Arizona Balance of State

Veterans Working Group Meeting Minutes

February 27, 2019

Members Present:

Danna Auriana (*SAVAHCS*)- Phone	Rocky Coronado (*Catholic Charities*)
Jeff Willgale (*VA*)	Ryan Louis (*NAVAHCS*)
Jocelyn Muzzin (*SAVAHCS*)	Tianna Cann (*NCHP*)
Linda Kot (*Primavera*)- Phone	Timothy Laskowski (*US Vets*)
Lynda Bennett (*Catholic Charities*)	

Members Absent:

Anna Lucero (*Primavera*)	Nick Wood (*VRCA*)
Bryan Durham (*AZDVS*)	Penny Miller (*VA*)
Cammie Dirrim (*Primavera*)	Robert Pilcher (*SAVAHCS*)
Carole Benedict (*US Vets*)	Scott Fincher (*ADVS*)
Darrel Reynolds (*Catholic Charities*)	Sheryl Derby (*SAVAHCS*)
Edward Shier (*NAVAHCS*)	Stephanie Michael (*AZDVS*)
Frank Real (*Primavera*)	TJ Reed (*Crisis Response Network*)
Jezreel Ramirez (*AZDVS*)	Tom Isakson (*VRCA*)
Kimberly Washington (*VA*)	Tyler Rosensteel (*Crisis Response Network*)
Miguel Villalpando (*NCHP*)	Anna Lucero (*Primavera*)
Monica DeLaRosa (*AZDVS*)	

Staff & Guests

David Bridge (*ADOH*)	Karia Basta (*ADOH*)
Glorianna Vercruyssen (*CRN*)	Melissa Swain (*ADOH*)
Joanna Sagar (*AZ Housing Coalition*)	Shane Groen (*AZ Housing Coalition*)

Everyone was welcomed, and the meeting started at 9:05 a.m. Minutes from the previous meeting (01/30/19) were approved, and introductions were performed.

Updates from Partners/Programs

Catholic Charities is working to get the TIP grant up and running; they were awarded 18 beds over two years, although there are questions around who the most appropriate TIP client should be. They need at least one person accepted and in an approved apartment by March 31, 2019 in order to not lose the funding.

> *Action Item: David will contact the GPD Coordinator(s) for the TIP program and invite them to future meetings, so active discussion can be brought to the group.*

NOFA Awards

David gave a synopsis of the HUD NOFA awards for the 2018 cycle; funding was continued for all projects currently in place, except the funds for West Yavapai Guidance Clinic were reallocated to use for a rural community Coordinated Entry line in counties without CE infrastructure (Graham, Greenlee, Gila, and Santa Cruz Counties, with potential for Apache, Navajo, or Pinal Counties in the future).

One other minor change is the US Vets TH program in Yavapai County has been changed to a TH-RRH program.

Preliminary PIT Numbers

Karia gave a brief overview on what the PIT numbers are looking like compared to previous years, and there is very little difference. What is concerning, however, is why Mohave County's veteran numbers are so elevated on the PIT, but this number of individuals are not accounted for on the BNL.

HMIS Updates

Glorianna gave an update of changes made to HMIS. Adding a geo-code or zip code field is not straightforward for programs that have a headquarters in one location but provide services in other locations. Ryan clarified his previous request for a list of providers to get an idea of where gaps may exist. The ROI on the BNL needs to be maintained, so everyone should be obtaining ROIs and entering them for those currently without this information. Additional people can be given access to specific counties' BNLs, provided they give documentation on their policy regarding who gets to see it, how non-dissemination is enforced, and what other protections will be followed.

> *Action Item: David will make sure Jocelyn receives access for the BNL for Yuma and Cochise Counties.*

VA Eligibility Determination

There was no new information.

Diversion Training

Joanna gave an overview of the Diversion training she is developing with the assistance of Lynda Bennett and others. The goal is to eventually train others to present the information. All SSVF providers are newly required to submit reports how, and where, and what the next steps are in their Diversion efforts.

Any training developed needs to be repeatable, since there is such high turnover in personnel working with homeless veterans.

> ***Action Item:*** ***David will put Joanna and Lynda on the agenda for the upcoming local coalition meeting to discuss Diversion training.***

Review of Southern Outreach Gaps Survey Results
Jocelyn has not had any of her calls or emails returned from Good Neighbor Alliance.

> ***Action Item:*** ***Linda will give Jocelyn a different contact number.***

Jocelyn is hoping to attend Yuma's Case Conferencing meeting so she can coordinate face to face.

Process Mapping Break-Out Session
Members divided into Northern and Southern groups to map out the *current* process for veteran workflows. Jeff provided the process map that the Maricopa County CoC developed, to use as an example.

> ***Action Item:*** ***Jocelyn will work with Cochise County SSVF to map their current process.***

> ***Action Item:*** ***David will enter the results into Visio so each county can see what their current process map looks like.***

> ***Action Item:*** ***Every program in the Balance of State is asked to fill out the HMIS survey.***

At the next meeting the *goal* processes will be mapped.

With no further business, the meeting concluded at 11:10 a.m., February 27, 2019.

STAKEHOLDERS	2019.01-30	2019.02-27
AZDVS		
Catholic Charities	X	X
NCHP		X
NAVAHCS	X	X
Primavera	X	X
SAVAHCS	X	X
US Vets	X	X
VA	X	X
VRCA		

Commonly used acronyms:

ADOH= Arizona Department of Housing
AHC= Arizona Housing Coalition
ALIP= Arizona Landlord Incentive Program
AZBoSCoC= Arizona Balance of State Continuum of Care
AZDVS= Arizona Department of Veterans' Services
BNL= By-Name List
Catholic Charities Community Services
CE= Coordinated Entry
CoC= Continuum of Care
CRN= Crisis Response Network
CRRC= Community Resource Referral Center
GEO= Geographic
GPD= Grant and Per Diem
HMIS= Homeless Management Information System
HUD= U.S. Department of Housing and Urban Development
JAVC= Jerry Ambrose Veterans Council
LCEH= Local Coalition to End Homelessness
LIHTC= Low Income Housing Tax Credit
NCHP= National Community Health Partners
NAVAHCS= Northern Arizona VA Health Care System
NOFA= Notice of Funding Available
PIT= Point-in-Time Count

Primavera Foundation
PSH= Permanent Supportive Housing
RFP= Request for Proposals
ROI= Release of Information
RRH= Rapid Rehousing
SAVAHCS= Southern Arizona VA Health Care System
SMI= Serious Mental Illness
SPDAT= Service Prioritization Decision Assistance Tool
SPM= System Performance Measures
SSA= Social Security Administration
SSDI= Social Security Disability Income
SSI= Social Security Income
SSVF= Supportive Services for Veterans Families
TA= Technical Assistance
TH= Transitional Housing
TIP= Transition in Place
US Vets= U. S. Veterans Initiative
VA= U.S. Department Veterans Affairs
VASH= Veterans Affairs Supportive Housing
VI-SPDAT= Vulnerability Index- Service Prioritization Decision Assistance Tool
VOCA= Victims of Crime Act
VRCA= Veterans Resource Centers of America