



Brian Mickelsen  
**2011 HOUSING HERO AWARDS**  
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2011 Arizona Housing Forum | Thursday September 22, 2011 12:00 pm | Talking Stick Resort

Arthur Crozier  
Partner in Housing Arizona  
**OLGA OSTERHAGE**

Throughout her 28 year career with the City of Tucson, Olga Osterhage has demonstrated extraordinary leadership on behalf of many in the community through her work in the City's public housing program. Olga has improved the lives of thousands of individuals in the most vulnerable segments of the population by facilitating the investment of millions of dollars in federal funds into public housing programs.



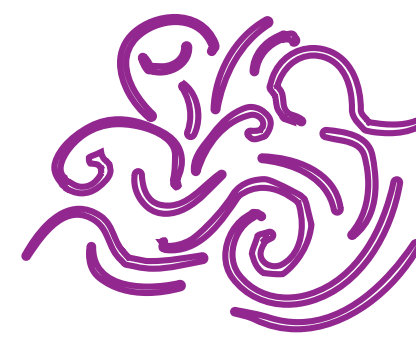
She has proven her leadership as a consistent role model and leader with her ability to interact with people in a respectful and courteous manner, while at the same time being a good steward of the public's resources.

Olga retires at the end of 2011 as the Deputy Director of the City of Tucson's Housing and Community Development Department. She has established a benchmark for her successors to maintain a delicate balance between the

desires of the community and advocating for those in need.



This award celebrates the single action or a lifetime of successes of an individual committed to improving the lives of families and the health of communities through recognition that decent, affordable housing is basic to our social fabric. In 2008, this award was renamed to honor the service of Arthur Crozier, a longtime Arizona realtor and member of both the Arizona Housing Commission and the Arizona Housing Finance Authority.



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# Elected Official TOM SIMPLOT

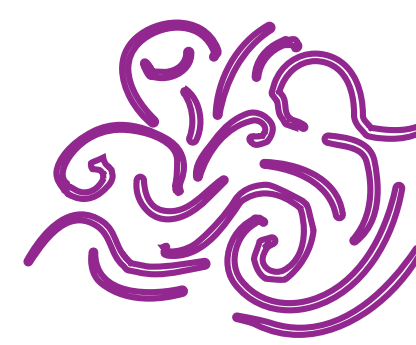


“ *Let’s focus on those who are sleeping in the gutters right in our own neighborhoods and provide them the permanent housing they need without creating artificial barriers to success... finding permanent supportive housing for the chronically homeless will go a long way towards bringing stability to our neighborhoods.* ”

In his 2010 Oath of Office speech, Phoenix City Councilman Tom Simplot created the vision for the Encanto Pointe project. From the time of his first election to the Phoenix City Council in 2003, his primary goals for District 4 were fighting crime, helping small businesses to succeed, preserving the character of the neighborhoods, and providing permanent supportive housing for the chronically homeless using the “Housing First” model. Through his efforts, the Encanto Pointe project, which will provide 54 units of permanent supportive housing to chronically homeless individuals, began construction in July, 2011. In addition to his post on the Phoenix City Council, Councilman Simplot is the President/CEO of the Arizona Multihousing Association.



Recognizes an Arizona elected official who has demonstrated ongoing support for affordable housing projects and programs including housing for homeless, domestic violence, special needs and low income families and seniors. Application must state the accomplishments achieved by the elected official to qualify.



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# Innovative Supportive Housing Program

## 51 HOMES TUCSON

Working alongside Common Ground, a New York non-profit organization, as part of their **100,000 Homes Campaign**, and **Project H3** in Maricopa County, **51 Homes Tucson** is reshaping how homelessness is addressed in Tucson. 51 Homes, a workgroup of the Tucson/Pima Collaboration to End Homelessness (TPCEH), has changed the paradigm from “managing” to “ending” homelessness.

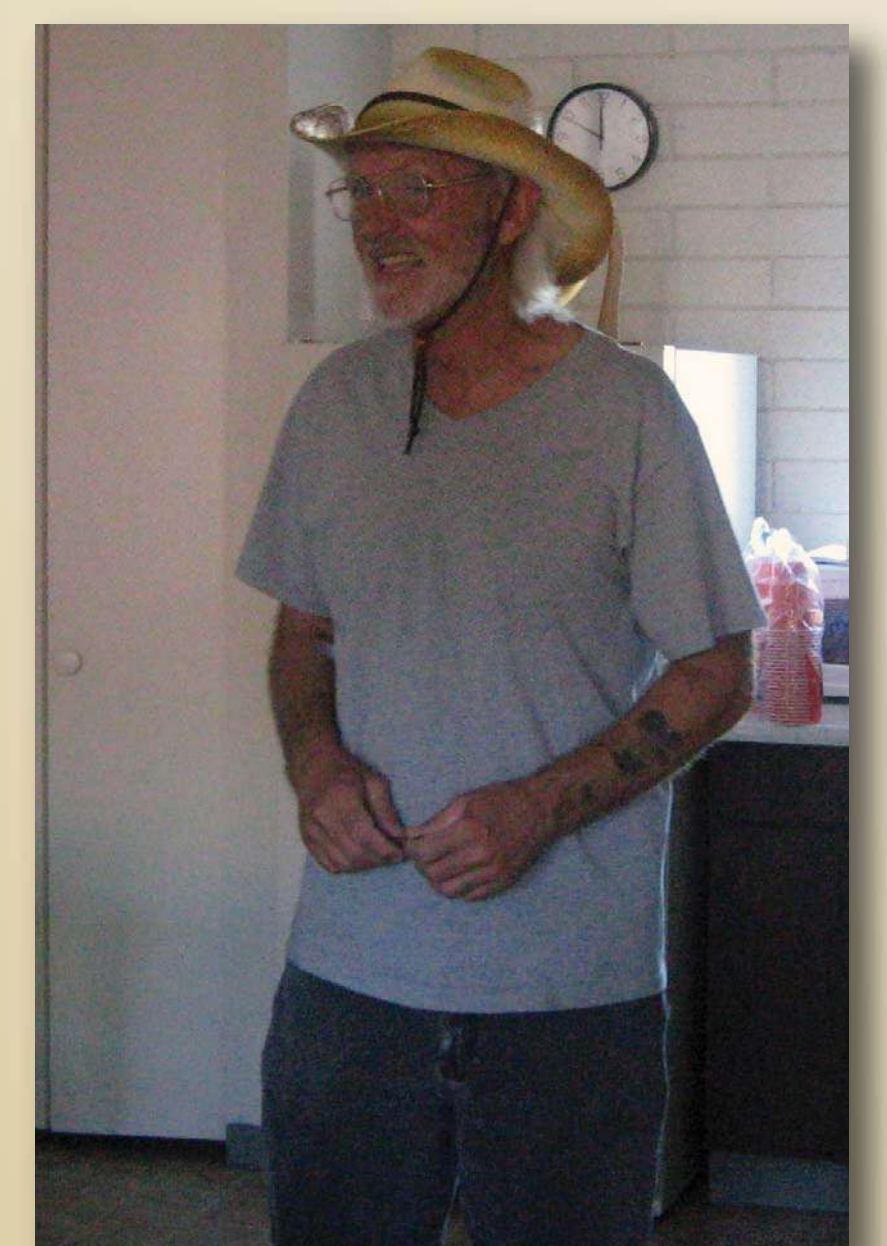


In April 2011, Tucson volunteers interviewed 402 individuals experiencing chronic homelessness with the goal of housing the 51 most medically vulnerable by April 2012. Each of the 51 were provided intensive long-term, wrap around support, led by a Navigator, a trained volunteer who is responsible for accessing all related outreach and support activities. Acting as outreach worker/case worker/friend, the Navigator arranged all available and necessary support services—from furniture to food, counseling to medical services—in the individual’s new home.

Several agencies contributed in-kind services to the initial Navigator program. Emerging needs such as furniture and food were largely acquired through an innovative donation method via a **Sponsor a Vulnerable Adult** program. This program created so much energy in the Tucson area, that all 51 individuals were sponsored, in cash or kind, in less than 15 minutes at a community briefing.

To date, this group of Tucson’s formerly chronically homeless individuals remains housed and supported. Thanks to these replicable and effective strategies, the 51 Homes model has shifted the philosophies of both service and housing providers on how to administer and deliver services.

Recognizes creative programs and services that provide outstanding housing related support and resources to individuals. Eligible nominations include those that result in responsive housing programs, support services, special needs programs including homelessness and supportive housing, and activities focused on education relating to affordable housing including foreclosure and homeownership counseling.





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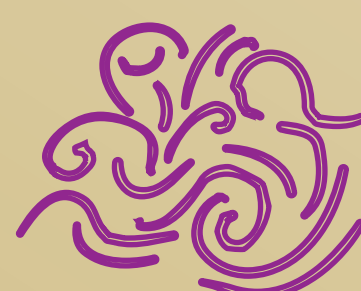
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# Exemplary Rural Multifamily Project FSL YUMA SENIOR TERRACES

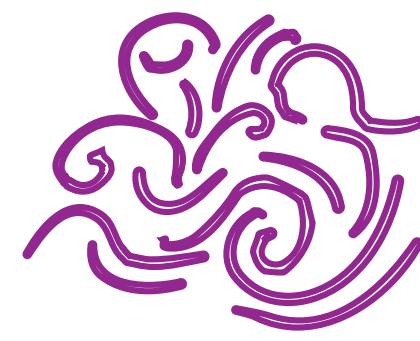
Establishing an environment for seniors to thrive in is a high priority for the Foundation for Senior Living (FSL). FSL believes that Yuma Senior Terraces, with its resort-style Community Life Center and regularly scheduled activities, is a model campus. The proof of this is the 100 percent occupancy within three and one half months of opening.

Yuma Senior Terraces' construction is a well-known green technology called Insulated Concrete Forms (ICF). This method reduces waste to the landfill, reduces energy costs by 50-60 percent, is inhospitable to pests, and reduces insurance and maintenance costs. The single story four-plex design

is appealing to the demographic served by this project. The grounds are xeriscaped to use minimum water, and solar tubes are installed in each unit for daylight lighting. Yuma Senior Terraces is equipped with a full solar panel array, taking advantage of the Yuma area's average 328 days of sunshine per year.



Recognizes an outstanding multifamily rental project in rural Arizona that serves low to moderate income individuals, families or seniors. Eligible nominations include rental projects that have completed construction in the past 5 years and have one more of the following elements: outstanding architectural design, transit orientated design, green building technology, mixed use, preservation/revitalization, serves a public benefit, such as housing for chronically homeless, children with special needs, parents of special needs children, aging in place with children, etc.



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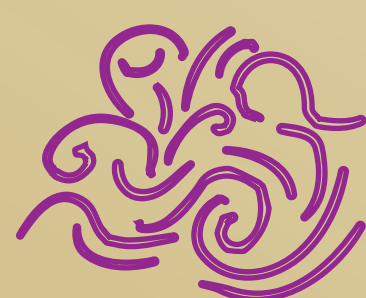
# Exemplary Urban Multifamily Project DEPOT PLAZA/MARTIN LUTHER KING REVITALIZATION PROJECT



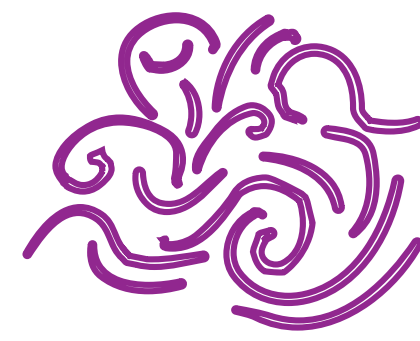
Standing at the eastern gateway to Tucson's downtown, Depot Plaza/Martin Luther King Revitalization Project was designed as a comprehensive mixed-use development. The overall goal of the project was to improve a decaying downtown neighborhood and enhance the lives of the residents.

The challenge for the design and development team was to design a low-income housing project for seniors and persons with disabilities located in an emerging entertainment district and still serve the diverse needs of all the area residents plus leverage the assets used for revitalization. In this project, they have met the challenge.

The linkage to public transportation encourages walking, the outdoor spaces are designed to promote independence and increase community involvement, a rooftop terrace includes a community garden, the recreation room offers amenities that allow the residents to socialize. All these aspects make the MLK building unique, enhancing not only the lives of the residents but serving as a catalyst for future housing in the community.



Recognizes an outstanding multifamily rental project in urban Arizona that serves low to moderate income individuals, families or seniors. Eligible nominations include rental projects that have completed construction in the past 5 years and have one more of the following elements: outstanding architectural design, transit orientated design, green building technology, mixed use, preservation/revitalization, serves a public benefit, such as housing for chronically homeless, children with special needs, parents of special needs children, aging in place with children, etc.



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# Outstanding Affordable Housing Initiative

## DEVINE LEGACY ON CENTRAL



Native American Connections' **Devine Legacy on Central** is an exciting and vibrant LEED-certified affordable housing community that incorporates the important components of high density zoning, multi-use spaces, mixed-income residents and transit oriented development (TOD) in the Central Neighborhood of Phoenix.

Devine Legacy incorporates public and private investments that support the long-range goal of providing high-quality housing at an affordable rate. There is a mix of tenant income levels with 59 units of tax credit supported affordable housing and six units of market rate housing ranging from studio loft-style units to 3 bedroom family style living.

The close proximity of Devine Legacy to job opportunities in downtown Phoenix along the light rail, human services, quality educational facilities, affordable public transit options along with the important inclusion of Native American culture and traditions will ensure the long-term success of the target residents who are eager to find a live-work-play environment that is mindful of their cultural identity, their personal and family needs and their workforce stability. Devine Legacy on Central is planned to be fully operational in November, 2011.



Recognizes the efforts of a local program that creates, improves or promotes affordable housing. Eligible nominations can include activities such as housing construction or rehabilitation, a coordinated community development or neighborhood revitalization strategy with a housing element, units for rental or homeownership, financing arrangements, or public-private participation.



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# Tribal Initiative

# PASCUA YAQUI TRIBE



After several years of observing Arizona tribes receive awards of Low Income Housing Tax Credits for affordable low-rent housing, the Pascua Yaqui Tribe submitted their own application in 2009. In the years leading up to the decision to proceed, the tribe had attended numerous conferences and trainings where both council members and housing staff learned the ins and outs of the tax credit program. In March, 2010 the tribe submitted their first application for Pascua Yaqui Homes I and in July, 2010 ADOH awarded \$633,172 in tax credits to the project.

Pascua Yaqui Homes I is a 40-unit development consisting of both new construction and rehabilitation.



Located on the reservation in Tucson just a few blocks from the tribal administration offices, the project addresses two important goals of the tribe. The first is the desire to modernize existing housing stock according to needs identified in the tribe's Indian Housing Plan (IHP) which identifies 283 rental housing units in need of substantial rehabilitation. The second goal is to increase the supply of rental housing for community members.



Thanks to the early success of the first project, Pascua Yaqui has plans for a second project which would result in the tribe constructing or rehabilitating a total of 96 units at an approximate cost of \$17 million between the two projects. Of this amount \$12 million will be contributed through investor equity.



Recognizes achievement in helping to meet the housing needs of tribal members in Arizona through the provision of housing and or services. Eligible nomination include housing construction or rehabilitation projects, programs to promote economic self-sufficiency and asset building, infrastructure improvements, and community master planning on tribal lands.