuals counted that were under the age of 18. A total of 21 unsheltered youth households were counted with at least one adult and one child. Numbers have remained stagnant for years.

3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

Applicants must:

- 1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;**
- 2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and**
- 3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)**

1)The AZBoSCoC compares current and historical HIC data, HMIS information including BNLs based on HMIS, coordination with youth providers and mainstream stakeholders (ex: DES, school liaisons) and local LCEH provider feedback to measure the need and availability of resources for homeless youth in AZBoSCoC.

2) The specific measures currently being used are the number of unsheltered homeless youth and youth resources identified in our annual HIC and PIT counts and presence of unsheltered youth on local LCEH HMIS generated BNLs. BNL information is available weekly and HIC/PIT data is compared to data collected since 2015 to identify any longer-term trends. Since 2015 overall numbers of homeless youth have remained stable;

3)In comparing year by year data for homeless youth in the HIC/PIT and HMIS system, data is consistent and reflects our understanding from other data

points.
including anecdotal information from local outreach, LCEH meetings, PIT volunteer debrief reports and other stakeholder feedback. The CoC continues to increase training to provider agencies to address youth issues and seek understanding of where there may be gaps in order that this population does not go unserved.

3B-1e. Collaboration–Education Services.

Applicants must describe:

- 1. the formal partnerships with:**
 - a. youth education providers;**
 - b. McKinney-Vento LEA or SEA; and**
 - c. school districts; and**

- 2. how the CoC collaborates with:**
 - a. youth education providers;**
 - b. McKinney-Vento Local LEA or SEA; and**
 - c. school districts.**

(limit 2,000 characters)

1) Formal partnerships occur at the LCEH membership level. Educational sectors represented are McKinney Vento homeless school liaisons and other local school staff, community college and university staff in applicable communities, Big Brothers Big Sisters, and Head Start. 2) a. The CoC works with education from the state to local coordination through the LCEH meetings to address systemic and local coordination with the 150 CoC public school districts as well as charter and other education programs. The Arizona Department of Education (ADE), the SEA, has a McKinney Vento Coordinator who works with ADOH/CoC and DES/ESG. The Coordinator participates in quarterly CoC LCEH lead meetings. The Coordinator and the CoC Coordinator meet regularly. At the LCEH level, five counties have local LEA/McKinney Vento School Liaisons participating in meetings and case conferencing. b) The SEA McKinney Vento Coordinator works directly with LEAs in each CoC county to coordinate services. The State Coordinator assists the CoC in promoting and recruiting LEA and School Districts to participate in CoC/LCEH activities. ADE provides training, workshops, and multiple language materials about the rights of students in temporary housing. The CoC has also discussed providing HMIS access to LEAs to serve as CoC CE access points for youth and children in areas where homeless outreach services are limited. 3) School District participation and coordination takes place at the LCEH level with at least seven local school district liaisons in five counties participating in LCEH meetings, case conferencing, PIT counts and coordination of referrals and resources. The SEA has partnerships defined in state law to coordinate educational and homeless programs with education providers, LEAs, and school districts. The SEA coordinates homeless training for school liaisons at the annual Ending Homeless Conference.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

CoC policies and ADOH sub-recipient contracts require that persons experiencing homelessness, especially families with children, be informed about eligibility for educational services. To ensure compliance, CoC and ADOH contracts require projects to inform persons of eligibility for educational services per McKinney-Vento rules. This requirement is generally met by referrals and ongoing coordination with local school district McKinney-Vento liaisons. LCEH membership across the CoC includes participation and coordination with local McKinney liaisons and school district representatives. Shelters and other CoC homeless programs require all families to enroll children in school and provide referrals to the local McKinney Vento liaison to assist in educating persons about their education eligibility, coordinate with school district programs, transportation, and other school related community resources. Similarly, through the LCEHs, school liaisons refer clients to CE for shelter, housing and homeless programs after providing background on education resources and eligibility. In the past year, the AZ Dept. of Education State McKinney-Vento Coordinator now participates in CoC planning and coordination meetings with the LCEH and other statewide stakeholders. Through this partnership the CoC has begun standardizing procedures regarding CoC and McKinney Vento programs and ensure that all school districts and liaisons are participating in the CoC and necessary information regarding educational eligibility and other program requirements are communicated effectively.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	No	No
Head Start	Yes	No
Early Head Start	No	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	No	No
Public Pre-K	No	No
Birth to 3 years	No	No
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		
First Things First	Yes	No
	No	No

3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC. Yes

3B-2a. VA Coordination–Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness. Yes

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach. Yes

3B-3. Racial Disparity Assessment. Attachment Required.

- Applicants must:**
 1. select all that apply to indicate the findings from the CoC’s Racial Disparity Assessment; or
 2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.	<input checked="" type="checkbox"/>
2. People of different races or ethnicities are less likely to receive homeless assistance.	<input checked="" type="checkbox"/>
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	<input checked="" type="checkbox"/>
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	<input checked="" type="checkbox"/>
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>
7. The CoC did not conduct a racial disparity assessment.	<input type="checkbox"/>

3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC’s strategy to address any racial disparities identified in its Racial Disparities Assessment:

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.	<input checked="checked" type="checkbox"/>
2. The CoC has identified the cause(s) of racial disparities in their homeless system.	<input checked="checked" type="checkbox"/>
3. The CoC has identified strategies to reduce disparities in their homeless system.	<input checked="checked" type="checkbox"/>
4. The CoC has implemented strategies to reduce disparities in their homeless system.	<input checked="checked" type="checkbox"/>
5. The CoC has identified resources available to reduce disparities in their homeless system.	<input checked="checked" type="checkbox"/>
6: The CoC did not conduct a racial disparity assessment.	<input type="checkbox"/>

4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at <https://www.hudexchange.info/program-support/my-question/>

Resources:

The FY 2019 CoC Application Detailed Instruction can be found at:

<https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources>

The FY 2019 CoC Program Competition Notice of Funding Availability at:

<https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices>

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

4A-1. Healthcare—Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	No	No
Other: (limit 50 characters)		
	No	No

4A-1a. Mainstream Benefits.

Applicants must:

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;**
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;**
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in**

health insurance;
4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
5. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits.
(limit 2,000 characters)

- 1) The CoC involves mainstream benefit providers at all levels of CoC governance from the GAB, CoC Committees, to all LCEH meetings, held quarterly and monthly. Local mainstream staff attend LCEH meetings to offer guidance on how to access mainstream programs and share current information. Mainstream providers including DES, AZDVS, AHCCCS, RBHAs and other health plans, ADE McKinney Vento liaisons, CAP offices, legal aid organizations, law enforcement, other social service providers and faith-based organizations all share information regularly on mainstream and other supportive services.
- 2)At the LCEH level AZ DES staff attend monthly meetings as all stakeholders work to reduce or overcome barriers for clients to apply. a) DES and ADOH/COC staff meet to discuss mainstream DES program coordination including hunger programs, benefit coordination, employment, long-term care and other programs administered through DES; b) mainstream providers including the VA, DES, AZDVS, AHCCCS (and RBHAs) participate at GAB, LCEH Lead and Stakeholders meetings and in local LCEH’s to promote and coordinate mainstream programs.
- 3)AHCCCS is working with the CoC to include all five AHCCCS integrated health plans into HMIS and to increase service enrollment and engagement. One plan, Arizona Complete Health, on boarded this year. AHCCCS and the CoC are working on protocols to share HMIS and RBHA data to expedite service connections; and d) ADOH is the statewide SOAR Lead to promote and increase access to disability benefit and mainstream service enrollment.
- 4) CoC providers review Medicaid and other benefit plans as a part of their case planning process. These include a) understanding how to access care within your region b) learning effective communication with providers c) maintaining appointments and follow up in order to maintain consistency.
- 5) Mainstream benefits strategies are the responsibility of the AZBoSCoC Coordinator working with GAB and LCEH stakeholders.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	0%

4A-3. Street Outreach.

Applicants must:
 1. describe the CoC’s street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
 2. state whether the CoC’s Street Outreach covers 100 percent of the CoC’s geographic area;
 3. describe how often the CoC conducts street outreach; and
 4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.
 (limit 2,000 characters)

1)The CoC is a large physical area w/ many hard to access regions and significant disparities in outreach programs and coverage. Most outreach in the CoC is coordinated at the LCEH level to incorporate diverse resources and unique outreach challenges in each area. Some counties have some established mainstream outreach capacity through PATH; VA outreach teams; and/or ESG programs. Counties utilize local non-profit, government, faith, and other community-based program to provide outreach. All enter data into HMIS, and all persons contacted are included in HMIS generated county BNL CE. The CoC works to strengthen this network by securing additional CoC PATH funding through AHCCCS, adding local outreach providers into HMIS, and exploring funding strategies to layer CoC, AZ HTF and ESG funding to maximize available outreach funding in more rural communities that do not have PATH or other mainstream outreach coverage. 2) Through this network, 100% of the CoC has street outreach. Street outreach in each county covers not only outreach in cities and town, but also large physical areas in severe desert, mountain, and forest environments. In our 2018 NOFA, the CoC proposed re-allocation of funding to establish a call in CE assessment line for our more rural counties that are not currently covered. This project was approved and will be operational in October. 3) Outreach occurs daily and weekly although specific times and schedules vary by community based on resources and community need. Mainstream providers including VA and PATH teams cover multiple counties, so outreach time are split between communities based on availability. 4) Outreach teams use many strategies: stand-downs and other resource events to draw persons; forest and desert outreach to find individuals camping or living outside of habitable areas; and partnerships with other mainstream providers to identify persons they encounter who may not avail themselves of specific homeless resources.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	562	678	116

4A-5. Rehabilitation/Construction Costs–New No Projects.

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting \$200,000 or more in funding for housing rehabilitation or new construction.

4A-6. Projects Serving Homeless under Other Federal Statutes. No

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. Identification	09/13/2019
1B. Engagement	09/24/2019
1C. Coordination	09/24/2019
1D. Discharge Planning	No Input Required
1E. Local CoC Competition	09/24/2019
1F. DV Bonus	09/24/2019
2A. HMIS Implementation	09/24/2019
2B. PIT Count	09/24/2019
3A. System Performance	09/24/2019
3B. Performance and Strategic Planning	09/24/2019
4A. Mainstream Benefits and Additional Policies	09/24/2019
Submission Summary	No Input Required