



**ARIZONA BALANCE OF STATE CONTINUUM OF CARE  
COORDINATED ENTRY COMMITTEE MEETING  
April 28,2022—9:30 to 12:00**

| TOPIC                         | PRESENTER           | Minutes    | Notes   |   |   |
|-------------------------------|---------------------|------------|---|---|---|
| Call to Order Introductions   | Cristina Benitez    | 9:30<br>5  | Olivia Gutzman, ADOH<br>Cristina Benitez-present                                  |   |   |
|                               |                     |            | <b>County</b>   | <b>CE Lead</b>  | <b>BNL Lead</b>   |
|                               |                     |            | <b>Apache</b>   | Marilyn Johnson-present   | Marilyn Johnson   |
|                               |                     |            | <b>Cochise</b>  | Brad Roland   |   |
|                               |                     |            | <b>Coconino</b>   | Michelle McManimom-<br>CCS-Present<br>Holly Creager-FSS-<br>present | Chris Moller-Present<br>Kaitlin Rieg<br>kaitlin@flagshelter.org |
|                               |                     |            | <b>Gila</b>   | Helene Lopez-present<br>Antonella Campos-<br>present                | Sasha Hawman  |
|                               |                     |            | <b>La Paz</b>   | Todd Minkey   | Todd Minkey   |
|                               |                     |            | <b>Mohave</b>   | Kelly Williams-present  | Nay Rush  |
|                               |                     |            | <b>Navajo</b>   | Pam Williams<br>Tia Euhler-Recenter-<br>present                     | Marilyn Johnson   |
|                               |                     |            | <b>Pinal</b>  | Suzanne Payan   | Suzanne Payan, Jocelyn Muzzin-present                           |
|                               |                     |            | <b>Santa Cruz</b>   | Keith Dennis  | Yara Castro   |
|                               |                     |            | <b>Yavapai</b>  | LC Brown-present  | Allison Lenocker, Lauri Morrison-present                        |
|                               |                     |            | <b>Yuma</b>   | Lucia Wilson-present  | Lucia Wilson/Julia De Los Reyes-present                         |
|                               |                     |            | ADOH Housing Specialist   | Shannon Haines  |   |
|                               |                     |            | ADOH Housing Specialist   | Connie Howell   |   |
|                               |                     |            | ADOH Admin Assistant  | Melissa Swain   |   |
|                               |                     |            | VA  | Jocelyn Muzzin-<br>present  |   |
|                               |                     |            | Solari  | Stephanie Crum-<br>present  |   |
|                               |                     |            | Independent Contractor  | Candee Stanton  |   |
| US Vets Prescott              | B. Campbell-present |            |   |   |   |
| VA Campus Prescott            | Joe Acevedo-present |            |   |   |   |
| Approval of Minutes 1.20.2022 | Cristina            | 9:35<br>10 | Motion to approve— Kelly Williams<br>Holly Creager— seconded<br>Minutes approved. |   |   |

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| Referrals in HMIS  | Cristina<br>Stephanie Crum-<br>Solari   | 9:45<br>30  | Discussion about doing referrals in HMIS— Coordinated entry has been taking place with referrals, HUD would like to see the referrals in HMIS. Some LCEHs are already using the referral functioning . Solari is talking with each LCEH to get a better understanding what the process that is being used. This will contribute to standardizing case conferencing across the LCEHs. Pinal County has had a meeting with Stephanie. Stephanie also indicated that she has had preliminary discussions with Santa Cruz as well.   |
| Emergency Transfer Plan<br>Guidance<br>(Developed for UFA<br>Registration)   | Candee<br>Cristina  | 10:15<br>10 | Candee reported that a requirement for the 2022 UFA application was that the AZBOSCO have Emergency Transfer Plan protocols in place specifically related to survivors of domestic violence but that they could apply to anyone that might be at risk. A general protocol was developed and will be sent out with these notes—it is page 33 of the AZBOSCO Coordinated Entry Policy which is attached with these notes.  |
| Flow Chart Review—Case<br>Conferencing-<br>Work being done for a framework<br>to conduct the case conferencing   | Candee<br>Cristina  | 10:20<br>20 | Candee found a comprehensive flow chart related to participant engagement through housing placement from Minnesota. The group reviewed the flow chart related to what adjustments would be appropriate, so it generally reflected the AZBOSCO process throughout the LCEHs. Discussion and changes were suggested. Candee will develop an AZBOSCO flow chart based on the discussion and send it out by the first week in June for review.   |
| Assessment (VI-SPDAT)<br>Discussion-<br><ul style="list-style-type: none"> <li>Coconino Findings—their initial review of VI-SPDAT and racial equity</li> <li>Initial discussion about assessments used by other CoCs that were sent out</li> <li>Next Steps</li> </ul> | Cristina<br>Chris<br>Moller<br>CCCS,<br>Sasha<br>Hawman<br>CBI<br>Stephanie<br>Crum<br>Solari<br>Candee | 10:50       | <p>Chris Moeller provided a presentation about how the Coconino LCEH started reviewing data from HMIS and other local systems to assess whether the VI-SPDAT results in bias throughout the system. He shared their data —one initial finding was that gender was a specific issue related to return to homelessness. He indicated that the SPDAT came up short related to</p> <ul style="list-style-type: none"> <li>Retraumatizing</li> <li>Linguistic barriers—Native languages</li> <li>How we define terms—i.e. houseless vs homeless</li> <li>Weighting between families and individuals</li> <li>Self-disclosure</li> <li>Requires high degree of lucidity from the client</li> <li>Risk factors and co-morbidity –result weighting issues.</li> <li>Weightings causing disparity.</li> </ul> <p>Chris offered to provide a training for LCEH Coordinated Entry Leads and others about simple ways that available data can be reviewed as a way to address equity. Cristina will work with Christ to set some dates for an initial training. Chris also provided a <a href="#">link</a> in the chat to the assessment tools that he has reviewed.</p> <p>An initial discussion took place about doing a review of alternative assessments. Since then— Chris Pitcher—the HUD TA for the AZBOSCO suggested at a recent meeting of the three Arizona CoCs—that it might be valuable to review the assessments related to equity as a joint project among the three CoCs. There is a meeting among staff from the three CoCs on 5/13. Cristina and Olivia will be attending. There will be follow up with this committee after that meeting takes place.</p> |
|  |   |             | By Name List tool –Sasha provided an overview about how the BNL is used in some of the LCEHs that he works with. Stephanie—indicated there have been some issues identified—such as some folks who are not homeless showing up on the BNL— She asked that if anybody is seeing an issue— Stephanie –shared BNL criteria—Cristina asked about if current living situation is a significant  |

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|         |           |         | <p>criteria. Stephanie indicated that it is a core consideration. Lucia— indicated that folks who are in treatment/detox— folks are populating on the BNL— Crossroads has been entering everyone – Stephanie indicated that they are aware of that issue and are working through the logic.</p> <p>Stephanie shared the BNL criteria document in the chat. Sasha indicated that the BNL criteria document was very useful in Gila.</p> <p>Cristina indicated that data quality is important as a part of functioning of the AZBOSCOG</p> <p>Kelly asked about how are folks sorting the BNL</p> <p>Sasha indicated they sort where they want to relocate</p> <p>Chris— Chronic— sorted by priorities</p> <p>Jocelyn-sorted by county</p> <p>A workshop will be planned to provide an overview about managing the BNL.</p> |
| ADJOURN |           |         |   |

### Resources

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| <p>ADOH contacts for information/concerns or issues:</p> <ol style="list-style-type: none"> <li>1. Cristina Benitez <a href="mailto:cristina.benitez@azhousing.gov">cristina.benitez@azhousing.gov</a></li> <li>2. Olivia Gutzman <a href="mailto:Olivia.gutzman@azhousing.gov">Olivia.gutzman@azhousing.gov</a></li> <li>3. Ruby Dhillon Williams <a href="mailto:ruby.dhillon@azhousing.gov">ruby.dhillon@azhousing.gov</a></li> </ol> <p>ADOH website: <a href="https://housing.az.gov/documents-links/forms/special-needs-continuum">https://housing.az.gov/documents-links/forms/special-needs-continuum</a></p> <p>&gt;Special Needs-Continuum -What you will find are updates regarding NOFO BOS COG Policies/guidelines/initiatives/Governance Charter, BOSCOG annual meetings note; Coordinated Entry Committee; Governance Advisory Board agenda's/notes; HMIS committee/HMIS documents/form; LCEH Committee; Point In Time Reports; Veterans Work group;</p> <p><b>Special Needs:</b><br/> <b>AZ Landlord Incentive Program ALIP** Based upon available funding**</b><br/> <b>Special Needs Housing Manual &amp; Forms- HUD and Housing related</b><br/> <a href="https://housing.az.gov/documents-links/forms/special-needs-forms">Arizona Landlord Incentive Program-<br/> https://housing.az.gov/documents-links/forms/special-needs-forms</a><br/> <a href="#">Az Landlord Incentive Program documents</a></p> | <p>Resources for Funding and information—many of them have list-serves so you will be updated on information:</p> <p>USICH resource tool for funding for Social and other related Services<br/> <a href="https://www.usich.gov/tools-for-action/federal-health-and-social-service-programs-that-support-people-experiencing-homelessness/">https://www.usich.gov/tools-for-action/federal-health-and-social-service-programs-that-support-people-experiencing-homelessness/</a></p> <p>AZ Housing Fund (Different from the Arizona Department of Housing Trust Fund)<br/> <a href="https://arizonahousingfund.org/">https://arizonahousingfund.org/</a></p> <p>National Alliance to End Homelessness<br/> <a href="https://endhomelessness.org/">https://endhomelessness.org/</a></p> <p>Funds available through Home-American Rescue Plan Program<br/> <a href="https://www.hud.gov/program_offices/comm_planning/home-arp">https://www.hud.gov/program_offices/comm_planning/home-arp</a></p> <p>All things HUD<br/> <a href="https://www.hudexchange.info/">https://www.hudexchange.info/</a></p> <p>United States Interagency Council on Homelessness</p> |
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| <p>System Performance Measure Link<br/><a href="https://public.tableau.com/app/profile/hmisaz/viz/BOS-SystemPerformanceMeasures/CountyComparison">https://public.tableau.com/app/profile/hmisaz/viz/BOS-SystemPerformanceMeasures/CountyComparison</a></p> | <p><a href="https://endhomelessness.org/ending-homelessness/policy/united-states-interagency-council-homelessness/">https://endhomelessness.org/ending-homelessness/policy/united-states-interagency-council-homelessness/</a></p> <p>Housing Assistance Council—focus on rural areas<br/><a href="https://ruralhome.org/">https://ruralhome.org/</a></p> <p>Local First Arizona –Rural Development<br/><a href="https://localfirstaz.com/rural-development">https://localfirstaz.com/rural-development</a></p> |
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